



# **Bolton Pharmaceutical Needs Assessment (PNA)**

**1<sup>st</sup> October 2022**



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# 1 Summary

This document provides an assessment of the need for pharmaceutical services in Bolton, providing an update to the Pharmaceutical Needs Assessment (PNA) published in 2018. The purpose of the document is to inform future planning and commissioning decisions in respect of future pharmaceutical services in the borough.

The PNA presents and assesses the needs of the population according to both demographic and prevalence data. The PNA also includes evidence and data on the particular needs and issues experienced by groups with a protected characteristic as defined in the Equality Act 2010.

The PNA has identified the current pharmaceutical provision within Bolton borough along with services provided in neighbouring boroughs and by other providers and considered how these meet the current and future needs of the Bolton population. The outcome of the assessment has been summarised in the key statements below.

## 1.1 Current pharmaceutical provision – necessary services

Bolton Health and Wellbeing Board determines necessary services are those provided by pharmacy, location, or time and day of the week that services are provided. Necessary services, for the purposes of this PNA, are defined as follows: Essential services provided by pharmacies during standard 40 core hours in line with their terms of service as set out in the 2013 regulations, and Advanced services provided within a standard pharmacy providing 40 core hours have been considered necessary by the HWB. There are 73 such pharmacies. The 2008 White Paper, Pharmacy in England: building on strengths – delivering the future, states that it is the strength of the current system that community pharmacies are easily accessible. The HWB believe that the population of Bolton, across all 9 neighbourhoods used in the PNA and the borough as a whole, currently support this position.

There is adequate provision of essential pharmacy services across Bolton through 73 community pharmacies. In addition, there are a number of pharmacies located in neighbouring that residents can reasonably access along with a significant number of internet pharmacies. These pharmacies increase choice for Bolton residents.

## 1.2 Gaps in pharmaceutical provision – necessary service

This PNA has not identified any gaps in the provision of necessary pharmaceutical services in the borough. It is anticipated that the current pharmaceutical service providers will be sufficient to meet local needs over the lifetime of this PNA.

## 1.3 Current pharmaceutical services – other relevant services

The PNA has considered the current provision of pharmaceutical services across the borough and outside of the health and wellbeing board area which secure improvements or

better access to other pharmaceutical services, specifically in relation to the demography and health needs of the population. It has identified that current provision of pharmaceutical services offered by both community pharmacies and other health care providers meet the needs of the population of Bolton Borough.

#### **1.4 Improvements and better access**

A minor ailments service is not currently available in Bolton, this or an alternative, has been identified as a service to secure improvements or better access.

#### **1.5 NHS services affecting pharmaceutical need**

This PNA provides an overview of services commissioned locally and provided by other NHS services to improve population health and which have an impact on pharmaceutical need. This PNA has identified that there may be opportunities to further develop and extend the delivery of some of the existing services within pharmacies to secure health improvements or better access to services. Local commissioners will continue to explore options for improvements in service delivery and accessibility as part of their on-going service monitoring and review.

#### **1.6 Assessment of needs**

For purpose of the PNA, factors affecting the demographics and needs of the population have been considered across the Borough and an overview of pharmaceutical services, along with more detailed information on the provision of pharmaceutical services at service delivery footprint level has been provided. The PNA also includes evidence and data on the particular needs and issues, experienced by groups with a protected characteristic as defined in the Equality Act 2010

## **2 Background**

This document has been prepared by Bolton's Health and Wellbeing Board (In Bolton the Active Connected and Prosperous Board) in accordance with the NHS Pharmaceutical and Local Pharmaceutical Services Regulations 2013, as amended. It replaces the Pharmaceutical Needs Assessment previously published in 2018.

The production of a Pharmaceutical Needs Assessment (PNA) is a statutory responsibility of a Health and Wellbeing Board (in Bolton the Active Connected Prosperous Board fulfils this role). A PNA must take account of the Joint Strategic Needs Assessment (JSNA) but is a separate statutory requirement. The Local Pharmaceutical Committee (LPC) represents the pharmacy contractors in the area, has important knowledge and plays a key role in engaging with pharmacy contractors.

NHS England uses the PNA to assess applications for pharmacies which wish to open or relocate to meet a need, improvement, or better access to pharmaceutical services as identified in the PNA:

- Where a new pharmacy wishes to open, NHS England assess the application against the recommendations of the PNA (the 'market entry test'); NHS England is not obliged to grant all applications dependent on the wishes of the Health and Wellbeing Board, because NHS England would be responsible for funding the pharmacy.
- Where a pharmacy wishes to close the premises, they are required to notify NHS England.
- Where a pharmacy wishes to relocate, they may apply to do so as a 'routine application' to meet a need, improvement, or better access identified within the PNA, and which would result in a significant change to pharmaceutical services provision in the relevant Health and Wellbeing Board area. Alternatively they may do so under an 'excepted application' in this case the relocation must meet the tests that demonstrate it does not result in a significant change to pharmaceutical services provision; relocations that do not cause significant change are not judged against the PNA.
- Where two pharmacies at two different sites wish to consolidate into one site, NHS England will approve the consolidation only if it does not create a gap in the provision of pharmaceutical services.

If there are changes in provision of services following the publication of the PNA, which would have an impact on a market entry determination (such as the closure of a single pharmacy which is determined not to have a significant impact on the provision of pharmaceutical services overall), then instead of revising the PNA, a supplementary statement may be published setting out the changes in provision. NHS England will decide whether the change makes a significant impact on pharmaceutical services overall.

In summary the regulations require a series of statements of:

- the pharmaceutical services that the health and wellbeing board has identified as services that are necessary to meet the need for pharmaceutical services;
- the pharmaceutical services that have been identified as services that are not provided but which the health and wellbeing board is satisfied need to be provided in order to meet a current or future need for a range of pharmaceutical services or a specific pharmaceutical service;
- the pharmaceutical services that the health and wellbeing board has identified as not being necessary to meet the need for pharmaceutical services but have secured improvements or better access;
- the pharmaceutical services that have been identified as services that would secure improvements or better access to a range of pharmaceutical services or a specific pharmaceutical service, either now or in the future; and
- other NHS services that affect the need for pharmaceutical services or a specific pharmaceutical service.

- Other information that is to be included or taken into account is:
- how the health and wellbeing board has determined the localities in its area;
- how it has taken into account the different needs of the different localities, and the different needs of those who share a protected characteristic;
- a report on the consultation;
- a map that identifies the premises at which pharmaceutical services are provided;
- information on the demography of the area;
- whether there is sufficient choice with regard to obtaining pharmaceutical services;
- any different needs of the different localities;
- the provision of pharmaceutical services in neighbouring health and wellbeing board areas.

## 2.1 Key information

The required content of a PNA is set out in Schedule 1 to the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013. The PNA must contain:

- A statement of the pharmaceutical services provided that are necessary to meet needs in the area;
- A statement of the pharmaceutical services that have been identified by the HWB that are needed in the area, and are not provided (gaps in provision);
- A statement of the other services which are provided, which are not needed, but which have secured improvements or better access to pharmaceutical services in the area;
- A statement of the services that the HWB has identified as not being provided, but which would, if they were to be provided, secure improvements or better access to pharmaceutical services in the area;
- A statement of other NHS services provided by a local authority, the NHS Commissioning Board (NHS England), a Clinical Commissioning Group (CCG) or an NHS Trust, which affect the needs for pharmaceutical services;
- An explanation of how the assessment has been carried out (including how the consultation was carried out); and
- A map of providers of pharmaceutical services.
- As defined, pharmaceutical services in relation to PNAs include:
  - Essential services: Services that every community pharmacy must provide and is set out in their terms of service
  - Advanced services: Services provided subject to accreditation



- Locally commissioned services: These services can be contracted via a number of different routes and by different commissioners, including local authorities, Clinical Commissioning Groups and NHS England's area teams.

The purpose of the PNA is to assess and set out how the provision of pharmaceutical services can meet the health needs of the Bolton population for a period of up to three years, linking closely to the JSNA. Whilst the JSNA focusses on the general health needs of the population of Bolton, the PNA looks at how those health needs can be met by pharmaceutical services commissioned by NHS England, local authorities, Integrated Care systems, Local Care Organisations (LCO) and other local commissioners.

### **3 Localities**

The regulations require the health and wellbeing board to divide its area up into localities. Once the basis for the localities has been decided the justification for this must be included in the pharmaceutical needs assessment as this is a requirement of the 2013 regulations.

Bolton Health and Wellbeing Board has determined that the neighbourhoods used for integrated care purposes will also be used as neighbourhoods in the PNA. Integrated care neighbourhoods are now established as the focal point for the delivery of all community-based health and social care services in Bolton. They will also be the focus for work that is designed to make positive changes to population health and wellbeing and developed with genuine co-production with the community.

Currently, there are 9 neighbourhoods in Bolton, each based around a group of Lower Super Output Areas and a similar collection of GP practices

Figure 1: Bolton's integrated Care neighbourhoods

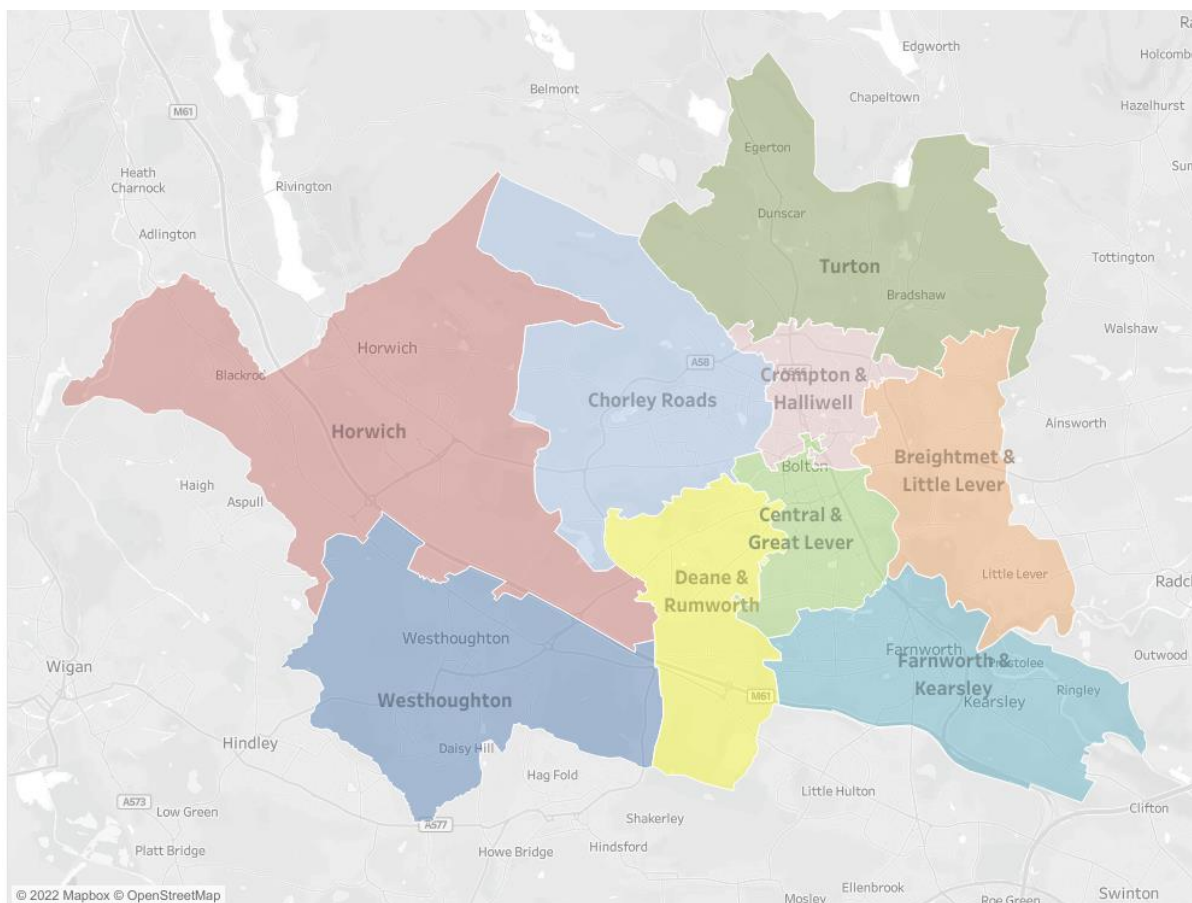
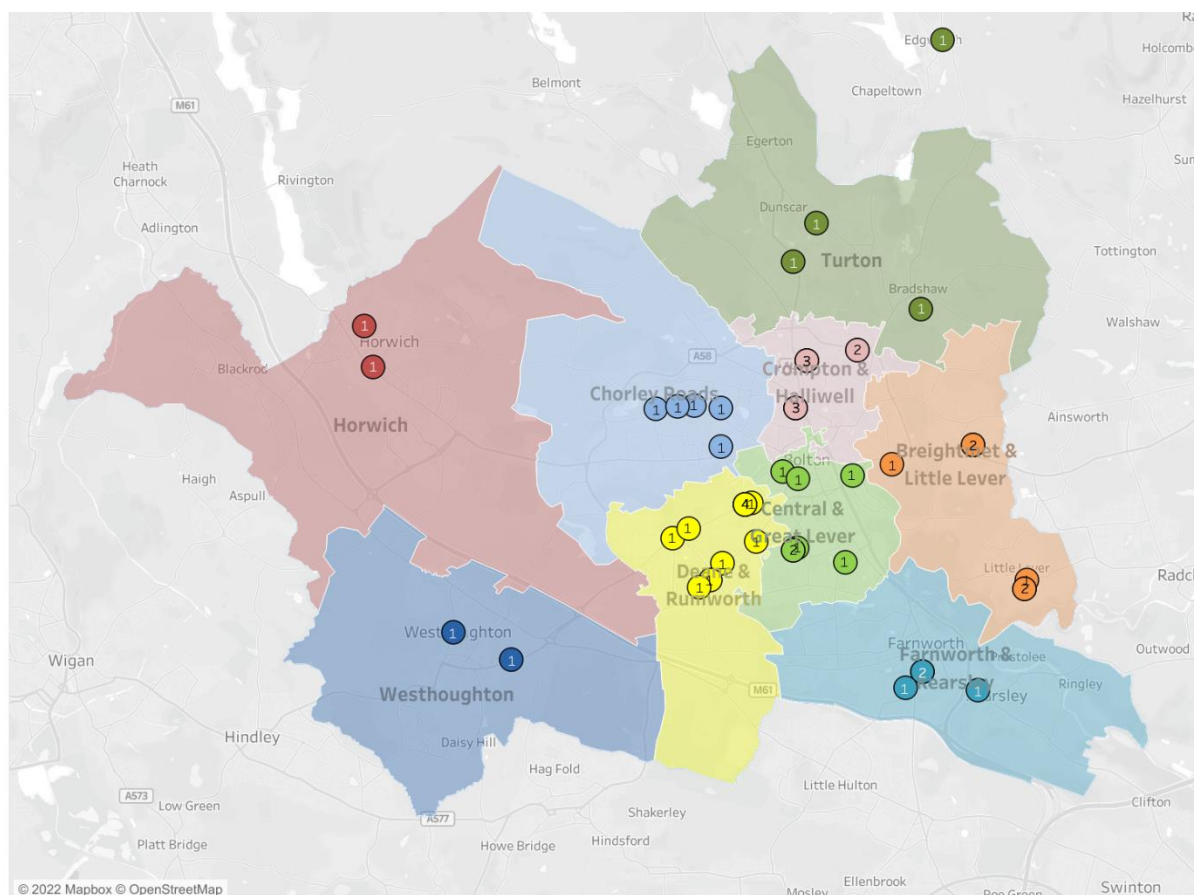


Table 1: Number of pharmacies per neighbourhood

Neighbourhood name	Number of pharmacies
Brightmet/Little Lever	9
Central/Great Lever	11
Chorley Roads	7
Crompton/Halliwell	7
Farnworth/Kearsley	8
Horwich	9
Rumworth	14
Turton	3
Westhoughton	5
<b>Total</b>	<b>73</b>

Figure 2: Bolton's integrated Care neighbourhoods and locations of associated GP practices



## 4 Demographics of the population

### 4.1 Population change

Bolton's population is currently at 288,248 (219,317 who are aged 18+) and is expected to rise by around 2,800 people over the next five years (1.0%). Over the next ten years Bolton's total population will increase by around 4,700 more people (1.7%), with Bolton expected to have almost 300,000 residents by the year 2043. This is a notably slower increase than we see nationally with England predicted to increase by 4.2% in the next 10 years and the changes predicted for the Greater Manchester conurbation being 3.9%.

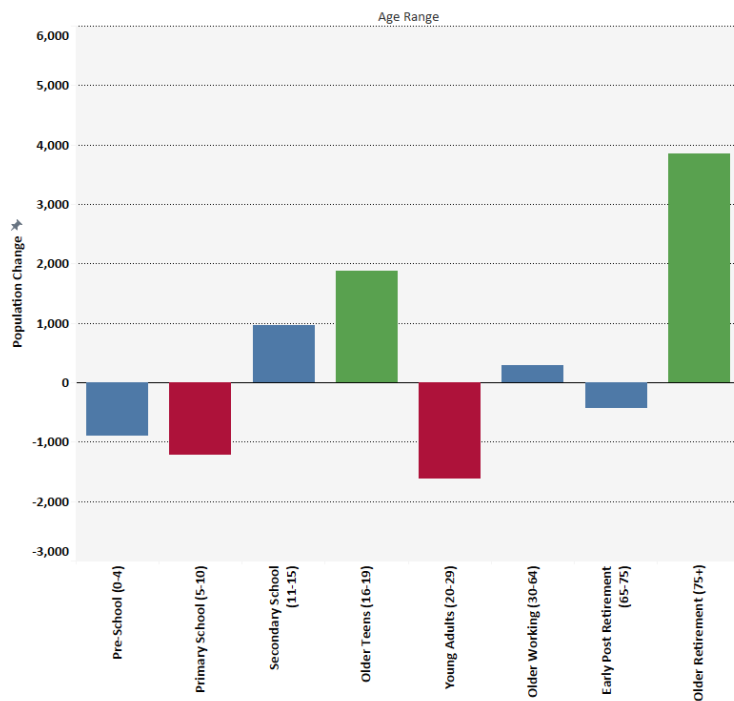
Population projections at local authority level are especially subject to any limitations of the source data, as well as annual local fluctuations in those sources. In addition, actual local population change will be strongly influenced by local economic development and housing policies.

Bolton historically had a relatively high birth rate, compared to the rest of England, which has recently come in line with the national average. However, this has contributed to an increased number of young people, which is projected to affect the numbers of young people

in secondary school). As the number of births are gradually reducing, this demand is likely to also reduce in the future.

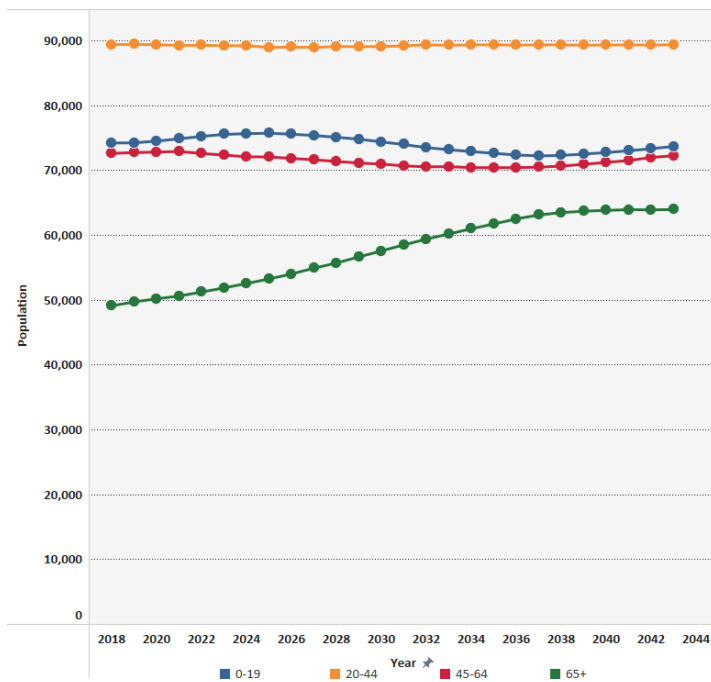
There are no official projections by age group available. Estimates can be made, but these do not take into account any population movement. According to estimates, between 2021 and 2026 the number of Older Teens is expected to increase by 1,869 people. The number of individuals in Secondary School and Older Working are projected to increase in number. The largest population increase is expected in the over 75 group (Older Retirement).

Figure 3: Bolton population change, 2021-2026



In general, over the next 20 years Bolton will see a rise in the number of residents aged 65 and over; whilst other broad age groups are set to remain relatively stable, Bolton will see a growth in the number of people exceeding the current age of retirement.

Figure 4: Bolton population change to 2044 by broad age group



## 4.2 Age

Figure 5: Bolton age profile

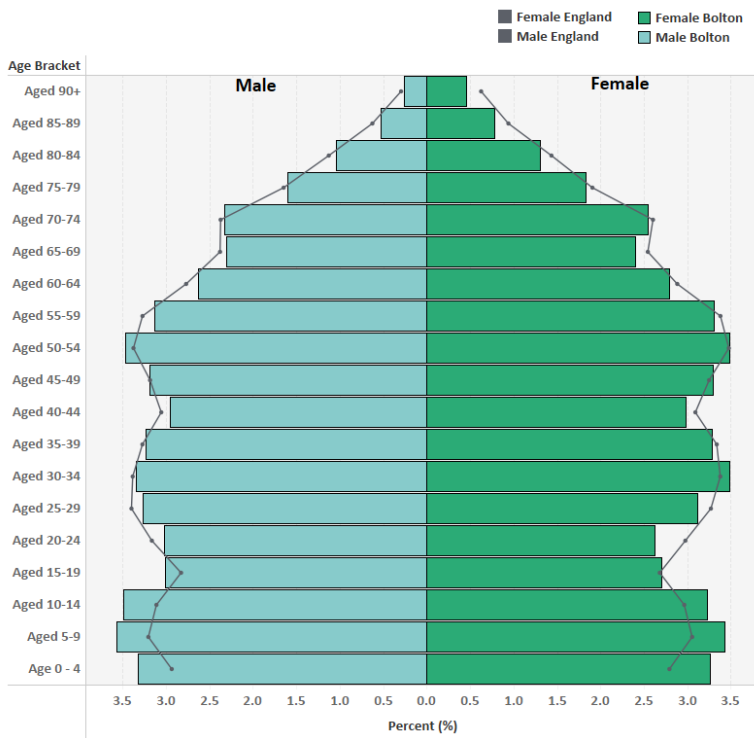


Table 2: Age makeup of the different neighbourhoods

Neighbourhood	Age Range				Total Population
	0-19	20-44	45-64	65+	
Breightmet/Little Lever	25.2%	28.9%	25.6%	20.3%	39660
Central/Great Lever	30.8%	36.7%	20.4%	12.1%	24284
Chorley Roads	26.4%	31.5%	25.0%	17.1%	38525
Crompton/Halliwell	29.2%	35.8%	22.6%	12.4%	20877
Farnworth/Kearsley	27.0%	32.9%	24.8%	15.3%	40575
Horwich	21.1%	29.3%	28.5%	21.1%	30282
Rumworth	31.7%	33.1%	22.4%	12.8%	36621
Turton	21.5%	27.1%	28.2%	23.1%	30868
Westhoughton	21.3%	28.7%	29.5%	20.5%	26556
Bolton	26.0%	31.3%	25.3%	17.4%	288248

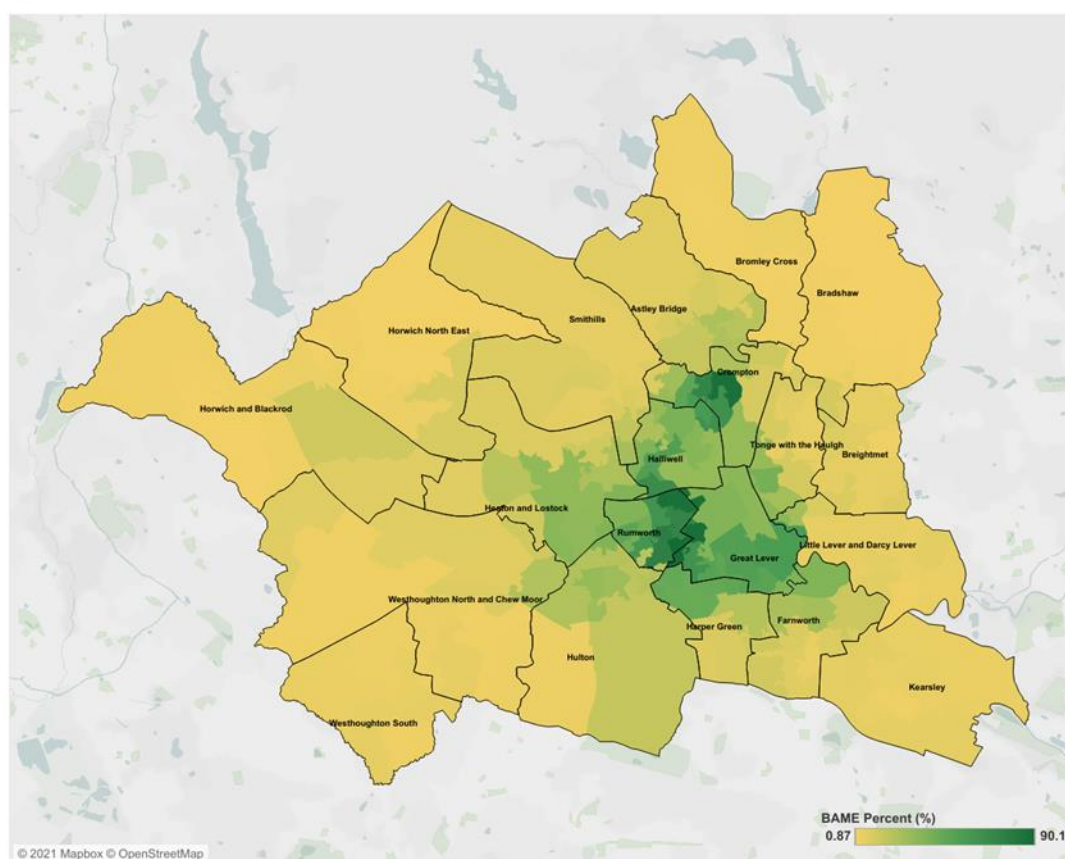
Turton and Horwich neighbourhoods have the highest proportion of residents aged 65 years and over. Rumworth and Central/ Great Lever neighbourhoods have the highest proportion of residents aged 0-19; with Central/Great Lever having the youngest population overall.

### 4.3 Ethnicity

The ethnicity breakdown of an area, is recorded by local authorities to help identify any barriers to services which may be faced by ethnic minority groups. In order to best address these barriers, the council can target the areas of Bolton, which contain the highest numbers of BAME population.

Bolton is richly diverse with over one fifth of the population from a minority ethnic background. According to 2011 Census data, the proportion of the population from a non White-British background doubled between 2001 and 2011 (Bolton JSNA, 2019). Although this is the most recent ethnicity data at local authority level, it is over 10 years old and considered outdated. However, through stating the proportion of the whole population and grouping the data, this gives a more accurate reading of the breakdown of residents from minority ethnic backgrounds, which is not likely to fluctuate as much.

Figure 6: Proportion of Bolton residents from a minority ethnic background



There are higher proportions of residents from minority ethnic backgrounds living in the more central areas around Bolton Town Centre. Areas such as Daubhill, Deane and Halliwell, have the highest number of Black, Asian and Minority ethnic residents, these areas are based within the wards of Rumworth, Great Lever, Halliwell and Crompton.

The most commonly occurring non White-British groups in Bolton are of Indian (7.8%) and Pakistani (4.3%) background. Bolton has a much larger Indian population than what is seen on average in Greater Manchester (2.0%). The Black African population makes up 1.7% of Bolton's total population, a lower proportion than the Greater Manchester average. With 1.8% of the population being of a mixed ethnicity.

#### 4.4 Deprivation

Deprivation covers a broad range of issues and refers to unmet needs caused by a lack of resources of all kinds, not just financial. Direct measures of poverty that look at deprivation and living standards have a very long history, particularly in Britain (Poverty and Social Exclusion, 2016). Peter Townsend notably states:

*Individuals, families and groups in the population can be said to be in poverty when they lack the resources to obtain the types of diet, participate in the activities, and have the living conditions and amenities which are customary, or at least widely encouraged or approved, in the societies to which they belong. Their resources are*



*so seriously below those commanded by the average individual or family that they are, in effect, excluded from ordinary patterns, customs and activities.*  
(Townsend, 1979)

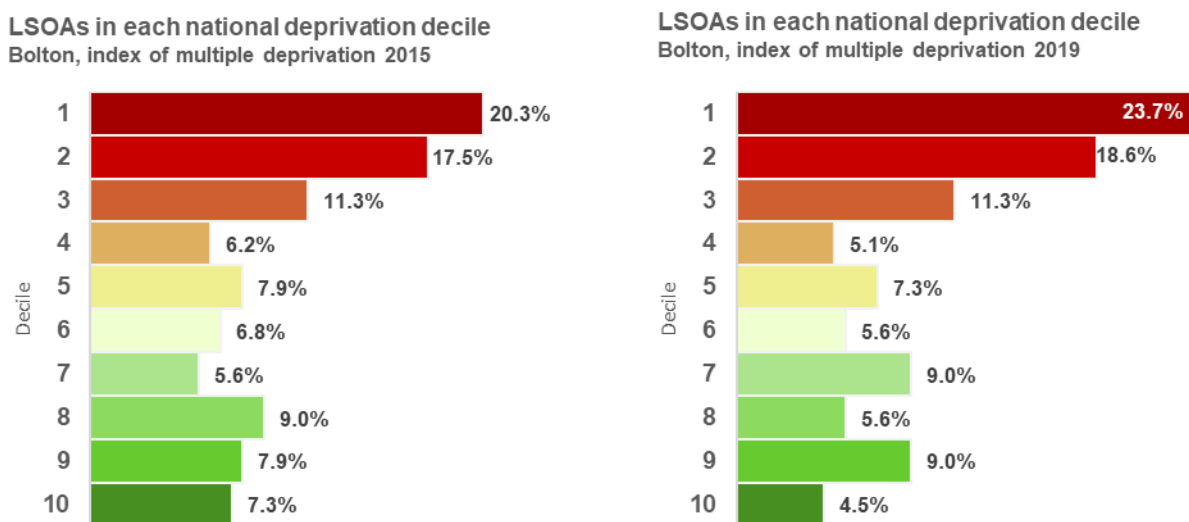
Historically, there have been many different methods used to measure deprivation. The most commonly used across England in most recent years, has been the Index of Multiple Deprivation (IMD), which is derived from the Indices of Deprivation (IoD).

The Index of Multiple Deprivation 2019 (IMD, 2019) is the official measure of relative deprivation for small areas (or neighbourhoods) in England. The IMD ranks every small area in England from 1 (most deprived area) to 32,844 (least deprived area). It is common to describe how relatively deprived a small area is by saying whether it falls among the most deprived 10 per cent, 20 per cent or 30 per cent of small areas in England (although there is no definitive cut-off at which an area is described as 'deprived'). (IMD, 2019)

Bolton is ranked the 34th most deprived local authority in the country (out of 317). There is more than one ranking which can be used to analyse the IMD data, this is based on the rank of average score, which is now the preferred measure.

Bolton is made up of 177 LSOAs and of these 42 (23.7%) rank within the 10% deprived areas in the country. In 2015 Bolton had 36 (20.3%) out of 177 LSOAs ranked within the 10% most deprived areas in the country.

Figure 7: Comparison of Bolton deprivation makeup in 2015 and 2019

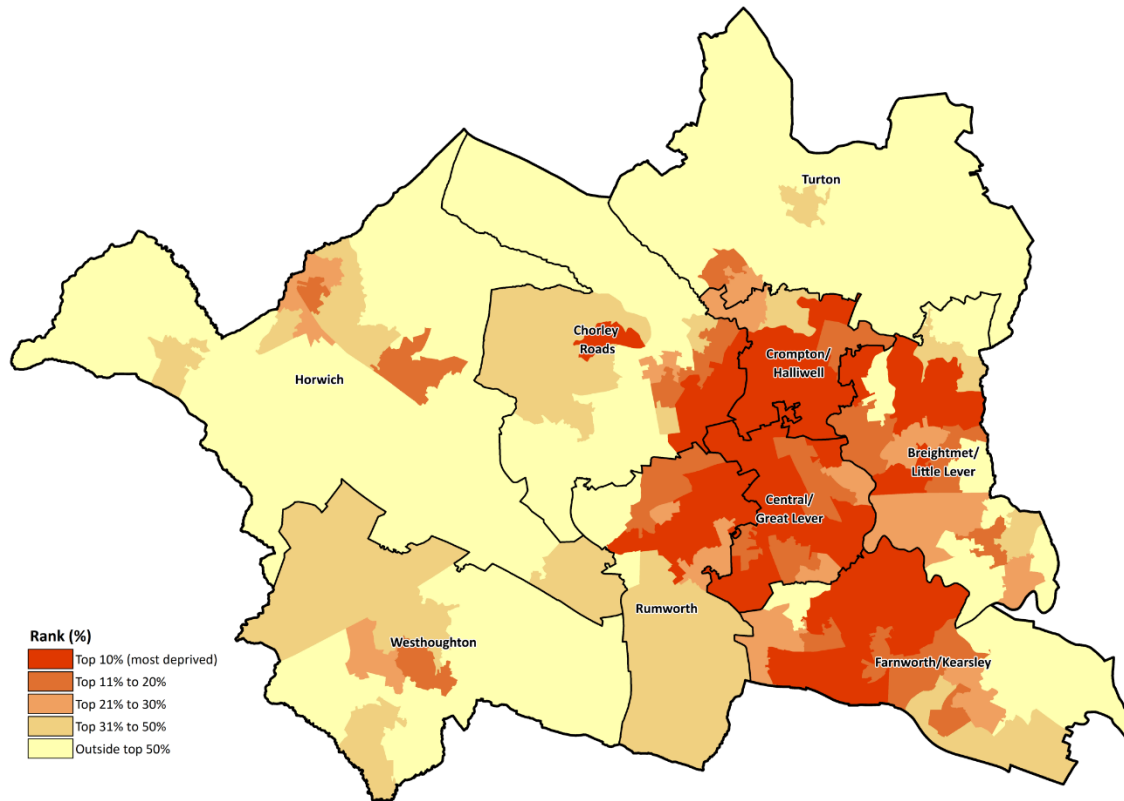


There have been few changes regarding our most deprived neighbourhoods and deprivation remains at its greatest in the Wards of Halliwell, Crompton, Brightmet, Great Lever, Rumworth, and Farnworth, with pockets outside the town centre identifying Johnson Fold and Washacre estates. When looking at neighbourhood boundaries, over a third (63.6%) of areas (LSOA's) within Crompton/Halliwell are ranked within the top 10% most deprived



areas of England; Central/Great Lever contains the largest proportion of LSOA's within the top 20% most deprived areas of England.

Figure 8: Deprivation (IMD, 2019) with Neighbourhood overaly



## 4.5 Life Expectancy

Life expectancy is an important indicator of a population's health.

Nationally, life expectancy figures are prepared by the Office for National Statistics and used to assess and set a number of important health related policies and initiatives that impact on everyday life. Projected life expectancies are used in the process for setting the State Pension Age whilst subnational life expectancies are used to assess inequality between different parts of country and different population groups.

Locally, we use life expectancy at birth as an indicator of the overall health of the population and to analyse inequalities in health.

Life expectancy at birth is the average number of years a baby born can be expected to live for if he or she experienced today's age-specific death rates for the rest of his or her life.

Table 3: Life expectancy by Greater Manchester authority

Female Life Expectancy (Years) 2018-20		Male Life Expectancy (Years) 2018-20	
England	83.1	England	79.4
Greater Manchester	81.3	Greater Manchester	77.5
Trafford	83.8	Trafford	80.2
Stockport	83.2	Stockport	79.4
Bury	82.0	Bury	78.4
Wigan	81.2	Wigan	77.5
<b>Bolton</b>	<b>81.1</b>	<b>Bolton</b>	<b>77.3</b>
Rochdale	80.9	Oldham	77.2
Oldham	80.5	Salford	77.1
Salford	80.5	Tameside	76.9
Tameside	80.1	Rochdale	76.7
Manchester	79.9	Manchester	75.5

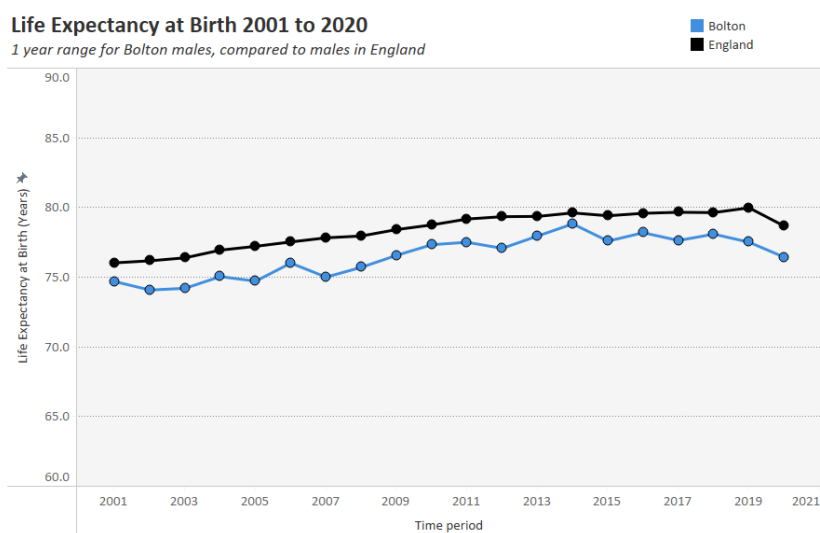
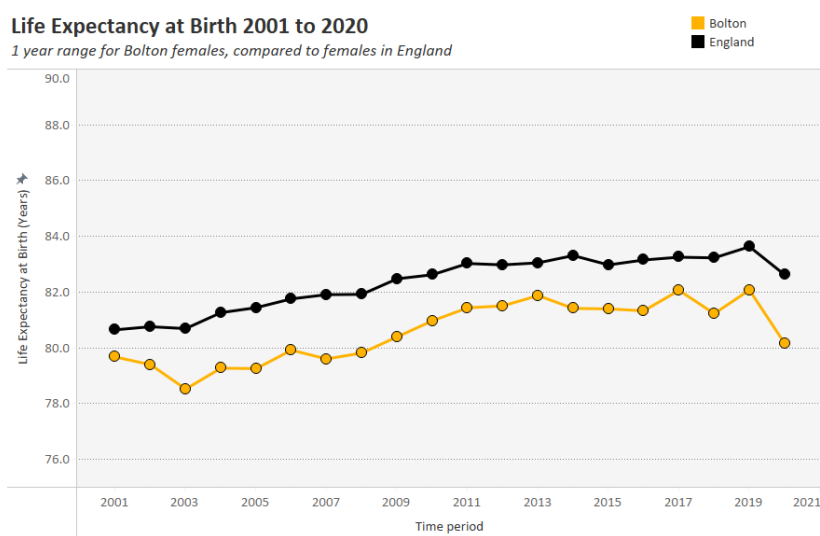
A recent report by the King's Fund describes two "turning points" in trends in life expectancy in England in the past decade.

From 2011, increases in life expectancy slowed after decades of steady improvement, prompting much debate about the causes. Then in 2020, the Covid-19 pandemic was a more significant turning point, causing a sharp fall in life expectancy the magnitude of which has not been seen since World War II.<sup>1</sup>

For both males and females living in Bolton, life expectancy at birth has been consistently below the national average since 2001. This trend appeared to be improving over time, however recent years data suggests the gap in life expectancy between Bolton and England seems to be widening.

<sup>1</sup> The KingsFund (2021). Health and Care in 2021. <https://bit.ly/3ywpSuT>

Figure 9: Bolton life expectancy at birth



## 5 Future developments

Future employment, residential and transport developments may change the patterns of where people spend their time and how they travel and so influence where they want to access pharmaceutical services. Current pharmacy provision is likely to be sufficient to meet the needs of new residential and employment developments progressing within the PNA time period. However should any major developments, particularly those involving large numbers of residential units, come forward earlier than expected there may be a need for additional services.

### 5.1 Significant residential and employment developments

Respondents to the public survey (also see section 13, p65) indicated that the pharmacy being close to home was most important to them, followed by being close to the doctor's surgery. Survey respondents were most likely to be prepared to travel under 15 minutes by their usual means of transport to access a pharmacy.

Figure 10 (p21) shows the location of significant residential or employment sites in Bolton with potential for delivery over the lifetime of the PNA. The location and scale of these sites is such that existing pharmacy provision will be sufficient to meet the needs of these developments.

Figure 10: Map showing location of significant residential/ employment sites with potential for delivery over the lifetime of the PNA



## 5.2 Places for everyone

Places for Everyone is the Joint Development plan covering Bolton and neighbouring Greater Manchester local authority areas. This primarily covers the period 2021-31, which extends beyond the period of this PNA and beyond. The scheduling of major developments may therefore take place beyond the period covered by this PNA.

Using the household growth projections and results of the Local Housing Need methodology used in Places for Everyone, Bolton has a need for 783 new properties per year.

*Table 4: Household growth projections 2021-31 (2014-based), seen as the minimum housing need figure for the area<sup>2</sup>*

Area	Total 2021-31	Average per year 2021-31
<b>Bolton</b>	7,078	708

*Table 5: Results of the Local Housing Need Methodology<sup>2</sup>*

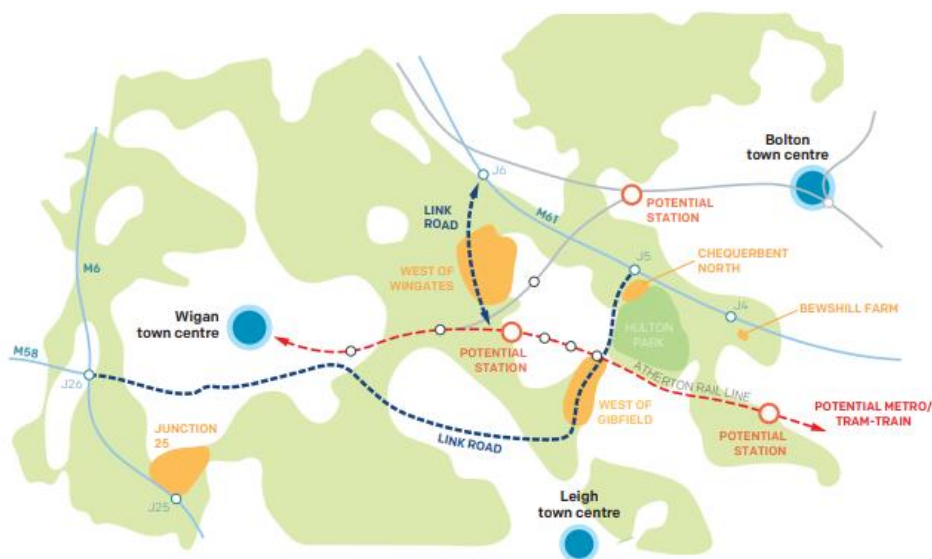
Area	Total local housing need over the plan period (16 years)	Total Annual local housing need
<b>Bolton</b>	12,528	783

Figure 11 (p23) shows the Wigan-Bolton growth corridor, described in 'Places for Everyone. This is located in both Bolton and just over the border in Wigan where major development is due to take place. This will consist of a number of schemes providing residential and employment sites with significant transport infrastructure. As this is a major development it is likely only the very earliest phases will be delivered during the life of this PNA, and so significant new need will not occur until beyond the time period covered by this PNA.

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<sup>2</sup> GMCA (2021). Places for Everyone: Housing topic paper, p3-6. <https://bit.ly/3MTY5J6>

Figure 11: Wigan – Bolton growth corridor<sup>3</sup>



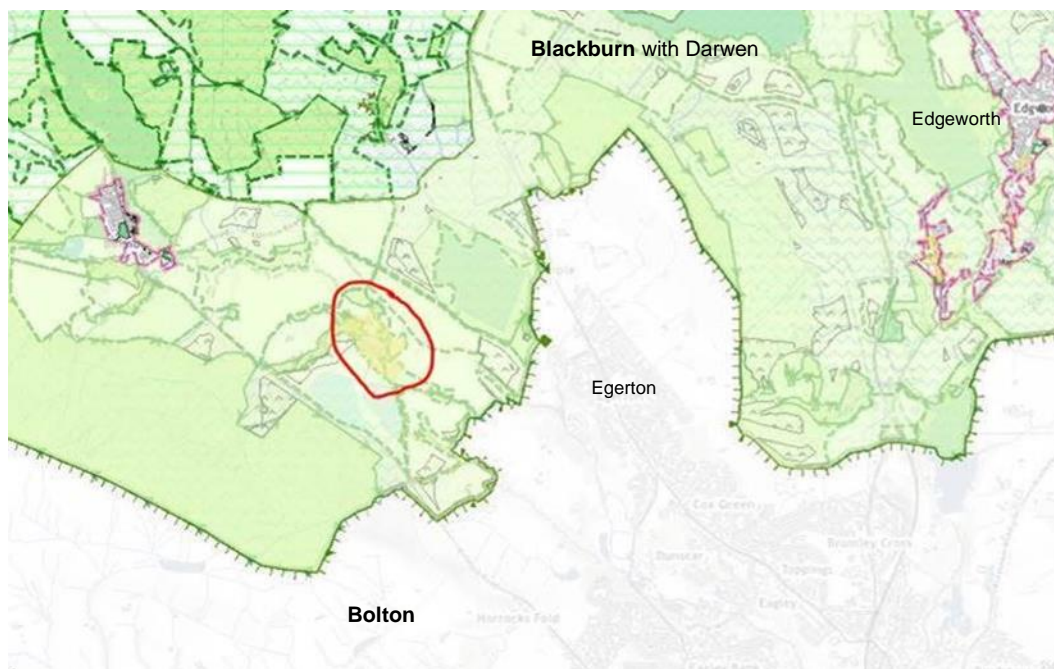
### 5.3 Neighbouring boroughs outside Greater Manchester

Local plans for Blackburn with Darwen and Chorley boroughs were examined for developments that could affect pharmacy usage in Bolton or among Bolton residents. A brownfield site to the west of Edgworth (and west of Egerton) 'Springside Works' received planning permission for 110 dwellings, to be delivered in two phases: 2021-2026 25 dwellings; 2026-2031 85 dwellings. The planning permission has since expired.

<sup>3</sup> GMCA (2021). Places for Everyone. p257 <https://bit.ly/32Oj3rD>



Figure 12: Location of 'Springside Works' west of Egerton & Edgeworth (planning permission expired)



#### 5.4 Growth in journeys by walking, cycling and public transport

The Greater Manchester Transport Strategy 2040<sup>4</sup> notes 'By 2040 we want 50% of all journeys in Greater Manchester to be made by walking, cycling and public transport, supporting a reduction in car use to no more than 50% of daily trips... expected to lead to zero net growth in motor vehicle traffic in Greater Manchester between 2017 and 2040.' This may occur through replacement of longer car trips by shorter trips by other modes, for example by switching from city region wide trips to neighbourhood and regional centre<sup>5</sup>. This is likely to lead to an increase in pharmacy access via walking, cycling and public transport, and may increase demand for pharmacy services located in neighbourhoods and local town centres.

Respondents to the public survey (also see section 13, p65) indicated that they were most likely to travel to a pharmacy by car, followed by walking. They were most likely to be prepared to travel up to 15 minutes via their preferred mode of transport. They were most likely to favour a pharmacy that was located close to their home followed by close to the doctor's surgery.

From information obtained from the contractor survey (see section 14, p65), of the 65 non distance selling pharmacies, a little under half of pharmacies, 29, had dedicated cycle

<sup>4</sup> TfGM (2021). *Greater Manchester Transport Strategy 2040*. <https://bit.ly/3s2kKu2>

<sup>5</sup> TfGM (2018). *Greater Manchester Transport Strategy 2040 Evidence base: 2018 update*. P29 <https://bit.ly/3seAsmU>



parking (such as racks or stands) within 50m, while 36 did not. Just 2 pharmacies had no public transport stops within 1km (12 minutes' walk).

## 5.5 Digital connectivity

Online provision of pharmacy services is a rapidly expanding business model where pharmacy services can potentially be delivered over a larger geographic area. Services delivered in this way can improve access and convenience for those living in remote areas or people with busy lives.<sup>6</sup>

Services are increasingly available and being accessed online, with the delivery of medicines providing a vital service to those unable to visit a pharmacy. As of January 2022, 6% of items prescribed in Bolton were dispensed by a distance selling pharmacy, slightly above the Greater Manchester average.

*Table 6: Proportion of items prescribed in selected local authorities that are dispensed by Distance Selling Pharmacies (in any local authority)<sup>7</sup>*

Upper Tier Local Authority	Proportion dispensed by Distance Selling Pharmacies
Oldham	12.3%
Rochdale	6.9%
Manchester	6.7%
Bolton	6.1%
Tameside	5.6%
Bury	5.3%
Stockport	3.6%
Trafford	3.3%
Wigan	2.8%
Salford	2.1%
Median	5.5%

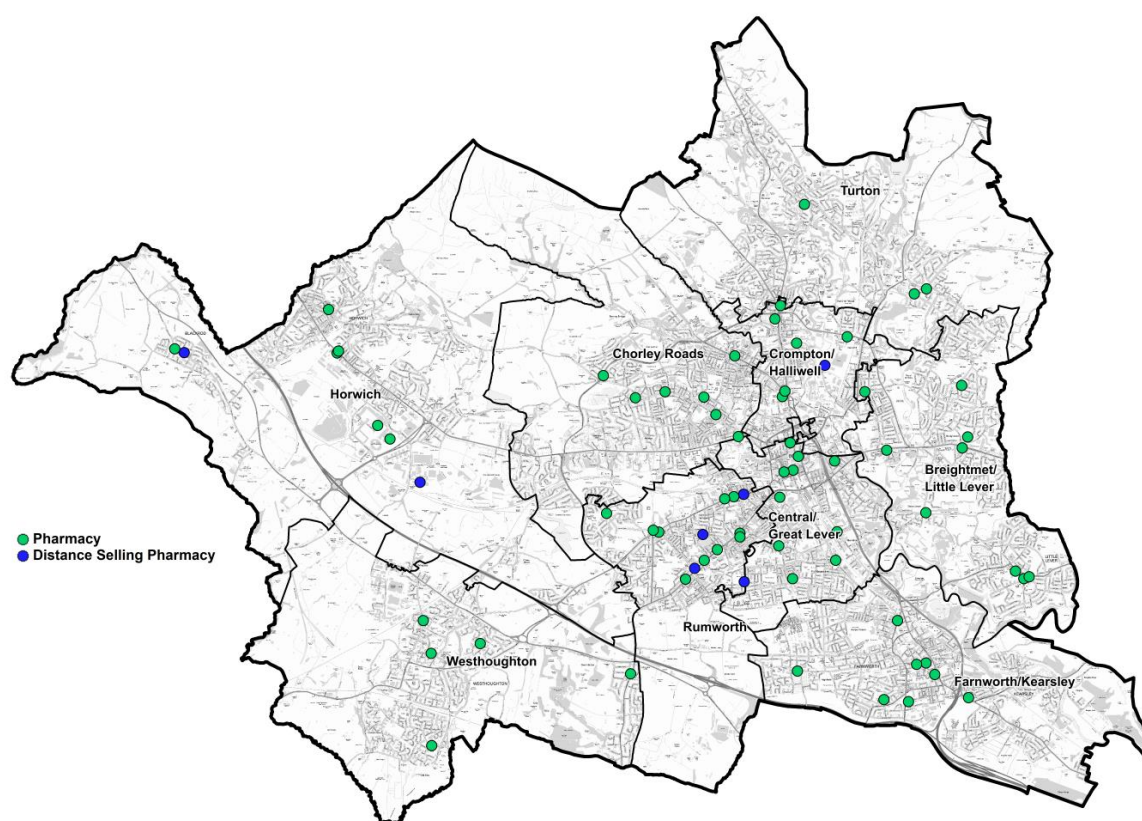
Looking at the top 30 pharmacies located outside Bolton dispensing items prescribed in Bolton, 8 were online pharmacies, together dispensing over 57,000 in the most recent year available (see Table 12, p63).

There are a total of 7 pharmacies in Bolton that provide internet or distance selling pharmaceutical services. The map below shows the geographical locations of DSP's (Distance Selling Pharmacies) in Bolton.

<sup>6</sup> General Pharmaceutical Council (2022). *Focus on providing pharmacy services online (2019)*. <https://bit.ly/39vFNju>

<sup>7</sup> Data Source: Practice prescribing dispensing data (NHSBSA), January 2022.

Figure 13: Location of Distance selling Pharmacies based in Bolton



In 2020, 96% of households in Great Britain had internet access, up from 93% in 2019 and 57% in 2006 when comparable records began. Internet connections in households with one adult aged 65 years and over have increased by seven percentage points since 2019 to 80%; these households still had the lowest proportion of internet connections.<sup>8</sup>

Broadband availability and speeds are tested and reported by Ofcom every two years. Information is available at a local authority and postcode level, for the proportion of premises not able to achieve specific download speeds. The latest available data from Ofcom (January 2022) shows that a very small proportion of areas within Bolton boundaries have little or no access to the internet (premises unable to receive 2Mbit/s). These areas tend to be the more rural areas of Bolton, based on the boundary lines within the neighbourhoods of Rumworth, Chorley Roads and Turton; in the wards of Hulton and Smithills.<sup>9</sup>

## 6 General health needs of the population

### 6.1 Overview

Bolton has a higher proportion of older people (65 years plus) than Greater Manchester as a whole and around half of Bolton's residents are aged under 40. As with many local

<sup>8</sup> ONS (2021). Internet access – households and individuals, Great Britain: 2020. <https://bit.ly/3ynpHeR>

<sup>9</sup> Ofcom (2022). Connected Nations update: Spring 2022. <https://bit.ly/3HYFieG>

authorities in the north of England, the health of people in Bolton is generally worse over a range of measures than the average for England<sup>10</sup>.

Among Bolton CCG GP patient survey respondents, 53% said they had a long term condition<sup>11</sup>. Similarly, Bolton CCG patients had a higher prevalence of conditions recorded on the Quality and Outcomes Framework than seen nationally, across a range of conditions. (Figure 14). This was particularly marked in terms of depression, diabetes and chronic kidney disease. Good access to pharmaceutical services will play a role in supporting individuals in managing and living with long term conditions, and in supporting them to make healthy behaviour changes.

Bolton is one of the 20% most deprived districts/unitary authorities in England and around 37% (22,816) of children live in low-income families (households below 60% median income before housing costs)<sup>12</sup>. Life expectancy for both men and women is lower than the England average.<sup>13</sup> There is also a considerable inequality gap within small areas in Bolton, with life expectancy at birth differing by 13.5 years for males (84.3-70.8); and 11.1 years for females (87.9-76.8)<sup>14</sup>. Figure 15 shows the main contributing factors to this inequality. Good access to pharmaceutical services will play a role in addressing some of these inequalities.

Bolton has among the highest levels of inactivity in England, with 32% of Bolton adults classed as physically inactive, doing less than the equivalent of half an hour's brisk walk a week<sup>15</sup>. Levels of GCSE attainment (average attainment 8 score), breastfeeding and smoking in pregnancy are worse than the England average<sup>16</sup>.

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<sup>10</sup> OHID. (2020). Local authority health profiles. <https://bit.ly/3xUdSSA>

<sup>11</sup> OHID (2021). National General Practice Profiles. <https://bit.ly/3zAL2ZA>

<sup>12</sup> End child poverty. (2021). Children in Poverty. [Child poverty in your area 2014/15 – 2019/20 - End Child Poverty](https://www.endchildpoverty.org.uk/child-poverty-in-your-area-2014-15-2019-20)

<sup>13</sup> Public Health England (2019), *Local Authority Health Profiles*. <https://bit.ly/3mxF9op>

<sup>14</sup> OHID (2021). *Local Health*. <https://bit.ly/3aS3rHg>

<sup>15</sup> OHID (2022). *Physical Activity dashboard*. <https://bit.ly/3xleP63>

<sup>16</sup> OHID (2022). Child and Maternal Health fingertips profile. <https://bit.ly/3xUSMmR>

Figure 14: Quality and Outcomes Framework (2020-21) condition prevalence for Bolton CCG patients

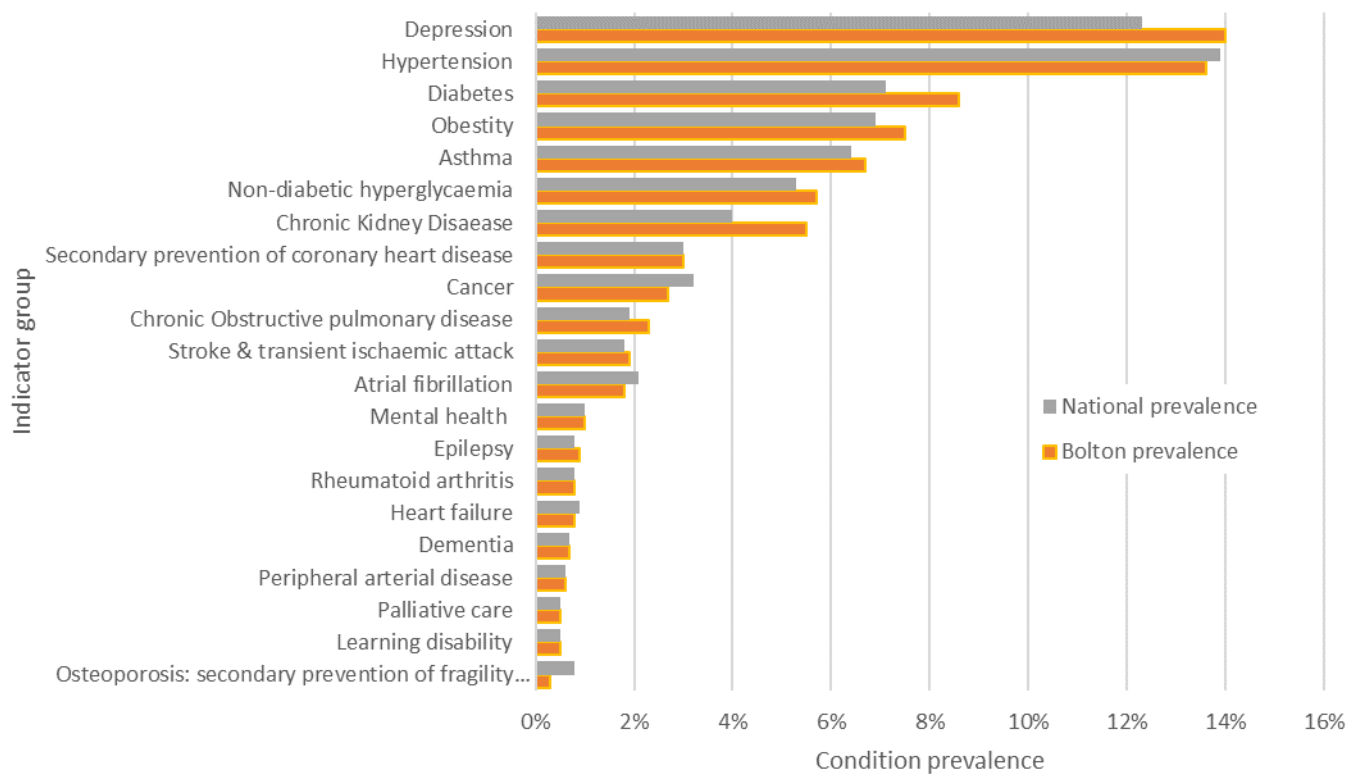
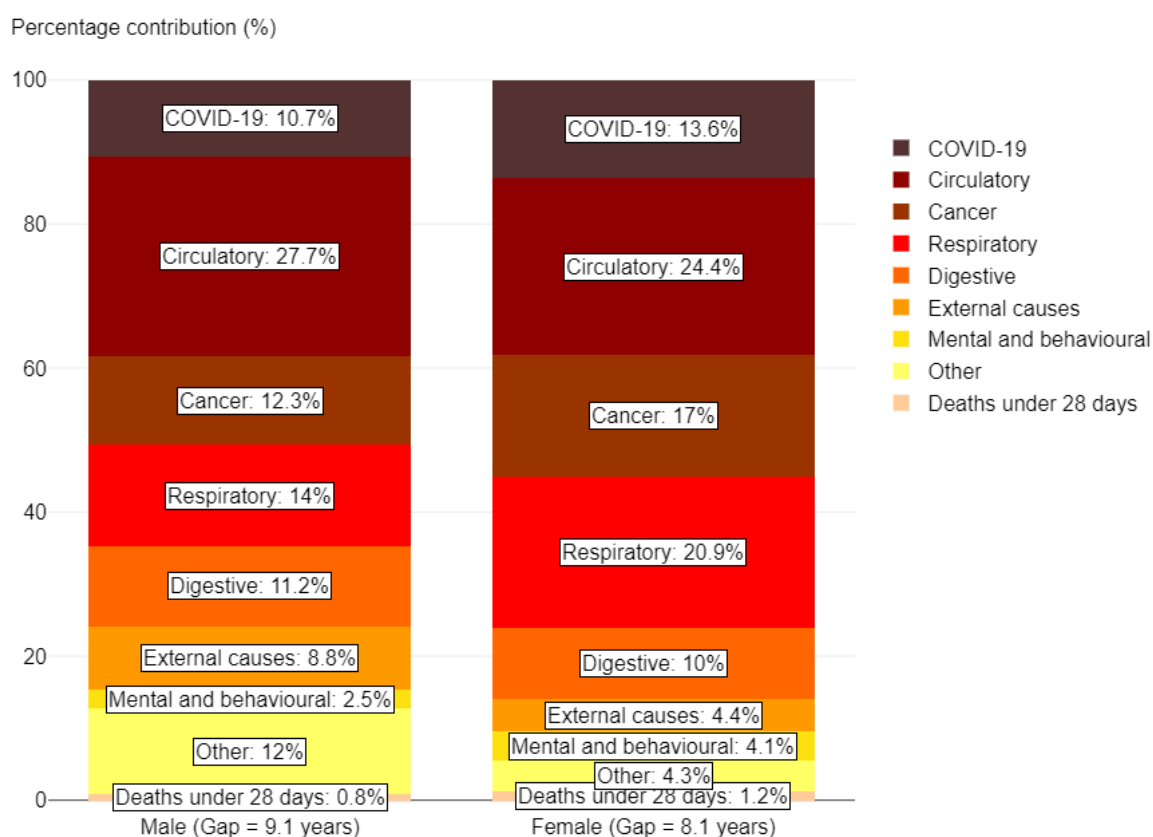


Figure 15: Breakdown of the life expectancy gap between the most and least deprived quintiles of Bolton by cause of death, 2020 to 2021 (Provisional)<sup>17</sup>



Public Health England’s segment tool provides an understanding as to the major causes of death that are contributing to the differences in life expectancy between Bolton and England (Figure 15). The biggest contributors to this life expectancy gap for males are circulatory disease (heart disease and stroke), respiratory disease (flu, pneumonia and chronic obstructive pulmonary disease) and cancer. Similarly for females the biggest contributors to this life expectancy gap are circulatory disease, followed by respiratory diseases and digestive disease (chronic liver disease and cirrhosis). COVID-19 was a slightly bigger contributor to the gap in life expectancy for females (13.6%) than males (10.7%).

## 6.2 Mortality and disease

Mortality is the number of deaths, in general or specific to a cause, in a particular population. It is specifically used as a rate to measure the number of deaths on a large scale (in this case per 100,000), which is calculated to allow comparison between different population sizes and demographics.

<sup>17</sup> OHID (2022). *Segment Tool*. <https://bit.ly/3Q8y638>

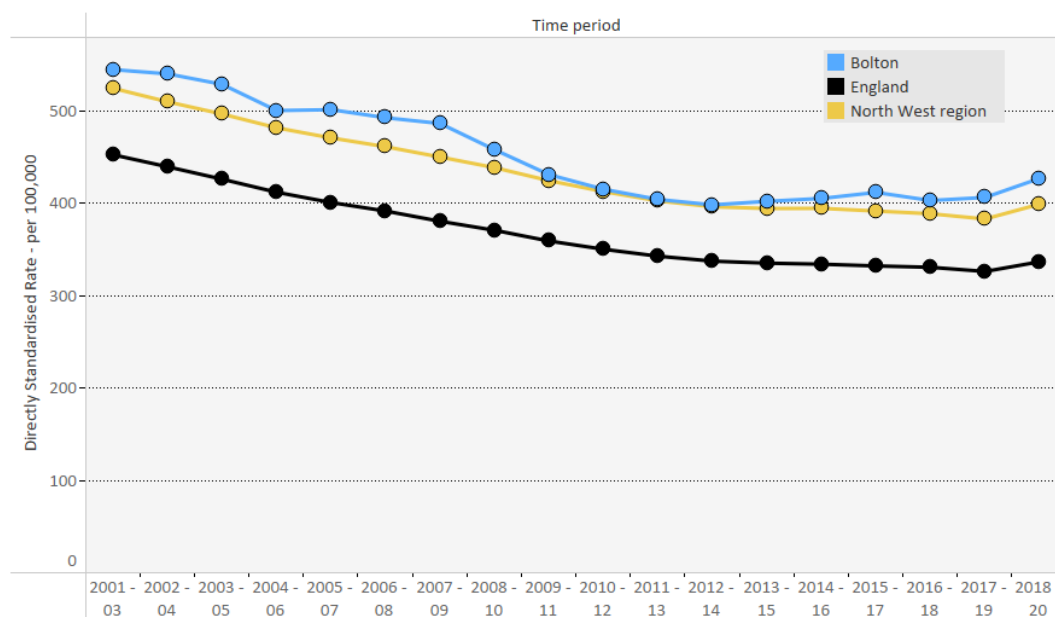
In 2020, the most common cause of death in Bolton was cancer (665 registered deaths) followed by COVID-19 (498) and ischaemic heart diseases (327). Since 2013 ischaemic heart diseases have been the biggest cause of death for all ages in Bolton.

### 6.2.1 Premature mortality

Premature mortality is a high-level indicator of the overall health of a population, being correlated with many other measures of population health; there are significant differences between the premature death rates in different areas, reflecting a wide range of underlying differences between these populations.

The latest release of data is for 2018-2020, which gives Bolton an overall under 75 mortality rate of 426.7 per 100,000; this rate is average for the Greater Manchester conurbation however is considered significantly higher than England. Bolton also sits slightly higher when compared to the whole of the North West.

Figure 16: Under 75 mortality rate from all causes for Bolton, North West, and England (Persons, 3 year range)



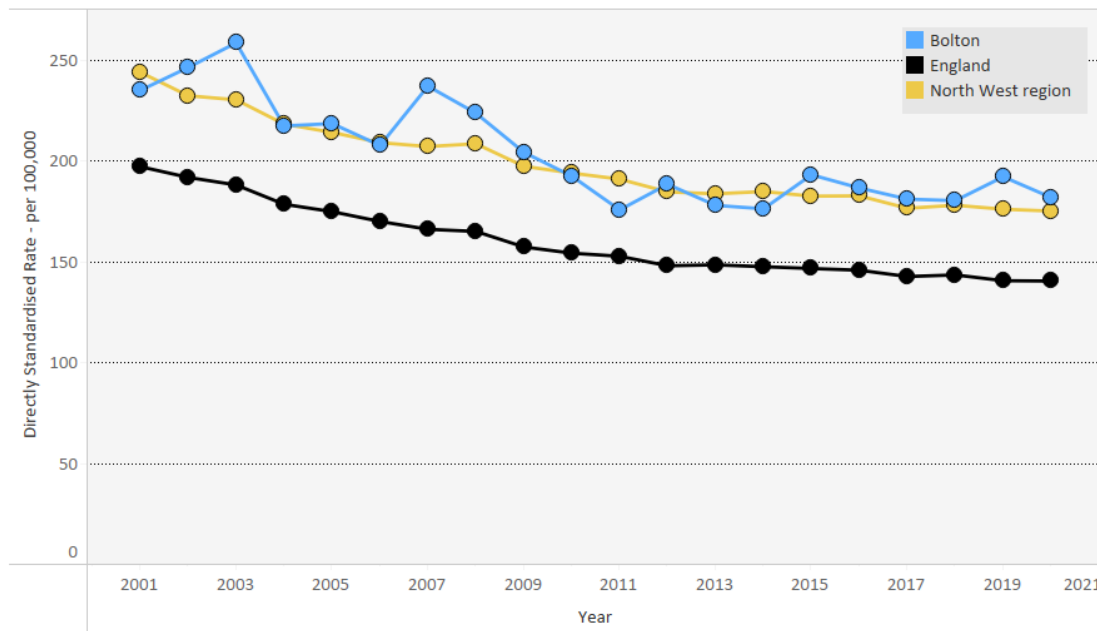
Over time, Bolton’s under 75 mortality from all causes, had been on a downward trajectory, however the most recent data has seen premature mortality rates begin to rise again. This is in line with the rise in rates seen across England and is most likely due to the COVID-19 pandemic.

### 6.2.2 Preventable mortality

The basic concept of preventable mortality is that deaths are considered preventable if, in the light of the understanding of the determinants of health at the time of death, all or most deaths from the underlying cause (subject to age limits if appropriate) could mainly be avoided through effective public health and primary prevention interventions.

Similarly to premature mortality indicators, Bolton sits around mid-table, when comparing them to the rest of the North West or Greater Manchester for the majority of preventable

Figure 17: Under 75 mortality rate from causes considered preventable (Bolton, North West, England, 1 year age range)



mortality indicators, larger differences are only seen when broken down by gender.

For Bolton in 2020 the rate of Under 75 mortality from causes considered preventable was 181.9 per 100,000, a slightly lower rate than was seen in 2019 which was 192.1 per 100,000; however significantly higher than the average of the North West and England (175.2 and 140.5 per 100,000 respectively).

Preventable mortality overlaps with but is not the same as ‘treatable’ mortality, which includes causes of deaths which could potentially be avoided through effective healthcare interventions, including secondary prevention and treatment. Preventable mortality and treatable mortality are the two components of ‘avoidable’ mortality.

## 7 How the health needs of the population can be met by pharmaceutical services

Community pharmacies play an important role, not only in the supply and advice in the use of medicines, but also in providing an accessible point of advice on staying physically and mentally healthy, managing routine illnesses and signposting to further services as required. As society ages, health and social care services, including community pharmacies, face huge and growing challenges to meet demand. In this context, the location and distribution of pharmacies, and the services they provide to meet the needs of local communities is of crucial importance.

The key health needs which pharmacies can help meet in Bolton are those relating to:

- Effective self management of long term conditions
- Reduction of health inequalities, through health promotion activity, and provision of an accessible entry point to qualified advice on managing routine illnesses and signposting to further services as required.

## **8 The different needs of those who share a protected characteristic**

### **8.1 Age**

According to the mid-2020 population estimates, 23% of the Bolton population are aged under 18, while 17% are aged 65+. With increasing age, higher proportions of people rate their health as poor or very poor (Figure 18) which is likely to increase their need to access health services including those provided by pharmacies.

The consumer research carried out alongside the previous Government's Pharmacy in England – Building in strengths – delivering the future indicated that if gender and age are considered together, the highest frequency pharmacy users are females aged 35-74 and males aged over 55. Males aged 16-24 use pharmacies the least. Gender, age, speaking English as a main language and having a long-term condition or disability are all key drivers of pharmacy usage, in that order.<sup>18</sup>

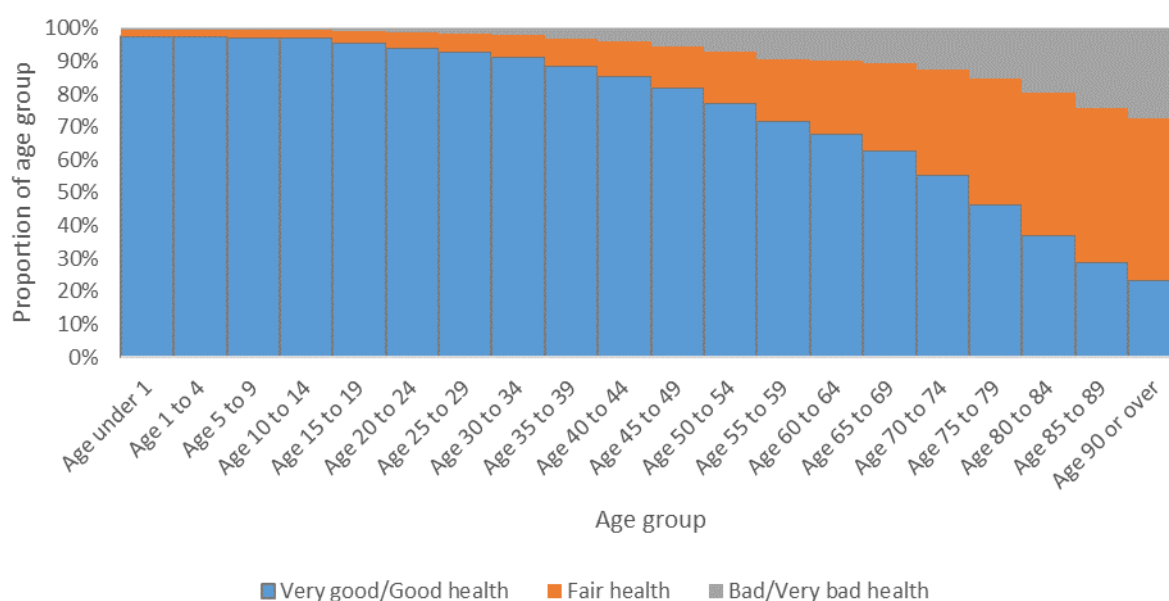
As part of the contractor survey (also see section 14, p65), pharmacies were able to say if they were aware of any gaps in access or pharmaceutical need for any groups sharing a protected characteristic. No specific issues were identified in relation to age.

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<sup>18</sup> Department of Health (2012). *Regulations under the Health Act 2009: market entry by means of pharmaceutical needs assessments and quality and performance: Equality Analysis*. <https://bit.ly/3MEm5jW>



Figure 18: Age by self rated general health (England, Census 2011)<sup>19</sup>



## 8.2 Sex/ gender

According to the mid-2020 population estimates, 49.7% of the Bolton population is male, while 50.3% are female.

Consumer research carried out alongside ‘Pharmacy in England – Building in strengths – delivering the future’ indicated that women are among the most frequent users of pharmacies. It also indicated that if gender and age are considered together, the highest frequency pharmacy users are females aged 35-74 and males aged over 55. Males aged 16-24 use pharmacies the least. Gender, age, speaking English as a main language and having a long-term condition or disability are all key drivers of pharmacy usage, in that order.<sup>20</sup> According to National Pharmacy Association research, men on average visit a pharmacy four times a year while average for women is 18 times per year. A third of men (31%) get their partner to collect their prescription medicines<sup>21</sup>. This may restrict the opportunity for pharmacies to provide opportunistic health advice to men.

As part of the contractor survey (also see section 14, p65), pharmacies were able to say if they were aware of any gaps in access or pharmaceutical need for any groups sharing a protected characteristic. One pharmacy identified they had no male staff, which would impact on their ability to provide consultations with staff of the same gender as patients if this was required.

<sup>19</sup> ONS (2022). *CT1208\_2011 Census - Sex by age by general health*. <https://bit.ly/3sL0DzP>

<sup>20</sup> Department of Health (2012). *Regulations under the Health Act 2009: market entry by means of pharmaceutical needs assessments and quality and performance: Equality Analysis*. <https://bit.ly/3ME5jW>

<sup>21</sup> Men’s Health Forum (nd). <https://bit.ly/3bvhcva>

### **8.3 Gender reassignment/ gender identity**

A person whose deeply felt and individual experience of gender may not correspond to the sex assigned to them at birth, they may or may not propose to, start or complete a process to change their gender. A person does not need to be under medical supervision to be protected. Until the results of the 2021 census are released, there are no figures available about the numbers of Bolton residents who identify as other than male or female or do not identify with the gender they were assigned at birth. At Greater Manchester level, an estimated 25,000 or 1% of Greater Manchester's population does not identify with the gender they were assigned at birth

The General Pharmaceutical Council teamed up with the LGBT Foundation<sup>22</sup> to highlight how pharmacy professionals can demonstrate person-centred professionalism in a variety of situations relevant to LGBT people. This did not differentiate between different needs of people depending on their sexual orientation or gender identity, so the below points are repeated in section 8.8 (p38) as they are judged to be relevant to both sections. From the limited research identified by the LGBT Foundation, many LGBT people travel away from home to use a pharmacy if they wish to reveal aspects of their LGBT identity. Fifty per cent of all LGBT respondents had either experienced discrimination first hand or had formed an impression that a pharmacy near their home would not be welcoming to them. When people receiving care are welcomed in a non-judgmental and inclusive way, they are more likely to remain engaged in the care they are receiving. Through the LGBT Foundation's standards consultation work they found real and perceived barriers around confidentiality. Pharmacy professionals must respect and maintain a person's confidentiality and privacy. Maintaining confidentiality is a vital part of the relationship between a pharmacy professional and the person seeking care. People may be reluctant to ask for care if they believe their information may not be kept confidential and this may be one reason why LGBT people don't access the pharmacy services they need.

As part of the contractor survey (also see section 14, p65), pharmacies were able to say if they were aware of any gaps in access or pharmaceutical need for any groups sharing a protected characteristic. No specific issues were identified in relation to gender reassignment.

### **8.4 Race**

This includes ethnic or national origins, colour or nationality, and caste, and includes refugees and migrants and gypsies and travellers. As previously mentioned, over one fifth (21%) of the population from a Black, Asian or Minority ethnic (BAME) background. The most common BAME groups are of Indian (7.8%) and Pakistani (4.3%) background; the Black African population makes up 1.2% of Bolton's total population; 1.8% of the population is of a mixed ethnicity. These figures are obtained from the 2011 census.

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<sup>22</sup> General Pharmaceutical Council. (2017). Focus on pride in practice. <https://bit.ly/3y5ns5a>

The contractor survey (see section 14, p65) asked about language support that pharmacies were able to offer, which may be required by some patients from non White British ethnic groups. Among all pharmacies, 53/72 were able to offer support to people whose first language is not English, 35 of these provided an interpreter/ language line, 48 of these had staff who spoke languages other than English. Most common languages spoken were Urdu, Gujarati, Hindi and Punjabi but a range of other languages were spoken.

A recent review of ethnic inequalities in healthcare and within the NHS workforce<sup>23</sup> found ethnic inequalities in access to, experiences of, and outcomes of healthcare are longstanding problems in the NHS, and are rooted in experiences of structural, institutional and interpersonal racism. For too many years, the health of ethnic minority people has been negatively impacted by: lack of appropriate treatment for health problems by the NHS; poor quality or discriminatory treatment from healthcare staff; a lack of high quality ethnic monitoring data recorded in NHS systems; lack of appropriate interpreting services for people who do not speak English confidently and delays in, or avoidance of, seeking help for health problems due to fear of racist treatment from NHS healthcare professionals.

The pharmacy profession has a high representation of Black, Asian and Minority Ethnic colleagues, who comprise over 45% of the workforce nationally<sup>24</sup> so may be well placed to offer accessible community healthcare to our diverse populations.

There is no evidence that the proportion of people from ethnic minorities who make use of pharmaceutical services differs significantly compared to the population as a whole. However, it is likely that where ethnic minorities have a higher incidence of a particular health problem than the population as a whole they are more likely to have increased requirements for regular access to such services to help meet their health needs. The research referred to below identifies that there is very low use of other health related services offered by some pharmacies such as regular monitoring of current health conditions and health screening for conditions which may be of particular benefit to people from ethnic minorities where such incidence is higher. While the health complications of increasing obesity affect all ethnic groups in society, two have particular impact on specific groups. These are Type 2 diabetes for people of Indian, Pakistani, Bangladeshi or Black Caribbean origin, where NHS figures show prevalence is 2 - 4 times higher than in the general population. Local, easily accessible, culturally appropriate and targeted services in local high street community pharmacies will help reduce inequality and promote equality.<sup>25</sup>

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<sup>23</sup> NHS Race and Health Observatory (2022). Ethnic Inequalities in Healthcare: A Rapid Evidence Review. <https://bit.ly/3QHBv9k>

<sup>24</sup> Royal Pharmaceutical Society (2022). Response to NHS Race and Health observatory review. <https://bit.ly/3xUcj78>

<sup>25</sup> Department of Health (2012). *Regulations under the Health Act 2009: market entry by means of pharmaceutical needs assessments and quality and performance: Equality Analysis*. <https://bit.ly/3MEm5jW>

As part of the contractor survey (also see section 14, p65), pharmacies were able to say if they were aware of any gaps in access or pharmaceutical need for any groups sharing a protected characteristic. No specific issues were identified in relation to race.

## 8.5 Religion or belief

This includes any religion with a clear structure and belief system. Belief means any religious or philosophical belief. The Equalities Act also covers lack of religion or belief. The most commonly reported religion in Bolton is Christian (63%), followed by no religion (17%), and Muslim (12%). These figures are obtained from the 2011 census. The census does not attempt to collect detailed information about the nature of their belief or the extent to which people practice their religion; it only asks which group an individual identifies themselves as belonging to.

No specific evidence has been found concerning the availability of pharmaceutical services in relation to a person's religion or belief.<sup>26</sup>

As part of the contractor survey (also see section 14, p65), pharmacies were able to say if they were aware of any gaps in access or pharmaceutical need for any groups sharing a protected characteristic. No specific issues were identified in relation to religion or belief.

## 8.6 Disability

A person is disabled if they have a physical or mental impairment which has a substantial and long-term adverse effect on their ability to carry out normal day-to-day activities. The social model of disability separates out the impairment from the environmental, behavioural or attitudinal barriers that impact on individuals; this is why we need to ask both about the health condition or impairment as well as the impact. For example a person may have a long term health condition that is well controlled with medication so they do not feel it has a significant impact on how they live their life, or equipment or adjustments may mean a person with an impairment considers they are able to do all the things they would want to do so the impact on their day to day activities is minimal.

20% of the Bolton population have a long term health condition or disability which limits their day to day activities a little or a lot; so are considered to be disabled under the Equality Act. 10% of the Bolton population have a long term health condition or disability which limits their day to day activities a lot. These figures are obtained from the 2011 census.

People with learning disabilities make up about 2% of the population, only around a quarter are identified in GP learning disability registers and/or are known to specialist learning disability services. They are likely to be at risk from the determinants of health inequalities

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<sup>26</sup> Department of Health (2012). *Regulations under the Health Act 2009: market entry by means of pharmaceutical needs assessments and quality and performance: Equality Analysis*. <https://bit.ly/3ME5jW>

even if they have mild learning disabilities, yet they may not have access to support; are at increased risk, compared to the general population, of a variety of health problems; people often have several co-existing conditions and some people have behaviour that challenges (which may or may not be linked to an identifiable health problem); and are at increased risk of early avoidable mortality. They often have limited access to health information; access to health care can be compromised by communication difficulties, low expectations, lack of support, poor understanding of mental capacity and lack of reasonable adjustments by health services<sup>27</sup>

Consumer research carried out alongside 'Pharmacy in England – Building in strengths – delivering the future' indicated that among the most frequent users of pharmacies include those with a long-term health condition or disability. Gender, age, speaking English as a main language and having a long-term condition or disability are all key drivers of pharmacy usage, in that order.<sup>28</sup>

As part of the contractor survey (also see section 14, p65), pharmacies were asked a number of questions about physical accessibility of their premises. Among non distance selling pharmacies, 49/65 pharmacies had entrances suitable for unaided wheelchair access, and of these 48 had all areas of the pharmacy floor accessible by wheelchair. Other measures reported to support accessibility included large print labels/ leaflets, hearing loop, automatic door assistance and ramped. Pharmacies were also able to say if they were aware of any gaps in access or pharmaceutical need for any groups sharing a protected characteristic, no specific issues were identified in relation to disability.

## **8.7 Marriage/ civil partnerships**

In 2018, 637 marriages took place in Bolton, 616 to opposite sex couples, and 21 to same sex couples. No civil partnerships took place in Bolton in that year. From 2011 census data, 47% of the Bolton population were married, 0.2% were in a same sex civil partnership (opposite sex civil partnerships were not available at that time), 34% were never married or civil partnered, 10% were divorced or had a dissolved same sex civil partnership, 3% were separated but still legally married or civil partnered.

As part of the contractor survey (also see section 14, p65), pharmacies were able to say if they were aware of any gaps in access or pharmaceutical need for any groups sharing a protected characteristic. No specific issues were identified in relation to marriage and civil partnership.

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<sup>27</sup> Public Health England (2017). Pharmacy and people with learning disabilities: making reasonable adjustments to services. <https://bit.ly/3QP7qEL>

<sup>28</sup> Department of Health (2012). *Regulations under the Health Act 2009: market entry by means of pharmaceutical needs assessments and quality and performance: Equality Analysis*. <https://bit.ly/3MEm5jW>

## 8.8 Sexual orientation

Until the results of the 2021 census are released there are no reliable figures available about Bolton residents' sexual identity. The experimental estimates produced for Bolton by the ONS in their work on 'subnational sexual identity' are noted to be 'unreliable for practical use' due to small sample sizes. At North West level, 2.2% of the population identify as lesbian, gay or bisexual (LGB). Younger people are more likely to identify as LGB than older age groups.

The General Pharmaceutical Council teamed up with the LGBT Foundation<sup>29</sup> to highlight how pharmacy professionals can demonstrate person-centred professionalism in a variety of situations relevant to LGBT people. This did not differentiate between different needs of people depending on their sexual orientation or gender identity, so the below points are repeated in section 8.3 (p34) as they are judged to be relevant to both sections. From the limited research identified by the LGBT Foundation, many LGBT people travel away from home to use a pharmacy if they wish to reveal aspects of their LGBT identity. Fifty per cent of all LGBT respondents had either experienced discrimination first hand or had formed an impression that a pharmacy near their home would not be welcoming to them. When people receiving care are welcomed in a non-judgmental and inclusive way, they are more likely to remain engaged in the care they are receiving. Through the LGBT Foundation's standards consultation work they found real and perceived barriers around confidentiality. Pharmacy professionals must respect and maintain a person's confidentiality and privacy. Maintaining confidentiality is a vital part of the relationship between a pharmacy professional and the person seeking care. People may be reluctant to ask for care if they believe their information may not be kept confidential and this may be one reason why LGBT people don't access the pharmacy services they need.

As part of the contractor survey (also see section 14, p65), pharmacies were able to say if they were aware of any gaps in access or pharmaceutical need for any groups sharing a protected characteristic. No specific issues were identified in relation to sexual orientation.

## 8.9 Pregnancy and maternity

Using mid-2020 population estimates there were 3,748 individuals were under 1 year of age.

The provisions of extended opening hours of pharmacies (e.g. those opening at least 100 hours per week) is of benefit to all those who are unable to access pharmaceutical services during normal working hours or in an emergency such as those caring for sick children. The evidence from previous public surveys indicate that women generally are high frequency users of pharmacy.<sup>30</sup>

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<sup>29</sup> General Pharmaceutical Council. (2017). Focus on pride in practice. <https://bit.ly/3y5ns5a>

<sup>30</sup> Department of Health (2012). *Regulations under the Health Act 2009: market entry by means of pharmaceutical needs assessments and quality and performance: Equality Analysis*. <https://bit.ly/3ME5jW>

As part of the contractor survey (also see section 14, p65), pharmacies were able to say if they were aware of any gaps in access or pharmaceutical need for any groups sharing a protected characteristic. No specific issues were identified in relation to pregnancy and maternity.

## **9 Provision of pharmaceutical services**

There are 73 pharmacies included in the pharmaceutical list for Bolton. This is made up of 55 with a standard 40-hour contract, 12 with a 100-hour contract and 7 listed as distance selling.

Maps showing pharmacy locations are given in section 16.1 (p68); opening hours are given in section 16.2 (p75).

## **10 Necessary services**

Necessary services are defined within the 2013 regulations as those that are necessary to meet the need for pharmaceutical services and could be provided within or outside of the health and wellbeing board's area.

Bolton Health and Wellbeing Board determines necessary services are those provided by pharmacy, location, or time and day of the week that services are provided. Necessary services, for the purposes of this PNA, are defined as follows: Essential services provided by pharmacies during standard 40 core hours in line with their terms of service as set out in the 2013 regulations, and Advanced services provided within a standard pharmacy providing 40 core hours have been considered necessary by the HWB. There are 73 such pharmacies. The 2008 White Paper, Pharmacy in England: building on strengths – delivering the future, states that it is the strength of the current system that community pharmacies are easily accessible. The HWB believe that the population of Bolton, across all 9 neighbourhoods used in the PNA and the borough as a whole, currently support this position.

Further information on opening hours may be found in section 16.2, p75. Further information on travel time by a variety of means of travel may be found in section 16.3, p85. Further information on patients' preferred means of travel, preferred travel time, and factors affecting preferred location, obtained from the public survey, can be found in section 13, p65.

### **10.1 Essential services**

Essential services are those that every community pharmacy providing NHS pharmaceutical services must provide and is set out in their terms of service<sup>31</sup>:

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<sup>31</sup> Pharmaceutical Services Negotiating Committee. (2022). Essential services. <https://bit.ly/3NLL9Wm>



### **10.1.1 Dispensing of medicines**

Pharmacies are required to maintain a record of all medicines dispensed, and also keep records of any interventions made which they judge to be significant. The Electronic Prescription Service (EPS) is also being implemented as part of the dispensing service.

### **10.1.2 Dispensing appliances**

Pharmacists may regularly dispense appliances in the course of their business, or they may dispense such prescriptions infrequently, or they may have taken a decision not to dispense them at all. Whilst the Terms of Service requires a pharmacist to dispense any (non-Part XVIII A listed) medicine “with reasonable promptness”, for appliances the obligation to dispense arises only if the pharmacist supplies such products “in the normal course of business”.

All pharmacy contractors choosing to dispense appliances in the normal course of their business are required to comply with the following Essential services requirements:

- Minimising waste - There is an obligation when dispensing prescriptions or repeatable prescriptions for appliances, that the patient should be appropriately advised on the importance of only requesting items they actually need.
- Repeat dispensing - when asked to dispense a batch issue for an appliance, the pharmacist should establish whether the ‘manner of utilisation’ has changed, such that a review is appropriate.
- Identification of the pharmacy - when dispensing an appliance, the patient should be provided with a written note of the pharmacy name, address and telephone number.
- Signposting - If any prescription for an appliance is presented for dispensing and the pharmacist is unable to provide the appliance, then subject to the consent of the patient, the pharmacist can refer the prescription to another provider for dispensing. If the patient does not consent to the prescription being referred to another provider, the pharmacist must give the patient the contact details of two providers of appliances, if the pharmacist is aware of the contact details.
- Home delivery - If a pharmacy normally provides appliances in the course of its business, and is presented with a prescription for a ‘specified appliance’, the pharmacist must offer to deliver the specified appliance to the patient’s home
- Supplementary items - If a pharmacy normally provides appliances in the course of its business and is presented with a prescription for a ‘specified appliance’, the pharmacist must provide a reasonable supply of appropriate supplementary items (disposable wipes and disposal bags).
- Clinical advice about appliances - If a pharmacy normally provides appliances in the course of its business, and is presented with a prescription for a ‘specified appliance’, the pharmacist must ensure that the patient can consult a person to obtain expert clinical advice about the appliance or, where the pharmacist believes it appropriate to do so, to refer the patient to the prescriber or to offer the patient an Appliance Use Review (AUR). Where expert clinical advice is given, this must be provided by a person who is suitably trained and who has relevant experience in respect of the appliance.



- Emergency supplies - A prescriber may request an emergency supply of a medicine or an appliance, provided that he undertakes to furnish a prescription within 72 hours (or transmit an electronic prescription).

Using information obtained from the contractor survey, 53/72 pharmacies were willing to dispense appliances (Table 7). More information is available in Table 18 (p103).

*Table 7: Appliance dispensing*

Appliance	Number of pharmacies
Dressings	53
Stoma appliances	48
Incontinence appliances	46
None	19

### 10.1.3 Repeat dispensing

At least two thirds of all prescriptions generated in primary care are for patients needing repeat supplies of regular medicines, and since 2005 repeat dispensing has been an Essential Service within the Community Pharmacy Contractual Framework (CPCF).

Under the repeat dispensing service pharmacy teams will:

- dispense repeat dispensing prescriptions issued by a GP;
- ensure that each repeat supply is required; and
- seek to ascertain that there is no reason why the patient should be referred back to their GP.

Originally this service was mainly carried out using paper prescriptions, but as the Electronic Prescription Service (EPS) has developed, the majority of repeat dispensing is now carried out via EPS release 2 and is termed electronic Repeat Dispensing (eRD).

### 10.1.4 Clinical governance

The clinical governance requirements of the community pharmacy contractual framework (CPCF) cover a range of quality related issues, such as<sup>32</sup> patient and public involvement, clinical audit, risk management, clinical effectiveness, staffing and staff management, use of information, premises standards.

### 10.1.5 Discharge medicines service

The Discharge Medicines Service (DMS) became a new Essential service within the Community Pharmacy Contractual Framework (CPCF) on 15th February 2021. This service, which all pharmacy contractors have to provide, was originally trailed in the 5-year CPCF agreement, with a formal announcement regarding the service made by the Secretary of State for Health and Social Care in February 2020.

<sup>32</sup> PSNC & NHS Employers. (2012). *Clinical governance requirements for community pharmacy*. <https://bit.ly/3NNZp0M>

From 15th February 2021, NHS Trusts were able to refer patients who would benefit from extra guidance around prescribed medicines for provision of the DMS at their community pharmacy. The service has been identified by NHS England and NHS Improvement's (NHSE&I) Medicines Safety Improvement Programme to be a significant contributor to the safety of patients at transitions of care, by reducing readmissions to hospital.

#### **10.1.6 Public Health (promotion of healthy lifestyles)**

Each financial year (1st April to 31st March), pharmacies are required to participate in up to six health campaigns at the request of NHS England and NHS Improvement (NHSE&I). This generally involves the display and distribution of leaflets provided by NHSE&I. In addition, pharmacies are required to undertake prescription-linked interventions on major areas of public health concern, such as encouraging smoking cessation.

#### **10.1.7 Healthy living pharmacies**

The Healthy Living Pharmacy (HLP) framework is aimed at achieving consistent provision of a broad range of health promotion interventions through community pharmacies to meet local need, improving the health and wellbeing of the local population and helping to reduce health inequalities.

#### **10.1.8 Signposting**

NHS England will provide pharmacies with lists of sources of care and support in the area. Pharmacies will be expected to help people who ask for assistance by directing them to the most appropriate source of help.

#### **10.1.9 Support for self care**

Pharmacies will help manage minor ailments and common conditions, by the provision of advice and where appropriate, the sale of medicines, including dealing with referrals from NHS 111. Records will be kept where the pharmacist considers it relevant to the care of the patient.

#### **10.1.10 Disposal of unwanted medicines**

Pharmacies are obliged to accept back unwanted medicines from patients. The local NHS England and NHS Improvement team will make arrangements for a waste contractor to collect the medicines from pharmacies at regular intervals.

### **10.2 Advanced services**

Advanced Services are those that community pharmacy contractors and dispensing appliance contractors can provide subject to accreditation as necessary. There is adequate provision of advanced services across the borough.

### **10.2.1 Appliance Use Review (AUR)**

AURs can be carried out by a pharmacist or a specialist nurse in the pharmacy or at the patient's home. Alternatively, where clinically appropriate and with the agreement of the patient, AURs can be provided by telephone or video consultation, in circumstances where the conversation cannot be overheard by others (except by someone whom the patient wants to hear the conversation, for example a carer).

AURs should improve the patient's knowledge and use of any 'specified appliance' by:

- establishing the way the patient uses the appliance and the patient's experience of such use;
- identifying, discussing and assisting in the resolution of poor or ineffective use of the appliance by the patient;
- advising the patient on the safe and appropriate storage of the appliance; and
- advising the patient on the safe and proper disposal of the appliances that are used or unwanted.

### **10.2.2 Community Pharmacist Consultation Service (CPCS)**

Since 1st November 2020, general practices have been able to refer patients for a minor illness consultation via CPCS. As well as referrals from general practices, the service takes referrals to community pharmacy from NHS 111 (and NHS 111 online for requests for urgent supply), Integrated Urgent Care Clinical Assessment Services and in some cases patients referred via the 999 service. A local pathway has been agreed for Bolton for this service.

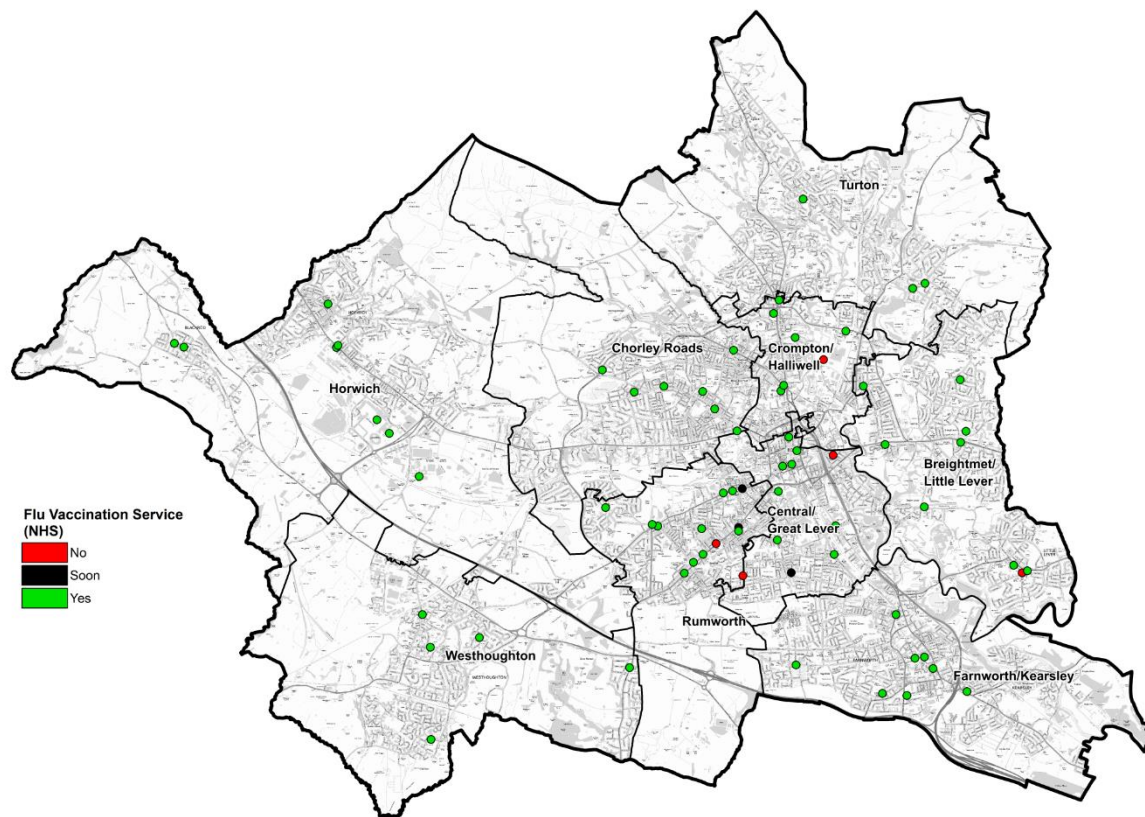
The CPCS aims to relieve pressure on the wider NHS by connecting patients with community pharmacy, which should be their first port of call and can deliver a swift, convenient and effective service to meet their needs. Since the CPCS was launched, an average of 10,500 patients per week being referred for a consultation with a pharmacist following a call to NHS 111; these are patients who might otherwise have gone to see a GP. The CPCS provides the opportunity for community pharmacy to play a bigger role than ever within the urgent care system.

### **10.2.3 Flu Vaccination Service**

Each year from September through to March the NHS runs a seasonal flu vaccination campaign aiming to vaccinate all patients who are at risk of developing more serious complications from the virus. The accessibility of pharmacies, their extended opening hours and the option to walk in without an appointment have proved popular with patients seeking vaccinations.

Figure 19: Location of flu vaccination provision

CP = Currently providing NHS service; WA = Willing and able to provide if commissioned; PP = Currently providing company led/ private service; NW = Not willing or able to provide service



#### 10.2.4 Hepatitis C Testing Service

The service is focused on provision of point of care testing (POCT) for Hepatitis C (Hep C) antibodies to people who inject drugs (PWIDs), i.e. individuals who inject illicit drugs, e.g. steroids or heroin, but who haven't yet moved to the point of accepting treatment for their substance use. Where people test positive for Hep C antibodies, they will be referred for a confirmatory test and treatment, where appropriate.

#### 10.2.5 Hypertension Case-Finding Service

This was commissioned as an Advanced Service from 1st October 2021. In public-facing communications, the service is described as the NHS Blood Pressure Check Service. The service aims to:

- Identify people with high blood pressure aged 40 years or older (who have previously not had a confirmed diagnosis of hypertension), and to refer them to general practice to confirm diagnosis and for appropriate management;
- At the request of a general practice, undertake ad hoc clinic and ambulatory blood pressure measurements; and
- Provide another opportunity to promote healthy behaviours to patients.

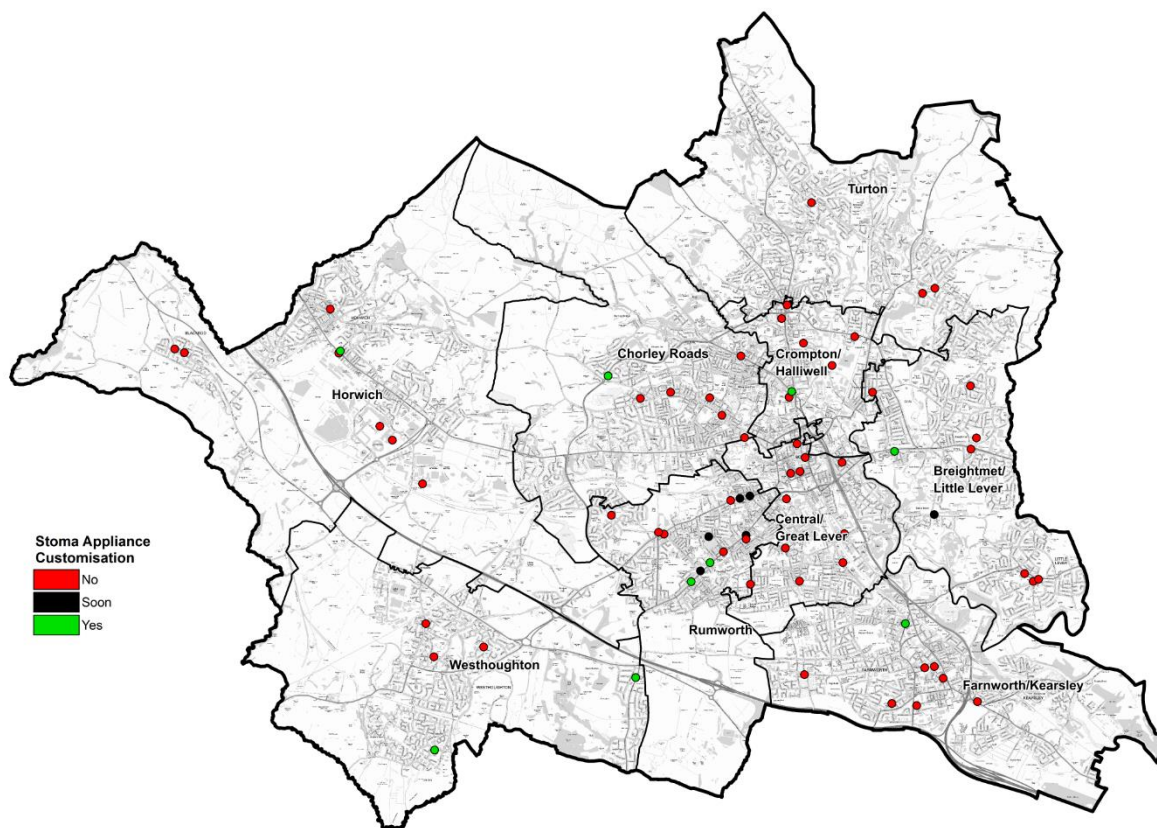
### 10.2.6 New Medicine Service (NMS)

The service provides support for people with long-term conditions newly prescribed a medicine to help improve medicines adherence; it is focused on specific patient groups and conditions.

### 10.2.7 Stoma Appliance Customisation (SAC)

The service involves the customisation of a quantity of more than one stoma appliance, based on the patient's measurements or a template. The aim of the service is to ensure proper use and comfortable fitting of the stoma appliance and to improve the duration of usage, thereby reducing waste.

Figure 20: Location of stoma appliance customisation provision



### 10.2.8 Smoking Cessation Service<sup>33</sup>

This was commissioned as an Advanced Service from 10th March 2022. This service is a branch of the wider aim of supporting hospital patients to continue their stop smoking efforts after discharge, which is expected to increase one-year quit rates. NHS trusts will identify

<sup>33</sup> NHS England (2022). *Advanced service specification: NHS community pharmacy smoking cessation service*. <https://bit.ly/3PWEzhm>

people who smoke, provide a pre-quit assessment and start treatment. Patients will be discharged from hospital with an initial supply of NRT. With consent, patients will be offered referral to a participating community pharmacy on discharge. The pharmacist will then conduct an initial face-to-face (or a remote consultation if agreed to be suitable by the patient and pharmacist). This and ongoing consultations will include:

- Undertaking a CO test;
- Provision of behavioural support; and
- Supply of NRT. The pharmacy will supply a maximum of two weeks NRT at a time. The course length should not exceed 12 weeks treatment from the defined quit date. This includes any treatment supplied to the patient while in hospital and at the point of discharge. The NRT will be supplied at no charge to the patient.

### **10.3 Other relevant services: Locally commissioned services**

Locally commissioned community pharmacy services can be contracted via a number of different routes and by different commissioners, including local authorities, Clinical Commissioning Groups (CCGs) and local NHS England teams. The current locally commissioned services are in operation. Bolton CCG responsibilities are due to transfer to Greater Manchester Integrated Care Board on 1<sup>st</sup> July 2022.

Public health:

- Smoking
- Emergency Hormonal Contraception

Greater Manchester Mental Health Trust, under contract to Bolton Council, commissions pharmacies to provide the following services

- Needle exchange
- Supervised consumption (observed administration of controlled drugs)

Bolton CCG:

- Medication Administration Records
- Palliative and Urgent medicines service

Greater Manchester Health and Social Care Partnership

- Improving inhaler technique through community pharmacy

From 1<sup>st</sup> July 2022 clinical commissioning groups, and Greater Manchester Health and Social Care Partnership will be replaced by integrated care boards that will be able to take on delegated responsibility for pharmaceutical services, and from April 2023 NHS England

and NHS Improvement expects all integrated care boards to have done so. Health and wellbeing boards should therefore be aware that some services that are commissioned from pharmacies by clinical commissioning groups (and are therefore other NHS services) will move to the integrated care boards and will fall under the governance of the wider Integrated Care System.

Further details of provision of these services are given in section 16.5, p99.

### **10.3.1 Stop smoking service**

The stop smoking service comprises two components of activity, of which one is provided in pharmacies:

- ***General Stop Smoking Service including motivational & behavioural support, supply of NRT or varenicline (Champix), follow up contacts, monitoring and recording.***<sup>34</sup>

Service Users should be supported with motivational & behavioural support alongside appropriate pharmacotherapy to: Set a quit date, to stop smoking and attempt to remain smoke-free in the longer term. Progress is measured (after the baseline measurement) at four-weeks and twelve-weeks through carbon monoxide (CO) verification. It is acceptable to test at ten-weeks if a final supply of medication is dispensed at this point. CO monitoring can be used at other times during a quit attempt as a motivational aid, especially if the Service User is keen to see their readings more often.

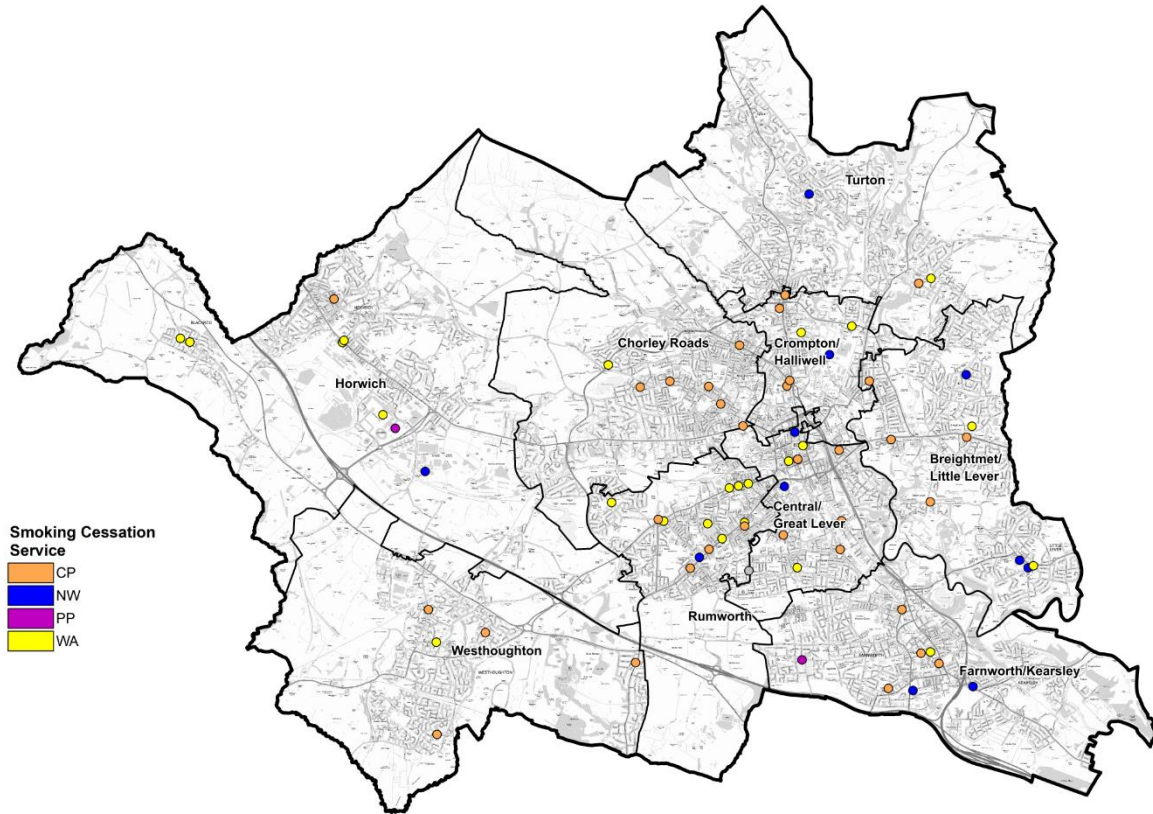
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<sup>34</sup> Bolton Council. 2022-23 Smoking service specification.



Figure 21: Location of Smoking cessation service provision

CP = Currently providing NHS service; WA = Willing and able to provide if commissioned; PP = Currently providing company led/ private service; NW = Not willing or able to provide service



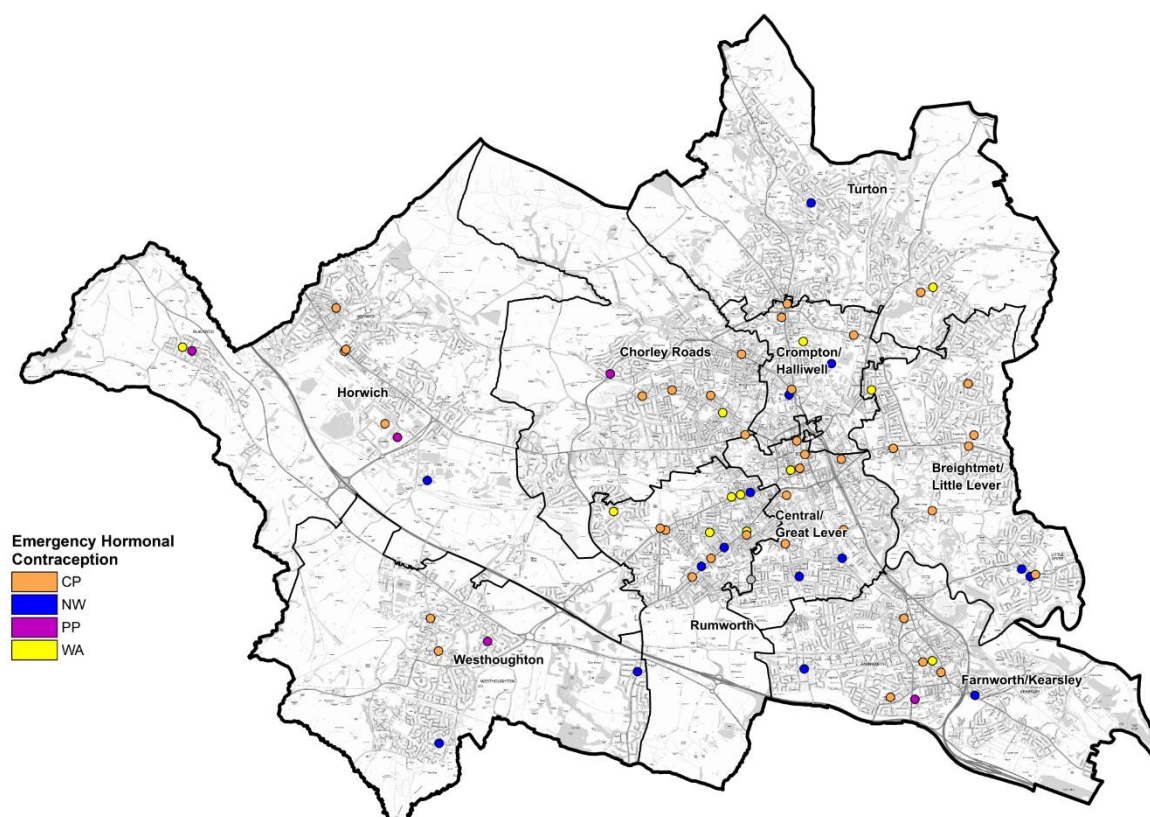
### 10.3.2 Emergency Hormonal Contraception

Pharmacies provide Emergency Hormonal Contraception (EHC), commonly known as the 'morning after pill', which can be effective up to 72 hours after unprotected sex. The pharmacist ensures the medication is suitable for the individual, provides brief advice on contraception and sexually transmitted infections and may offer a referral to a specialist service. This is all undertaken in a private consultation space within the pharmacy. The pharmacist will then dispense the medication for the individual. This service is free at the point of delivery, to women over the age of 13.



Figure 22: Location of Emergency Hormonal Contraception provision

CP = Currently providing NHS service; WA = Willing and able to provide if commissioned; PP = Currently providing company led/ private service; NW = Not willing or able to provide service



### 10.3.3 Supervised consumption

Supervised Self Administration of Methadone, Buprenorphine, Opiates and Suboxone® is provided by pharmacies as part of the Achieve Bolton, Salford and Trafford Substance Misuse Service.

The supervised consumption of opiate substitution treatments is used as a therapeutic tool at the beginning of opiate dependence treatment. It is important that once the patient is stabilised that they are trusted to accept a degree of responsibility, by extending treatment to the introduction of 'take home' doses. Supervising the self-administration of opiate medication can also prevent sale on the 'black market' and reduce the risk of diversion and its associated harm.

The supervised consumption of opiate treatment can;

- Provide an opportunity for the pharmacist to build a rapport with the patient, which is to the patient's benefit and may well result in more orderly behaviour within the pharmacy.
- Provide an opportunity for the pharmacist to make a daily assessment of compliance with the programme and of the general health and well-being of the patient and advise accordingly.

#### **10.3.4 Needle exchange**

Pharmacy Needle and Syringe Programme is provided by pharmacies as part of the Achieve Bolton, Salford and Trafford Substance Misuse Service.

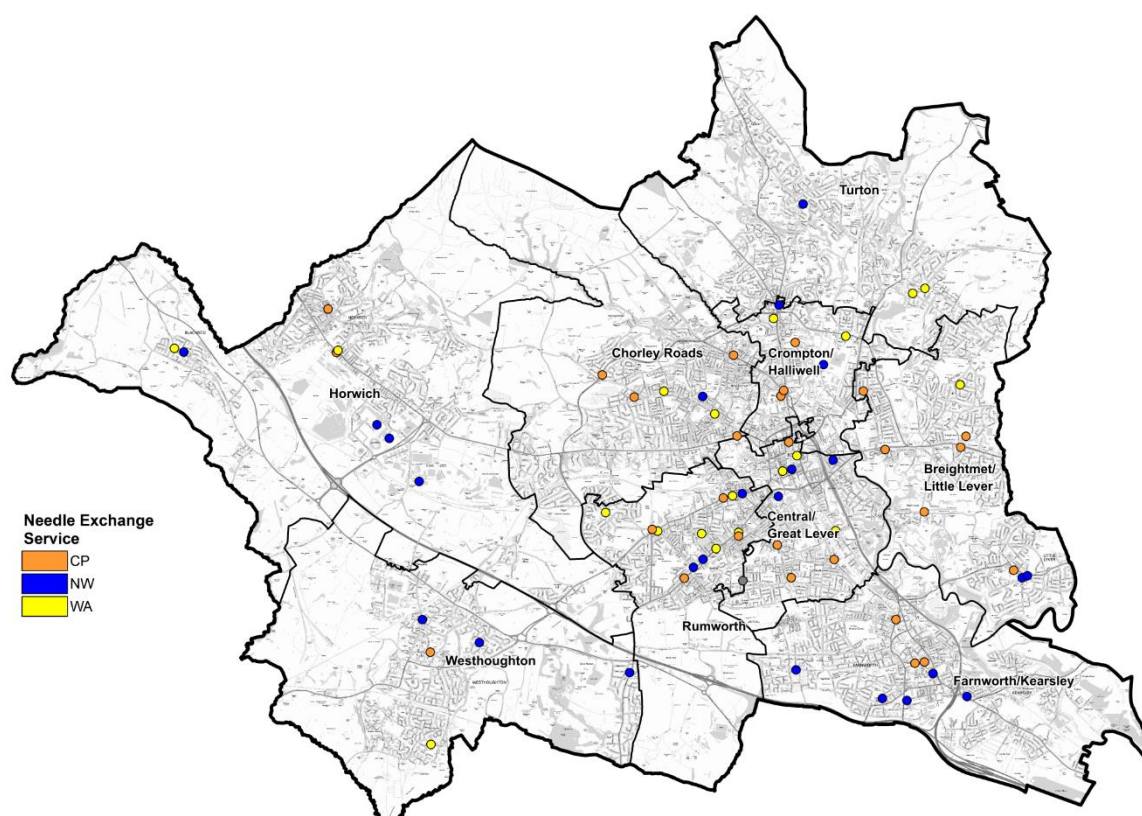
Harm Reduction provision including needle exchange schemes exist to reduce the sharing of equipment amongst injecting drug users, in order to limit the spread of blood-borne viruses such as HIV and Hepatitis. This helps to protect not only the individual drug users, but also the communities they live in. To this end needle exchange schemes provide easy access to sterile injecting equipment for people over the age of 18 who inject illicit substances and non-prescribed anabolic steroids. The service aims to meet service user needs in a meaningful and holistic non-judgemental approach by providing information, advice, resources, support and signposting around not only substance misuse but other health related needs.

The service is pharmacist-led, meaning that the pharmacist will, where necessary or on request from a service user, (albeit not with every client):

- Assess the condition of service users and, where appropriate, provide 1 to 1 health advice or treatment
- Provide 1 to 1 advice to service users about safe injecting techniques
- Where appropriate, provide 1 to 1 advice on dealing with injecting or drug-related infections or illnesses
- The pharmacy contractor will offer a user-friendly, non-judgmental, client-centred, and confidential service.

Figure 23: Location of needle exchange provision

CP = Currently providing NHS service; WA = Willing and able to provide if commissioned; PP = Currently providing company led/ private service; NW = Not willing or able to provide service



### 10.3.5 Medication Administration Records

The pharmacy will help support independent living in groups of vulnerable people, or those with special needs, who do not fall within the Equality Act 2010 criteria and are receiving medication administration support from domiciliary care workers funded by the Local Authority or NHS Bolton CCG. The pharmacy will help support domiciliary care workers by preparing a medication administration record (MAR) sheet when a prescription is presented for a patient assessed as requiring the service.

### 10.3.6 Palliative and Urgent medicines service

The purpose of this service is for community pharmacies to stock and supply an agreed list of urgent medicines, including medicines for palliative care, during usual opening hours to allow for an increase in patient care in the community. Patients with a terminal illness or a condition that requires urgent treatment often experience new or worsening symptoms, and often need access to medication promptly. Delays in accessing medicines can cause distress to both patients and their carers. The pharmacies involved will stock a specific list of medicines (including palliative care medicines) to ensure prompt access and continuity of supply during their contracted opening hours, and also support service user(s), carer(s) and

clinician(s) providing them with up to date information and advice, and signposting to other sources of support and advice where appropriate.

### **10.3.7 Improving inhaler technique**

The purpose of the Improving Inhaler Technique through Community Pharmacy service is to provide a brief intervention service to patients receiving inhaled medication for respiratory disease. The Service is available to patients registered with a GP practice in Greater Manchester presenting a prescription for inhaled respiratory medication for the treatment of asthma or COPD to a participating pharmacy. The pharmacist or pharmacy technician will assess the patients' disease control, inhaler technique and provide health promotion information (e.g., stop smoking advice). The pharmacist or pharmacy technician will assess the inhaler technique of eligible patients with a follow up review within 12 weeks.

### **10.3.8 Potential services**

The public survey asked about a range of services that respondents had accessed or would like to access, should the need arise, via the pharmacy network. Various services and provisions were outlined, and residents and stakeholders could choose to opt out of answering any of the options. The services respondents were most likely to say they preferred to access from a pharmacy were those most closely associated with health treatment, rather than those associated with supporting healthy lifestyle changes. 91% of respondents stated that they had/would use a pharmacy to access the Minor Aliments scheme. 87% have/would use a pharmacy to access vaccination clinics and 75% have/would access the pharmacy for health checks and advice. Respondents also highlighted services that they would not want to access at a pharmacy or would never use if offered. The least popular services include support and treatment for drug misuse (51%), alcohol support services (49%) and help to stop smoking (47%). These services may have been less popular because respondents did not anticipate any need to access the service regardless of whether it was provided at a pharmacy or elsewhere (e.g. if they did not smoke), but may still be valuable for the smaller number who did wish to access this type of support. More information about the public survey is given in section 13, p65.

The contractor survey asked about a range of services that pharmacies may currently or may in the future offer, whether as NHS or company led services. Considering services that were or could be commissioned by NHS England Area Team, Local Authority or CCG, home delivery (not appliances) was the commissioned service most frequently provided currently either NHS funded or a company led or private service. No pharmacies were currently offering anticoagulant monitoring or a schools services although a number were willing. Pharmacies were willing to offer a broad range of urgent care services if they were commissioned. Few pharmacies were currently providing disease medicines management services. Among public health services, Supervised administration (of methadone, paphrenorphine etc) was most frequently provided, followed by Emergency hormonal contraception, and smoking related services. Many pharmacies were willing and able to provide the range of screening services suggested, but few were currently provided. Pharmacies were most likely to currently provide seasonal influenza vaccination, with only small numbers providing other vaccinations, however many were willing to do so if commissioned. More information about the contractor survey is available in section 14, p65.

### **10.3.9 Potential services – minor ailments service or alternative**

A minor ailments service involves the pharmacy providing advice and support to patients on the management of minor ailments, including where necessary, the supply of medicines for the treatment of the minor ailment, for those people who are exempt from prescription charges or hold a pre-payment certificate who would have otherwise gone to their GP or other healthcare provider for a prescription. Patients requiring advice only for their minor ailment rather than treatment would be provided with the advice free of charge as an essential service.

A minor ailments service is not currently commissioned in Bolton and there are no current plans to commission it. A minor ailment service is commissioned in neighbouring boroughs – in Wigan by Wigan CCG transferring to Greater Manchester Integrated Care. In Bury/ Rochdale/ Manchester/ Salford/ Stockport/ Manchester a service is commissioned by NHSE. This need in Bolton is met through other currently commissioned primary care services, including a scheme by which GPs are given discretion to prescribe medicines available over the counter if they feel their patient would genuinely struggle to afford them otherwise. This is accompanied by the support for self care provided by community pharmacies as an essential service.

If it was determined to commission a new service, pharmacies and commissioners should first work together to explore options as to how to best meet the needs of this patient group, as the aims of such a service may be achieved through a traditional minor ailments service or alternatively through other schemes such as provision of vouchers to food banks which could be redeemed at pharmacies for a selection of General Sale List medicines that would typically be kept at home for the treatment of minor illnesses. A minor ailment service or alternative could be delivered within existing pharmacy provision, as sufficient pharmacies indicated in the contractor survey that they would be willing to provide it. A minor ailments service or alternative has been identified as a service to secure improvements or better access.

## **11 Other NHS services**

The 2013 regulations then require the pharmaceutical needs assessment to include a statement of the other NHS services that the health and wellbeing board considers affect the need for pharmaceutical services.

As required by schedule 1, paragraph 5 of the 2013 Regulations, Bolton's HWB has had regard in particular to section nine considering any other NHS services that may affect the determination in respect of pharmaceutical services in the area of the HWB. Based on the information available at the time of developing this PNA, no gaps in respect of securing improvements, or better access, to other NHS services either now or in specified future circumstances have been identified.

Bolton GPs have a zero dispensing patient list size, and a total of 318,673 prescribing patients as of January 2022. Table 8 shows the prescribing list sizes and extended access

days for Bolton GP practices. There are no prisons or walk in centres located in the health and wellbeing board area. Children's and adults' emergency departments are located at the Royal Bolton Hospital and GP out of hours is provided at Waters Meeting Health Centre (see Figure 45, p98 for both locations).

Dentists and other prescribing cost centre details are given in Table 9 (p56); Table 10 (p57); Figure 42 (p94); and Figure 44 (p97).

Table 8: GP practice prescribing list sizes (January 2020)

Organisation Code	Organisation Name	Postcode	Prescribing List Size	Total List Size	Number of Extended Access Days
P82001	The Dunstan Partnership	BL2 6NT	10411	10411	7
P82002	Pikes Lane 1	BL3 5HP	7623	7623	7
P82003	Kildonan House	BL6 5NW	15829	15829	2
P82004	Swan Lane Medical Centre	BL3 6TL	9081	9081	7
P82005	Stable Fold Surgery	BL5 3SF	7063	7063	7
P82006	Dr Malhotra & Partners	BL6 7AS	8071	8071	7
P82007	Kearsley Medical Centre	BL4 8EP	13621	13621	7
P82008	Stonehill Medical Centre	BL4 9QZ	13799	13799	7
P82009	St Helens Road Practice	BL3 3RR	6591	6591	7
P82010	Dalefield Surgery	BL1 4JP	7634	7634	7
P82011	Tonge Fold Health Centre	BL2 6DY	6478	6478	5
P82012	Dr Earnshaw And Partners	BL1 1SQ	6175	6175	7
P82013	Lever Chambers 2	BL3 6RN	3818	3818	7
P82014	Spring House Surgery	BL1 6AF	6673	6673	7
P82015	Unsworth Group Practice	BL5 3UB	20501	20501	6
P82016	Harwood Medical Centre	BL2 3HQ	11732	11732	7
P82018	The Alastair Ross Medical Practice	BL2 6NT	7059	7059	7
P82020	Little Lever Health Centre 1	BL3 1JF	4369	4369	3
P82021	The Oaks Family Practice	BL1 8UP	7292	7292	7
P82022	Halliwell Surgery 1	BL1 3RG	4579	4579	7
P82023	Mandalay Medical Centre	BL1 7LR	9167	9167	7
P82025	Burnside Surgery	BL1 8TU	4845	4845	7
P82029	Halliwell Surgery 2	BL1 3RG	3549	3549	7
P82030	Deane Medical Centre	BL3 5AH	3746	3746	7
P82031	Heaton Medical Centre	BL1 5PU	10849	10849	7
P82033	Bradford Street Surgery	BL2 1HT	2103	2103	7
P82034	Edgworth Medical Centre	BL7 9RG	3264	3264	3
P82036	Little Lever Health Centre 2	BL3 1JF	2877	2877	7
P82037	Fig Tree Medical Practice	BL4 9AL	4807	4807	7
P82607	Crompton View Surgery	BL1 8UP	5567	5567	7
P82609	Shanti Medical Centre	BL3 3PH	6392	6392	7
P82613	Spring View Medical Centre	BL3 1HQ	5246	5246	7
P82616	Beehive Surgery	BL3 2JR	3961	3961	7
P82624	Orient House Medical Centre	BL3 5QE	3372	3372	7
P82625	Charlotte Street Surgery	BL1 8TU	2198	2198	7
P82626	Halliwell Surgery 3	BL1 3RG	4739	4739	7
P82627	Cornerstone Surgery	BL1 6AH	3855	3855	2
P82629	Dr M Dakshina-Murthi	BL3 5HP	2084	2084	7
P82633	Great Lever One	BL3 6RN	2363	2363	7
P82634	Wyresdale Road Surgery	BL1 4DN	4235	4235	7
P82640	Al Fal Medical Group	BL3 5HP	4304	4304	7
P82643	Egerton/Dunscar Health Centre	BL7 9RG	6985	6985	7
P82652	Farnworth Family Practice	BL4 9AH	3713	3713	7



Organisation Code	Organisation Name	Postcode	Prescribing List Size	Total List Size	Number of Extended Access Days
P82660	Deane Clinic 1	BL3 4LU	3509	3509	2
Y00186	3d Medical Centre	BL3 5DP	1644	1644	7
Y02319	Bolton General Practice	BL1 4TH	5933	5933	7
Y02790	Bolton Medical Centre	BL3 6PY	6394	6394	7
Y03079	Bolton Community Practice	BL1 8TU	13601	13601	7
Y03366	Olive Family Practice	BL3 5HP	4972	4972	7

Table 9: Dentists (January 2022)

Organisation Code	Name	Address	Postcode
V05738	Dental Surgery	40 Chorley New Road Bolton	BL1 4AP
V05744	Duncalf Dental Practice	227 Darwen Road Bromley Cross Bolton	BL7 9BS
V06097	Horwich Dental Practice	19-21 Winter Hey Lane Horwich Bolton	BL6 7AD
V06387	Manchester Road (Dental Surgery)	464 Manchester Road Lancashire Bolton	BL3 2NU
V17907	Ravat & Ray Dental Care	Head Office Rumworth House 512 Wigan Road Bolton	BL3 4QW
V83014	True Dentistry	Kendalmere 177 Chorley New Road Bolton	BL1 4QZ
V80372	Denuvo Dental	143 Lea Gate Harwood Bolton	BL2 4BQ
V83082	Dental Partners	350 Chorley New Road Bolton	BL1 5AD
V26395	Dental Surgery Moor Lane	Moor Lane Bolton	BL3 5BN
V43836	Brackley Street	Brackley House Farnworth Bolton	BL4 9ES
V17019	Europa House	Stoneclough Rd Kearsley Manchester	M26 1GG
V83453	Portman Healthcare Ltd - Bolton	38 Higher Bridge Street Bolton	BL1 2HA
V136884	Rumworth House	512 Wigan Road Bolton	BL3 4QW
V06036	Dental Surgery	25 Bolton Road Kearsley Bolton	BL4 8DB
V06048	Dental Surgery	208 Wigan Road Bolton	BL3 5QE
V06062	Firth And Bowden Dental Surgery	530 Chorley Old Road Bolton	BL1 6AB
V09326	Dental Surgery	Lever Chambers 27 Ashburner Street Bolton	BL1 1SQ
V09568	Dental Surgery	274 Blackburn Road Bolton	BL1 8DT
V11526	Wigan Road (Dental Surgery)	48 Wigan Road Bolton	BL3 5PZ
V12257	Victoria Road (Dental Surgery)	37 Victoria Road Horwich Bolton	BL6 5ND
V07265	Dental Surgery	372 Bury Road Bolton	BL2 6DD
V05410	Dental Surgery	48 Higher Swan Lane Bolton	BL3 3AT
V05427	The Dental Care Centre	75 Market Street Little Lever Bolton	BL3 1HH
V05436	Dental Surgery	794 Bury Road Bolton	BL2 6PA
V05455	272 St Helens Road	272 St. Helens Road Bolton	BL3 3PZ
V05615	Dental Surgery	1 Bolton Road Kearsley Bolton	BL4 8DB
V05675	Harwood Dental Practice	21 Longsight Bolton	BL2 3HS
V05742	Dental Surgery	757 Blackburn Road Bolton	BL1 7JJ
V05745	Little Lever Dental Practice	100 High Street Little Lever Bolton	BL3 1LR
V05760	Dental Surgery	288 Derby Street Bolton	BL3 6LF
V05763	Dental Surgery	403-405 Halliwell Road Bolton	BL1 8DE
V05781	Dental Surgery	18 Silverwell Street Bolton	BL1 1PP
V05789	Church Street Dental Surgery	60 Church Street Westhoughton Bolton	BL5 3RS



Organisation Code	Name	Address	Postcode
V05806	Dental Surgery	513 Tonge Moor Road Bolton	BL2 3BG
V05816	Dental Surgery	32 Bradford Street Bolton	BL2 1JJ
V05820	The Westhoughton Dental Centre	53 Park Road Westhoughton Bolton	BL5 3BX
V83532	Ravat & Ray Dental Care	Brackley House Brackley Street Farnworth Bolton	BL4 9ES
V43926	Highfield Dental Practice Ltd	Brackley Street Farnworth Bolton	BL4 9ES
V07216	Smile Centre	Unit 9 Marsden Road Bolton	BL1 2JT

Table 10: Other prescribing cost centres (January 2022)

Organisation Code	Organisation Name	Postcode
Y06318	A & E Non Medical Prescribers	BL4 0JR
Y00504	Accident & Emergency Dept	BL4 0JR
Y03641	Achieve Bolton Recovery Service	BL2 1ES
Y04600	Bardoc GP OOH (Out of Hours)	BL1 8TT
Y06646	BMI Beaumont Hospital	BL6 4LA
A99978	Bolton BCSC	BL4 0JR
P82654	Bolton Hospice	BL1 4QT
Y00934	Bolton OOH (Out of Hours)	BL1 8TU
Y01245	Bolton Family Planning Service	BL1 1SQ
Y05261	Bridgewater Bolton School Nurse Service	BL3 6RN
Y00448	Diabetes Centre	BL1 4AL
Y04894	GP Safehaven Scheme	BL1 8TU
Y00747	Intergrated Community Paediatric Service	BL2 6NT
P82661	Intermediate Care	BL1 3EJ
Y00552	Minor Treatment Clinic	BL1 1SQ
Y00409	Neuro-Rehab Service	BL4 0JR
Y02943	Neurology Long Term Conditions	BL2 6NT
Y04078	Non Medical Prescribing	BL4 0JR
Y00215	Orthopaedic & Rheumatology	BL1 1SQ
Y01791	St Luke's Drop-In Centre	BL1 3BE
Y00233	The Parallel	BL1 1HU
P82662	Tier 2-General Surgery	BL3 5HP
Y00208	Tier 2 Dermatology Service	BL1 1SQ
Y01740	Urgent Care Unit	BL4 0JR
Y05922	Walkden Ante-Natal Clinic	BL4 0JR
Y05353	Weekend Service OOH (Out of Hours)	BL3 5QE

## 12 Choice with regard to obtaining pharmaceutical services

The 2013 regulations require the health and wellbeing board to have regard to whether there is sufficient choice with regard to obtaining pharmaceutical services. The Health and Wellbeing Board is of the opinion that there is currently sufficient choice in access to pharmaceutical services available for Bolton residents.

Some of our population will access pharmaceutical services in neighbouring local authorities. These pharmacies will provide essential and advanced services to those Bolton residents as appropriate. Bolton residents will also be able to access certain enhanced services at these pharmacies unless they are restricted to residents of that particular local authority. The bordering Health and Wellbeing Boards to Bolton, and who must receive a copy of this PNA as part of the consultation, are:

- Salford Health and Wellbeing Board;
- Bury Health and Wellbeing Board;
- Blackburn with Darwen Health and Wellbeing Board;
- Chorley and South Ribble, part of Lancashire Health and Wellbeing Board;
- Wigan Health and Wellbeing Board.

### **12.1 Findings from the public survey**

Respondents to the public survey (also see section 13, p65) indicated that the pharmacy being close to home was most important to them, followed by being close to the doctor's surgery. Survey respondents were most likely to be prepared to travel under 15 minutes by their usual means of transport to access a pharmacy. 89% found the journey using their preferred mode of transport fairly or very easy. The vast majority (93%) of respondents said they used a regular pharmacy.

From the public survey responses, the most favourable time for visiting a pharmacy are weekdays, during working hours (09:00 –12 noon and 14:00 –18:00). This was the preferred option for 63% of respondents. Interestingly weekday lunchtimes were only favoured by 13%. Weekday evenings were also popular for 23% of residents, who prefer to access a pharmacy site between 18:00 –21:00. The least popular time to access a pharmacy was after 21:00 on a weekday (2%). However less popular times may still be important for enabling some people to access services.

Respondents were asked to reflect on how many times a pharmacy has been closed when they have needed to access it. Over half (53%) had not needed to access a pharmacy when it was closed; however just under two-fifths (36%) have experienced this once or twice. Respondents who stated that a pharmacy had been closed when they had tried to access it were most likely to have experienced this on a weekday (64%), or weekend (61%); during the evening after 19:00 (37%) or over lunchtime (25%). Of those who had experienced a pharmacy closed when they needed to access it, 60% waited until it reopened, while 38% accessed an alternative pharmacy. Few accessed alternative services with 3% contacting their out of hours GP and a further 3% went to a hospital.

The services respondents were most likely to say they preferred to access from a pharmacy were those most closely associated with health treatment, rather than those associated with supporting healthy lifestyle changes. 91% of respondents stated that they had/would use a pharmacy to access the Minor Ailments scheme. 87% have/would use a pharmacy to

access vaccination clinics and 75% have/would access the pharmacy for health checks and advice.

The public survey asked whether there were specific services that respondents valued from their pharmacy. Comments were grouped into the following main themes:

- **Service delivery:** Respondents who commented on service delivery were predominantly concerned with opening hours and customer service, including waiting times.
- **Testing and vaccinations:** Comments received around this theme reflected upon the range of testing services available at pharmacies and access to vaccinations. (e.g. Blood pressure, diabetes screening)
- **Routine checks offered by GP/ Health Service:** some respondents strongly felt that routine check-ups, normally offered by a doctor, nurse or health practitioner, could become a service offered by the pharmacy network.
- **Medication:** Respondents were keen to have a range of medications available via the pharmacy networks and that they be readily available.

## 12.2 Findings from prescribing and dispensing patterns

The vast majority of items are both prescribed and dispensed within Bolton.

Of items prescribed in Bolton, as shown in Table 11, the vast majority (92%) are dispensed by community pharmacies, followed by 6% dispensed by Distance Selling Pharmacies.

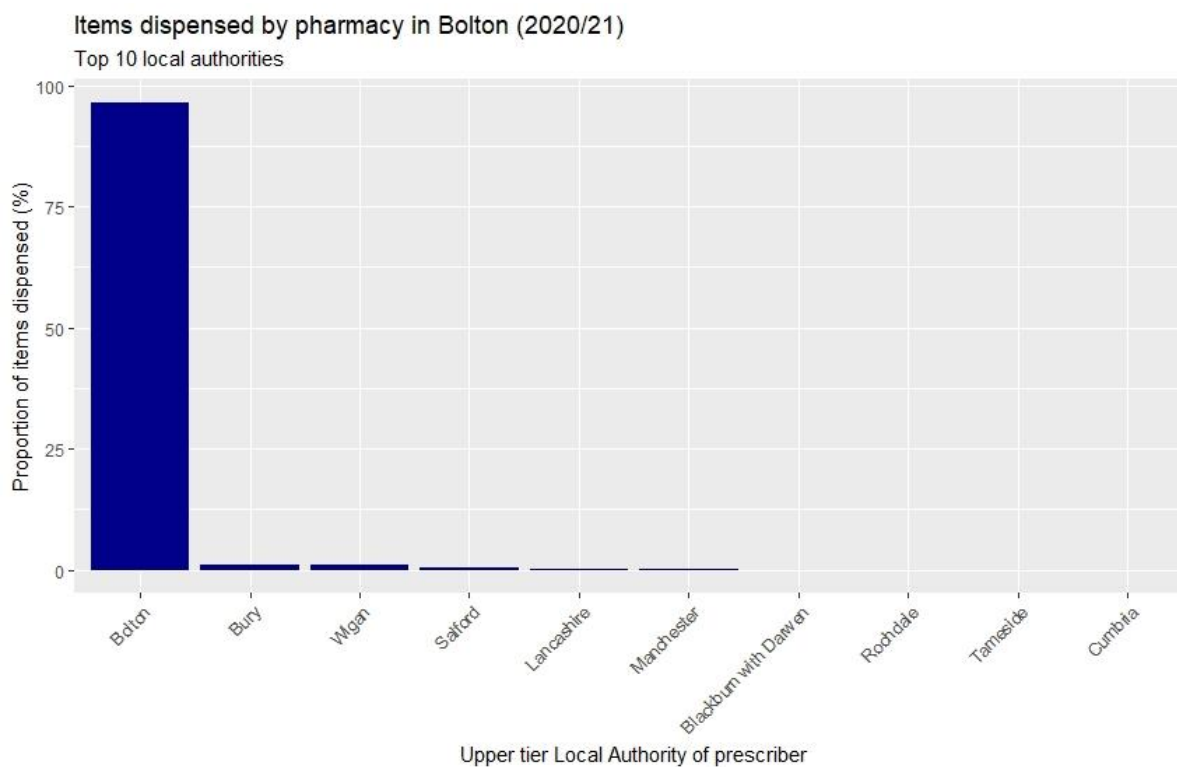
Of those prescriptions dispensed by pharmacies in Bolton in 2020/21, as shown in Figure 24, the largest proportion by a huge margin were also prescribed by clinicians in Bolton (96% of items dispensed; 3,430,419/ 3,557,984 items), followed by Bury (1% of items dispensed; 40,722 items), Wigan (1% of items dispensed; 35,001 items) and Salford (1% of items dispensed; 20,422 items).

Of those prescriptions prescribed by clinicians in Bolton in 2020/21, as shown in Figure 25, the largest proportion by a huge margin were also dispensed in Bolton (94% of items dispensed; 3,430,419/ 3,634,270 items), followed by Leeds (1% of items dispensed; 28,466 items); Wigan (1% of items dispensed; 28,142 items); Blackburn with Darwen (1% of items dispensed, 24,761 items); Ealing (1% of items dispensed, 22,034 items); Bury (1% of items dispensed, 20,411 items). Figure 26 (p62) shows the pharmacies located outside Bolton dispensing the largest number of items prescribed in Bolton. A number were distance selling pharmacies, specialist dispensers, or located close to Bolton.

Table 11: Proportion of items prescribed in Greater Manchester by type of dispenser (located in any local authority<sup>35</sup>)

Prescriber Upper Tier Local Authority	Community Pharmacy	Dispensing Appliance Contractors	Distance Selling Pharmacy	Local Pharmaceutical Service	Unknown (generally dispensing doctors)
<b>Bolton</b>	91.6%	0.9%	6.1%	0.0%	1.4%
<b>Bury</b>	92.6%	0.8%	5.3%	0.0%	1.3%
<b>Manchester</b>	91.5%	0.7%	6.7%	0.0%	1.1%
<b>Oldham</b>	85.6%	1.0%	12.3%	0.0%	1.1%
<b>Rochdale</b>	91.1%	0.4%	6.9%	0.0%	1.6%
<b>Salford</b>	96.1%	0.9%	2.1%	0.0%	1.0%
<b>Stockport</b>	94.0%	0.9%	3.6%	0.0%	1.5%
<b>Tameside</b>	92.2%	0.8%	5.6%	0.0%	1.3%
<b>Trafford</b>	94.5%	0.9%	3.3%	0.0%	1.3%
<b>Wigan</b>	94.8%	1.1%	2.8%	0.0%	1.3%

Figure 24: Prescriber Upper Tier Local Authority for items dispensed in Bolton



<sup>35</sup> Data Source: Practice prescribing dispensing data (NHSBSA), January 2022.

Figure 25: Dispenser Upper Tier Local Authority for items prescribed in Bolton

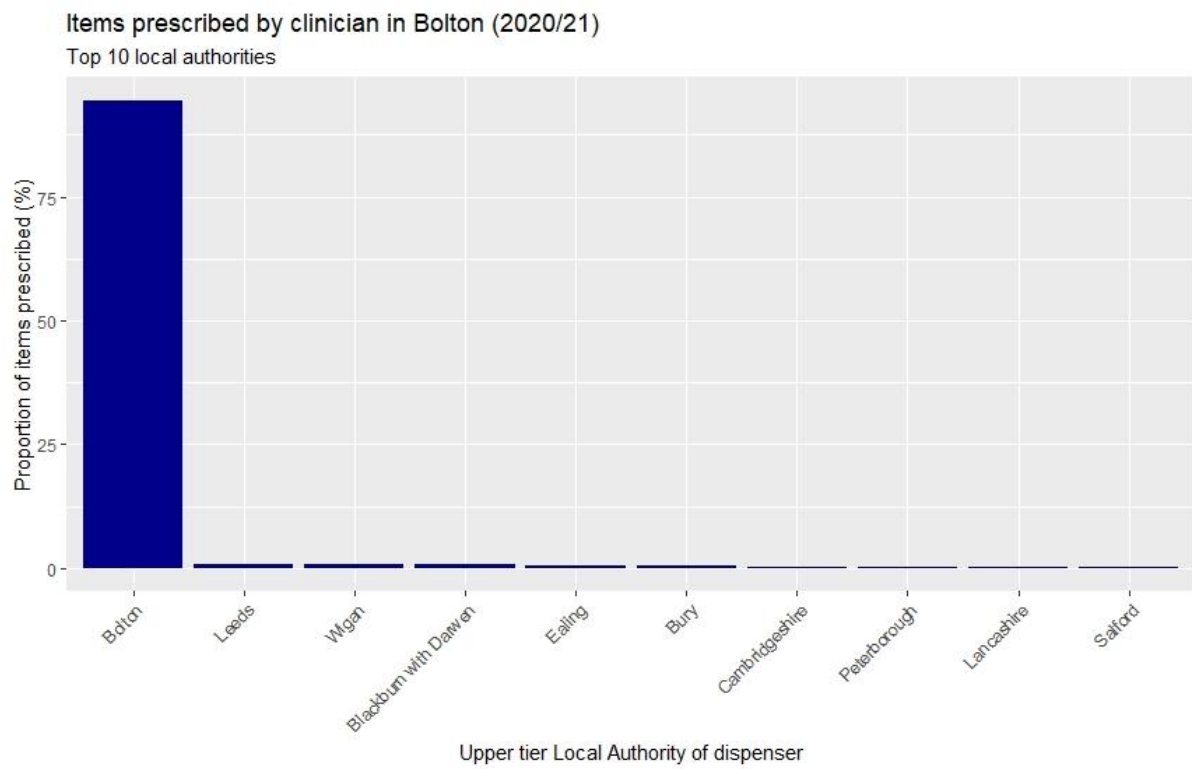


Figure 26: Map showing dispensing location of items number of items prescribed in Bolton, by number of items dispensed

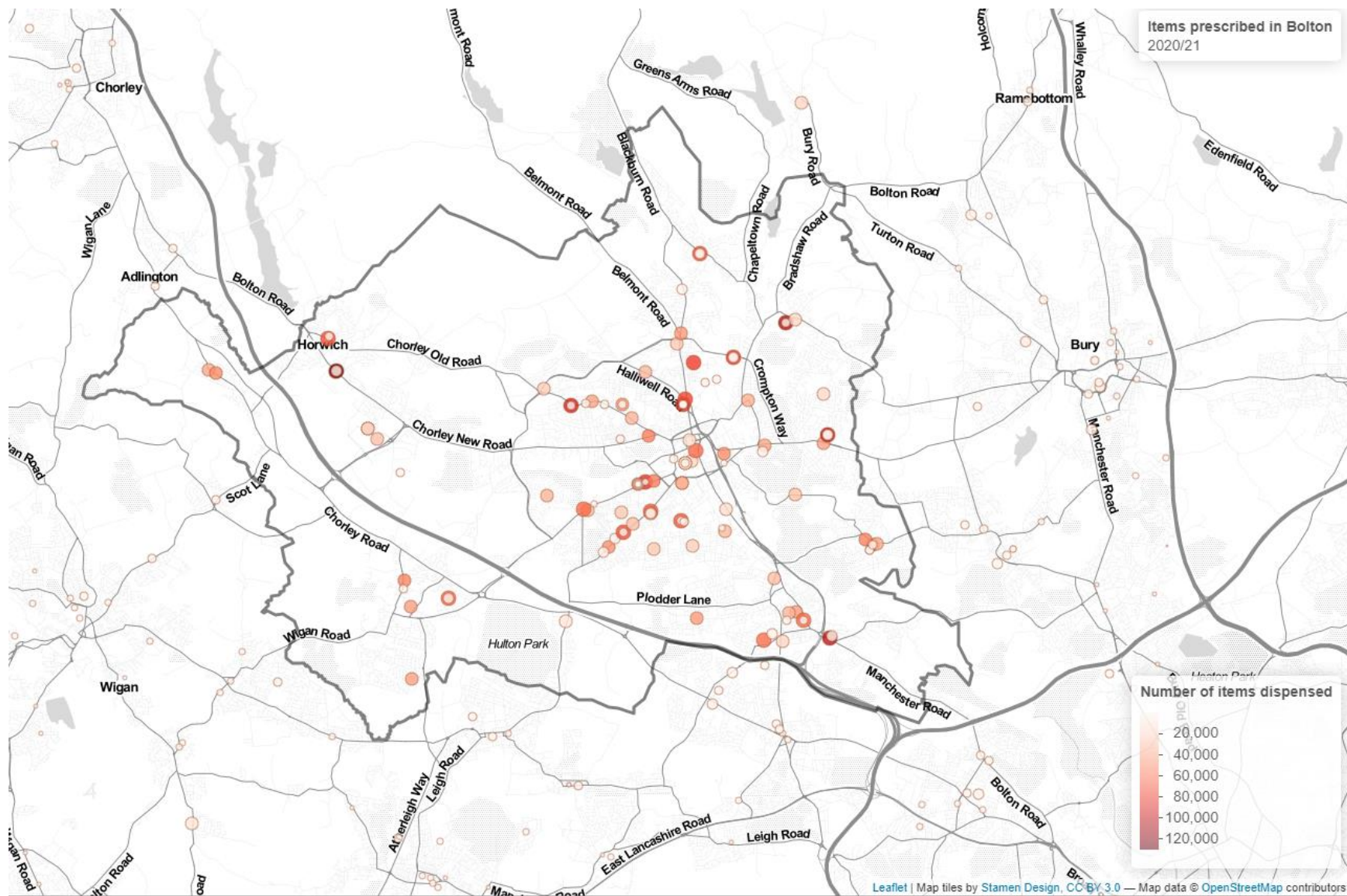


Table 12: Main dispensing locations of items prescribed in Bolton but dispensed outside the borough 2020/21

Dispenser ODS code	Dispenser Address	Dispenser postcode	Dispenser UTLA Name	Items dispensed	Notes
FLM49	Pharmacy2u Ltd	LS14 2LA	Leeds	28,337	Distance selling pharmacy
FE889	Geloo Brothers Ltd	BL7 0AZ	Blackburn with Darwen	19,057	Edgeworth pharmacy
FLV51	Charter Healthcare	PE7 3FU	Cambridgeshire	12,097	Appliance Contractor
FLV51	Charter Healthcare	PE7 3FU	Peterborough	12,097	Appliance Contractor
FN849	Metabolic Healthcare Ltd	W3 0RA	Ealing	12,059	Distance selling pharmacy provides Lloyds Direct
FGN59	KYK Healthcare Ltd	WN2 5XA	Wigan	11,378	
FTD28	OTC Direct Limited	WN7 3XJ	Wigan	10,401	NW Ostomy Supplies
FN849	Metabolic Healthcare Ltd	UB6 7JD	Ealing	9,941	Distance selling pharmacy provides Lloyds Direct
FK616	Kamm Trading Limited	BL8 1SW	Bury	5,732	
FA333	IQ Medical Services Limited	BL9 0QL	Bury	5,706	
FKX16	Prestford Limited	BB3 2LZ	Blackburn with Darwen	4,044	
FVW38	MDS Healthcare Limited	PR5 8AR	Lancashire	2,582	
FKD99	Famevalley Limited	PR1 6AS	Lancashire	2,441	
FAP20	Bestway National Chemists Limited	ST3 7UN	Stoke-on-Trent	2,333	Online pharmacy provides well.co.uk
FQQ45	Freshphase Ltd	BL8 4DS	Bury	1,830	
FLX18	APA Blackpool Ltd	FY3 7RW	Blackpool	1,791	
FQK16	Pharmta Ltd	BL9 9AX	Bury	1,789	
FHY81	Fittleworth Medical Limited	WA14 5EL	Trafford	1,743	
FQR71	Mr Mohammed Raheel Azam	M27 4BJ	Salford	1,632	
FRW79	Rainbow Healthcare Ltd	PR2 9PS	Lancashire	1,534	
FXV84	Bowness Pharmacy Ltd	M38 9RQ	Salford	1,411	
FWN00	H 2 H Pharmacy Limited	ME10 3SU	Kent	1,381	home enteral feed supplier
FVH41	Pill Time Limited	BS11 9YE	Bristol, City of	1,327	Distance selling pharmacy
FWL22	Charles S Bullen Stomacare Limited	SK3 0EX	Stockport	1,289	Appliance contractor Specialists in stoma, urology and wound care
FL303	Pct Healthcare Limited	M28 0BA	Salford	1,193	
FV470	Asda Stores Ltd	M26 3DA	Bury	1,170	
FKX65	Boots UK Limited	LE1 1DD	Leicester	1,108	Boots online

Dispenser ODS code	Dispenser Address	Dispenser postcode	Dispenser UTLA Name	Items dispensed	Notes
<b>FPQ59</b>	Innox Trading Limited	WN8 9SA	Lancashire	1,108	Distance selling pharmacy provides Chemist4u
<b>FGF90</b>	Numark Digital Limited	WA9 5AU	St. Helens	1,017	Rowlands pharmacy online



## **13 Public Survey**

Between the 24<sup>th</sup> February and 6<sup>th</sup> April 2022, Bolton Council ran a public consultation, seeking to engage residents and stakeholders that use pharmacies in Bolton, in sharing their reflections on the access to pharmacies and the services they provide. 139 responses were received, a full report on the survey can be found as an additional document.

The majority of those engaged in the consultation were female (72%). Residents and stakeholders were predominantly of working age (55%) or were retirees (34%). 38% of those that took part in the review, had a physical or mental health illness or condition. Prior to the Covid-19 pandemic, there had been a reduction in satisfaction levels, by 13%, of residents accessing the services offered by pharmacies in Bolton. Of those engaged in the review, 92% had accessed a pharmacy within the month prior to completing the survey. 93% regularly access the same pharmacy, travelling by car (56%), to collect a prescription for themselves (67%) or someone else (36%). 81% of respondents collect regular medications or prescriptions. 63% preferred visiting a pharmacy between the hours of 9am and 6pm on a weekday, with 37% stating they had had difficulty accessing a pharmacy after 7pm. This led 11% of respondents to access alternative services, including NHS 111, the out-of-hours doctors and their local hospital. 15% stated they were dissatisfied with the opening hours of pharmacies across the borough, which resulted in further comments for longer opening hours.

Accessing a pharmacy close to the resident's home was important to most respondents (55%). Popular pharmacy services for residents and stakeholders include the Minor Ailments scheme, vaccination clinics, health checks and accessing advice. Respondents were keen that some of these services could be widened to include additional testing and health checks, currently only available via GPs, nurses and health practitioners.

## **14 Contractor survey**

The contractor survey was open to all Bolton pharmacies between January- May 2022 and ran via PharmOutcomes. The results revealed a range of services spread around the borough. There were good levels of willingness for provision of wider services, should these be commissioned. The full results are available in a separate document.

A good response rate was achieved, with all but one of Bolton's 73 pharmacies completed the survey; the pharmacy which did not complete the survey was a Distance Selling Pharmacy. A range of pharmacy opening hours were available spread around the borough, including early morning, lunchtimes, early and late evening and weekends. Pharmacies that would have difficulty in managing an increase in demand, are primarily located in areas with other pharmacies nearby. Although there is some scope for increase in capacity in Little Lever a large increase in demand may not be able to be accommodated.

Wheelchair accessible consultation rooms were widely available, but 18 pharmacies had non-wheelchair accessible consultation rooms. All types of appliances were able to be dispensed in a range of pharmacies. All advanced services were provided in at least one

pharmacy in Bolton, but fewer provided Appliance Use Review or Stoma Appliance Customisation.

Considering services that were or could be commissioned by NHS England Area Team, Local Authority or CCG, home delivery (not appliances) was the commissioned service most frequently provided currently either NHS funded or a company led or private service. No pharmacies were currently offering anticoagulant monitoring or a schools services although a number were willing. Dressings and palliative care scheme were the most frequently offered urgent care services, more pharmacies were willing to offer a range of urgent care services if they were commissioned. Few pharmacies were currently providing disease medicines management services. Among public health services, Supervised administration (of methadone, puphrenorphine etc) was most frequently provided as an NHS service, followed by Emergency hormonal contraception, and smoking related services. Many pharmacies were willing and able to provide the range of screening services suggested, but few were currently provided. Pharmacies were most likely to currently provide seasonal influenza vaccination, with only small numbers providing other vaccinations, however many were willing to do so if commissioned

The large majority of pharmacies provided collection of prescriptions, delivery of dispensed medicines was widely available. A little under half of pharmacies had dedicated cycle parking nearby; only 2 had no public transport access within 1km (12 minutes' walk); only one did not have legal car parking nearby. Among non distance selling pharmacies, 49/65 pharmacies had entrances suitable for unaided wheelchair access, and of these 48 had all areas of the pharmacy floor accessible by wheelchair. Other measures reported to support accessibility included large print labels/ leaflets, hearing loop, automatic door assistance and ramped access

Among all pharmacies, 53/72 were able to offer support to people whose first language is not English, 35 of these provided an interpreter/ language line, 48 of these had staff who spoke languages other than English. Most common languages spoken were Urdu, Gujarati, Hindi and Punjabi but a range of other languages were spoken

## **15 Stakeholder consultation**

As part of the PNA process there is a statutory provision that requires consultation of at least 60 days to take place to establish if the pharmaceutical providers and services supporting the population in the Health and Wellbeing Board area are accurately reflected in the final PNA document. Bolton's consultation ran from 1<sup>st</sup> July 2022 until 31<sup>st</sup> August 2022.

The draft PNA was distributed to the following organisations:

- Pan Lancashire Health and Wellbeing Board
- Salford Health and Wellbeing Board
- Bury Health and Wellbeing Board

- Wigan Health and Wellbeing Board
- NHS Bolton Foundation Trust
- Bolton CCG/ Greater Manchester Integrated Care (in initial establishment at the time of consultation)
- NHS England
- Bolton Local Pharmaceutical Committee
- Bolton Local Medical Committee
- Bolton GP Federation
- Healthwatch Bolton
- NHS Greater Manchester Mental Health Trust

The responses received were used to inform the final conclusions which were collated and are now published as part of this PNA. Key narrative responses received are available in a separate appendix. Following consultation the following main amendments were made to the PNA document:

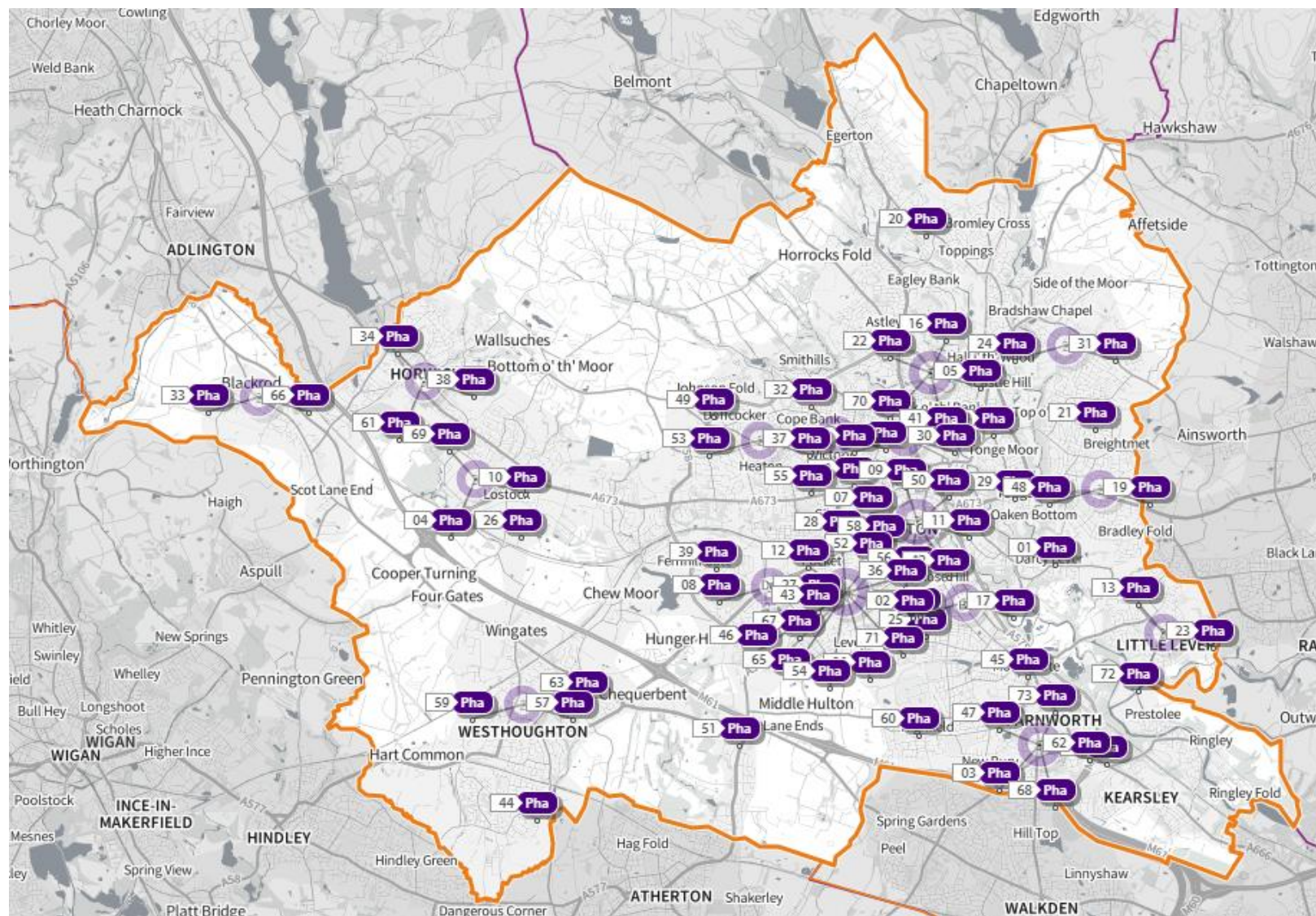
- Key statements in overall document summary
- Inclusion of minor ailment service or alternative as a service to secure improvements or better access

## **16 Maps and supplementary tables**

The pharmaceutical needs assessment must include a map that identifies the premises at which pharmaceutical services are provided within the area of the health and wellbeing board. This map must be kept up-to-date (without needing to republish the whole document or publish a supplementary statement).

## 16.1 Pharmacy locations

Figure 27: Location of pharmacies in Bolton<sup>36</sup>



<sup>36</sup> OHID (2022). Shape place Atlas. Accessed 24/5/22

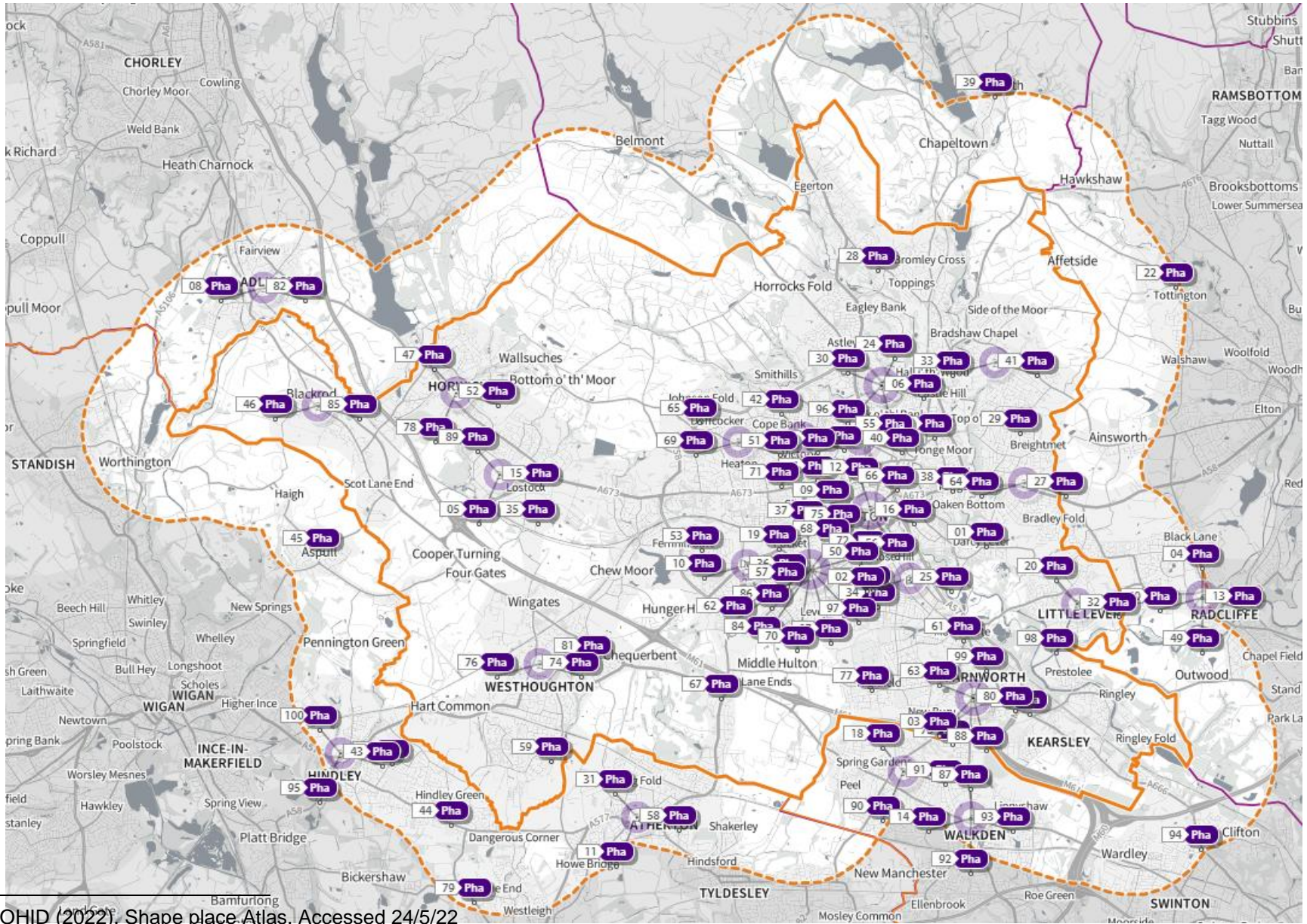
Table 13: Key to Figure 27

Map index	Code	Name	Address	Postcode
1	FM664	A1 Pharmacy	491 Radcliffe Road Darcy Lever Bolton	BL3 1SX
2	FFP01	Asda Pharmacy	Manchester Road Bolton	BL3 2QS
3	FRX12	Asda Pharmacy	Asda Stores Brackley Street Farnworth Bolton	BL4 9DT
4	FVW56	Asda Pharmacy	Asda S/Store, The Linkway Middlebrook Retail Park Hornwich Bolton	BL6 6JA
5	FFW20	Asda Pharmacy	Moss Bank Way Bolton	BL1 8QG
6	FXY77	Asif Iqbal Pharmacy Ltd	70 St Helens Road Bolton	BL3 3NP
7	FJ737	Boots	The Shipgates Centre Mealhouse Lane Bolton	BL1 1DF
8	FLH53	Boots	311 Wigan Road Bolton	BL3 5QU
9	FNY43	Boots	Unit 8B Market Place Bolton	BL1 2AL
10	FWC39	Boots	Unit 2 The Linkway Middlebrook Retail Park Horwich Bolton	BL6 6JA
11	FWG32	Boots	Trinity Street Retail Park, Unit 5 Trinity Street Bolton	BL3 6DH
12	FXJ72	Care Connect Pharmacy	68 Higher Swan Lane Bolton	BL3 3AT
13	FAK29	Cohens Chemist	Springview Health Centre Mytham Road Little Lever Bolton	BL3 1HQ
14	FAY70	Cohens Chemist	49 Thicketford Road Bolton	BL2 2LS
15	FFK43	Cohens Chemist	193-195 Bolton Road Kearsley Bolton	BL4 9BX
16	FGE12	Cohens Chemist	Waters Meeting Health Centre Waters Meeting Road Bolton	BL1 8SW
17	FGY44	Cohens Chemist	171 Crescent Road Great Lever Bolton	BL3 2JS
18	FHL70	Cohens Chemist	Halliwell Surg Pharmacy Lindfield Drive Bolton	BL1 3RG
19	FL760	Cohens Chemist	Brightmet Health Centre Brightmet Fold Lane Bolton	BL2 6NT
20	FLQ64	Cohens Chemist	Egerton/Dunscar Health Centre Darwen Road Bromley Cross Bolton	BL7 9RG
21	FQG67	Cohens Chemist	31 Kentmere Road Brightmet Bolton	BL2 5JG
22	FR216	Cohens Chemist	Crompton Health Centre Crompton Way Bolton	BL1 8UP
23	FRJ11	Cohens Chemist	1 Market Street Little Lever Bolton	BL3 1HH
24	FXD23	Cohens Chemist	10 The Hillock Harwood Bolton	BL2 3HP
25	FV815	Cohens Chemist	281 Rishton Lane Great Leaver Bolton	BL3 2EH
26	FHV38	Cohens Direct (Head Office)	PO Box 2076 Lynstock Way Bolton	BL6 4SA
27	FPP91	Deane Pharmacy	Horsefield Street Deane Bolton	BL3 4LU
28	FA604	Derby Street Pharmacy	317-319 Derby Street Bolton	BL3 6LH
29	FF814	Gatley Pharmacy	24 Tonge Old Road Bolton	BL2 6BH
30	FKG53	Halliwell Midnight Pharmacy	34a Halliwell Road Bolton	BL1 3QS
31	FA849	Harwood Pharmacy	Harwood Medical Centre Hough Fold Way Harwood Bolton	BL2 3HQ
32	FE023	Haslam's Pharmacy	432 Halliwell Road Bolton	BL1 8AN
33	FAC02	Hollowood Chemists	28 Blackhorse Street Blackrod Bolton	BL6 5EW
34	FAL25	Hootons Pharmacy	119 Lee Lane Horwich Bolton	BL6 7AR
35	FM026	Howards Chemist	188-190 Chorley Old Road Bolton	BL1 3BG
36	FRQ49	Jhoots Pharmacy	Lever Chambers Ashburner Street Bolton	BL1 1SQ



Map index	Code	Name	Address	Postcode
37	FX529	Kamsons Pharmacy	Heaton Medical Centre 2 Lucy Street Heaton Bolton	BL1 5PU
38	FL814	Kildonan Pharmacy	Kildonan House Ramsbottom Road, Horwich Bolton	BL6 5NW
39	FDH18	Ladybridge Pharmacy	6 Broadgate Ladybridge Bolton	BL3 4PZ
40	FPR09	Landmark Pharmacy	Landmark House 12 Chorley New Road Bolton	BL1 4AP
41	FJX13	LloydsPharmacy	576-578 Blackburn Road Bolton	BL1 7AL
42	FKL81	LloydsPharmacy	Trinity Street Bolton	BL3 6DH
43	FNG78	LloydsPharmacy	Great Lever Health Centre Rupert Street Great Lever Bolton	BL3 6RN
44	FG837	Manor Pharmacy	9 Hindley Road Westhoughton Bolton	BL5 2JU
45	FKL96	Manor Pharmacy	28-30 Egerton Street Farnworth Bolton	BL4 7LE
46	FG635	Manor Pharmacy	Manor House 200 St Helens Road Bolton	BL3 4EB
47	FE733	Market Pharmacy	34 Brackley Street Farnworth Bolton	BL4 9DR
48	FFN98	Maxwell's Chemist	830 Bury Road Bolton	BL2 6PA
49	FKX49	Moss Bank Pharmacy	833 Moss Bank Way Bolton	BL1 5SN
50	FLT86	Nash Pharmacy	63 Castle Street Bolton	BL2 1AD
51	FW809	Newbrook Pharmacy	56 Newbrook Road Over Hulton Bolton	BL5 1ER
52	FAK79	Newport Pharmacy	65 Newport Street Bolton	BL1 1NE
53	FWW83	Noble & Peacock	556 Chorley Old Road Bolton	BL1 6AB
54	FKH23	Pharmaease.Com	172 Willow Lane Bolton	BL3 4BU
55	FFP76	Pharmavon Ltd	Avondale Health Centre Avondale Street Bolton	BL1 4JP
56	FTR14	Pikes Lane Pharmacy	Pikes Lane Resource Ctr Deane Road Bolton	BL3 5HP
57	FTG52	Rigby & Higginson Pharmacy	140 Church Street Westhoughton Bolton	BL5 3SX
58	FM455	Rigbys Chemist	14 Swan Lane Bolton	BL3 6TL
59	FA295	Rowlands Pharmacy	44 Market Street Westhoughton Bolton	BL5 3AN
60	FA635	Rowlands Pharmacy	241 Highfield Road Farnworth Bolton	BL4 0NX
61	FFD25	Rowlands Pharmacy	228 Chorley New Road Horwich Bolton	BL6 5NP
62	FV072	Rowlands Pharmacy	Piggott Street Farnworth Bolton	BL4 9QJ
63	FW336	Rowlands Pharmacy	Captain Lees Road Westhoughton Bolton	BL5 3UB
64	FFA91	S & S Dispensing Chemist	226 Deane Road Bolton	BL3 5DP
65	FRC82	Shanti Pharmacy	160 St Helens Road Bolton	BL3 3PH
66	FPL58	Speaks Pharmacy	79 Church Street Blackrod Bolton	BL6 5EE
67	FD098	Sykes Chemist	328 St.Helens Road Bolton	BL3 3RP
68	FL728	Tesco Instore Pharmacy	Long Causeway Farnworth Bolton	BL4 9LS
69	FLV72	Tesco Instore Pharmacy	Mansell Way Horwich Bolton	BL6 6JS
70	FW367	Treated.Com	Unit 18, Waters Meeting Britannia Way Bolton	BL2 2HH
71	FQR19	Ukpharmacylive	150 Deane Road Bolton	BL3 5DL
72	FPQ02	Well	118 High Street Little Lever Bolton	BL3 1LR
73	FQR15	Well	Farnworth Health Centre Frederick St, Farnworth Bolton	BL4 9AL

Figure 28: Location of pharmacies in Bolton and 1.6km (1 mile) surrounding<sup>37</sup>



<sup>37</sup> OHID (2022). Shape place Atlas. Accessed 24/5/22



Table 14: Key to Figure 28

Map index	Code	Name	Address	Postcode	Local Authority
1	FM664	A1 Pharmacy	491 Radcliffe Road Darcy Lever Bolton	BL3 1SX	Bolton
2	FFP01	Asda Pharmacy	Manchester Road Bolton	BL3 2QS	Bolton
3	FRX12	Asda Pharmacy	Asda Stores Brackley Street Farnworth Bolton	BL4 9DT	Bolton
4	FV470	Asda Pharmacy	Asda Store Riverside Retail Park Pilkington Way, Radcliffe Manchester	M26 3DA	Salford
5	FVW56	Asda Pharmacy	Asda S/Store, The Linkway Middlebrook Retail Park Hornwich Bolton	BL6 6JA	Bolton
6	FFW20	Asda Pharmacy	Moss Bank Way Bolton	BL1 8QG	Bolton
7	FXY77	Asif Iqbal Pharmacy Ltd	70 St Helens Road Bolton	BL3 3NP	Bolton
8	FVM56	Bamfords Pharmacy	163 Chorley Road Adlington Chorley	PR6 9LP	Chorley
9	FJ737	Boots	The Shipgates Centre Mealhouse Lane Bolton	BL1 1DF	Bolton
10	FLH53	Boots	311 Wigan Road Bolton	BL3 5QU	Bolton
11	FMF32	Boots	82 Market Street Atherton Manchester	M46 0DP	Wigan
12	FNY43	Boots	Unit 8B Market Place Bolton	BL1 2AL	Bolton
13	FP773	Boots	Terminal 1 Airside Manchester Airport	M90 3NX	Manchester
14	FTL84	Boots	Unit Ff2 Ellesmere Centre Walkden	M28 3ZD	Salford
15	FWC39	Boots	Unit 2 The Linkway Middlebrook Retail Park Horwich Bolton	BL6 6JA	Bolton
16	FWG32	Boots	Trinity Street Retail Park, Unit 5 Trinity Street Bolton	BL3 6DH	Bolton
17	FDG06	Borsdane Pharmacy	Unit3 19 Bordsdane Ave, Hindley Wigan	WN2 3QN	Wigan
18	FXV84	Bowness Pharmacy	210 Cleggs Lane Little Hulton	M38 9RQ	Salford
19	FXJ72	Care Connect Pharmacy	68 Higher Swan Lane Bolton	BL3 3AT	Bolton
20	FAK29	Cohens Chemist	Springview Health Centre Mytham Road Little Lever Bolton	BL3 1HQ	Bolton
21	FAY70	Cohens Chemist	49 Thicketford Road Bolton	BL2 2LS	Bolton
22	FEV43	Cohens Chemist	12-14 Market Street Tottington Bury	BL8 4AD	Bury
23	FFK43	Cohens Chemist	193-195 Bolton Road Kearsley Bolton	BL4 9BX	Bolton
24	FGE12	Cohens Chemist	Waters Meeting Health Centre Waters Meeting Road Bolton	BL1 8SW	Bolton
25	FGY44	Cohens Chemist	171 Crescent Road Great Lever Bolton	BL3 2JS	Bolton
26	FHL70	Cohens Chemist	Halliwell Surg Pharmacy Lindfield Drive Bolton	BL1 3RG	Bolton
27	FL760	Cohens Chemist	Brightmet Health Centre Brightmet Fold Lane Bolton	BL2 6NT	Bolton
28	FLQ64	Cohens Chemist	Egerton/Dunscar Health Centre Darwen Road Bromley Cross Bolton	BL7 9RG	Bolton
29	FQG67	Cohens Chemist	31 Kentmere Road Brightmet Bolton	BL2 5JG	Bolton
30	FR216	Cohens Chemist	Crompton Health Centre Crompton Way Bolton	BL1 8UP	Bolton
31	FRF02	Cohens Chemist	Atherton Health Centre Omerod House Nelson Street Atherton	M46 0LE	Wigan
32	FRJ11	Cohens Chemist	1 Market Street Little Lever Bolton	BL3 1HH	Bolton
33	FXD23	Cohens Chemist	10 The Hillock Harwood Bolton	BL2 3HP	Bolton
34	FV815	Cohens Chemist	281 Rishton Lane Great Leaver Bolton	BL3 2EH	Bolton
35	FHV38	Cohens Direct (Head Office)	PO Box 2076 Lynstock Way Bolton	BL6 4SA	Bolton
36	FPP91	Deane Pharmacy	Horsefield Street Deane Bolton	BL3 4LU	Bolton



Map index	Code	Name	Address	Postcode	Local Authority
37	FA604	Derby Street Pharmacy	317-319 Derby Street Bolton	BL3 6LH	Bolton
38	FF814	Gatley Pharmacy	24 Tonge Old Road Bolton	BL2 6BH	Bolton
39	FE889	Geloo Brothers Ltd	365 Bolton Road Edgworth	BL7 0AZ	Blackburn with Darwen
40	FKG53	Halliwell Midnight Pharmacy	34a Halliwell Road Bolton	BL1 3QS	Bolton
41	FA849	Harwood Pharmacy	Harwood Medical Centre Hough Fold Way Harwood Bolton	BL2 3HQ	Bolton
42	FE023	Haslam's Pharmacy	432 Halliwell Road Bolton	BL1 8AN	Bolton
43	FXV58	Hindley Pharmacy	Hindley Health Centre 17 Liverpool Road Hindley Wigan	WN2 3HQ	Wigan
44	FGL99	Hollowood Chemist	760 Atherton Road Hindley Green Wigan	WN2 4SB	Wigan
45	FXM89	Hollowood Chemist	4 Moorside Scot Lane Aspull Wigan	WN2 1XW	Wigan
46	FAC02	Hollowood Chemists	28 Blackhorse Street Blackrod Bolton	BL6 5EW	Bolton
47	FAL25	Hootons Pharmacy	119 Lee Lane Horwich Bolton	BL6 7AR	Bolton
48	FM026	Howards Chemist	188-190 Chorley Old Road Bolton	BL1 3BG	Bolton
49	FC610	JT Smith & Son	8-8A Ainsworth Road Radcliffe	M26 4DJ	Bury
50	FRQ49	Jhoots Pharmacy	Lever Chambers Ashburner Street Bolton	BL1 1SQ	Bolton
51	FX529	Kamsons Pharmacy	Heaton Medical Centre 2 Lucy Street Heaton Bolton	BL1 5PU	Bolton
52	FL814	Kildonan Pharmacy	Kildonan House Ramsbottom Road, Horwich Bolton	BL6 5NW	Bolton
53	FDH18	Ladybridge Pharmacy	6 Broadgate Ladybridge Bolton	BL3 4PZ	Bolton
54	FPR09	Landmark Pharmacy	Landmark House 12 Chorley New Road Bolton	BL1 4AP	Bolton
55	FJX13	LloydsPharmacy	576-578 Blackburn Road Bolton	BL1 7AL	Bolton
56	FKL81	LloydsPharmacy	Trinity Street Bolton	BL3 6DH	Bolton
57	FNG78	LloydsPharmacy	Great Lever Health Centre Rupert Street Great Lever Bolton	BL3 6RN	Bolton
58	FTF35	LloydsPharmacy	23 Church Street Atherton	M46 9DE	Wigan
59	FG837	Manor Pharmacy	9 Hindley Road Westhoughton Bolton	BL5 2JU	Bolton
60	FJF90	Manor Pharmacy	Unsworth Street Radcliffe	M26 3RF	Bury
61	FKL96	Manor Pharmacy	28-30 Egerton Street Farnworth Bolton	BL4 7LE	Bolton
62	FG635	Manor Pharmacy	Manor House 200 St Helens Road Bolton	BL3 4EB	Bolton
63	FE733	Market Pharmacy	34 Brackley Street Farnworth Bolton	BL4 9DR	Bolton
64	FFN98	Maxwell's Chemist	830 Bury Road Bolton	BL2 6PA	Bolton
65	FKX49	Moss Bank Pharmacy	833 Moss Bank Way Bolton	BL1 5SN	Bolton
66	FLT86	Nash Pharmacy	63 Castle Street Bolton	BL2 1AD	Bolton
67	FW809	Newbrook Pharmacy	56 Newbrook Road Over Hulton Bolton	BL5 1ER	Bolton
68	FAK79	Newport Pharmacy	65 Newport Street Bolton	BL1 1NE	Bolton
69	FVW83	Noble & Peacock	556 Chorley Old Road Bolton	BL1 6AB	Bolton
70	FKH23	Pharmaease.Com	172 Willow Lane Bolton	BL3 4BU	Bolton
71	FFP76	Pharmavon Ltd	Avondale Health Centre Avondale Street Bolton	BL1 4JP	Bolton
72	FTR14	Pikes Lane Pharmacy	Pikes Lane Resource Ctr Deane Road Bolton	BL3 5HP	Bolton
73	FAX53	Pillo	Unit 25 Oakhill Trad.Est. 61 Devonshire Road Worsley Manchester	M28 3PT	Salford

Map index	Code	Name	Address	Postcode	Local Authority
74	FTG52	Rigby & Higginson Pharmacy	140 Church Street Westhoughton Bolton	BL5 3SX	Bolton
75	FM455	Rigbys Chemist	14 Swan Lane Bolton	BL3 6TL	Bolton
76	FA295	Rowlands Pharmacy	44 Market Street Westhoughton Bolton	BL5 3AN	Bolton
77	FA635	Rowlands Pharmacy	241 Highfield Road Farnworth Bolton	BL4 0NX	Bolton
78	FFD25	Rowlands Pharmacy	228 Chorley New Road Horwich Bolton	BL6 5NP	Bolton
79	FK754	Rowlands Pharmacy	475 Wigan Road Leigh	WN7 5HQ	Wigan
80	FV072	Rowlands Pharmacy	Piggott Street Farnworth Bolton	BL4 9QJ	Bolton
81	FW336	Rowlands Pharmacy	Captain Lees Road Westhoughton Bolton	BL5 3UB	Bolton
82	FWV78	Rowlands Pharmacy	15 Market Street Adlington Chorley	PR7 4HE	Chorley
83	FFA91	S & S Dispensing Chemist	226 Deane Road Bolton	BL3 5DP	Bolton
84	FRC82	Shanti Pharmacy	160 St Helens Road Bolton	BL3 3PH	Bolton
85	FPL58	Speaks Pharmacy	79 Church Street Blackrod Bolton	BL6 5EE	Bolton
86	FD098	Sykes Chemist	328 St.Helens Road Bolton	BL3 3RP	Bolton
87	FA456	Tesco Instore Pharmacy	60 Ellesmere Centre Walkden	M28 3BT	Salford
88	FL728	Tesco Instore Pharmacy	Long Causeway Farnworth Bolton	BL4 9LS	Bolton
89	FLV72	Tesco Instore Pharmacy	Mansell Way Horwich Bolton	BL6 6JS	Bolton
90	FHW67	Tims & Parker Pharmacy	6 Coniston Avenue Little Hulton	M38 9WX	Salford
91	FL303	Tims & Parker Pharmacy	1 Hulton District Centre Little Hulton Worsley	M28 0BA	Salford
92	FRK93	Tims & Parker Pharmacy	29-31 Bolton Road Worsley	M28 3AX	Salford
93	FXR98	Tims & Parker Pharmacy	4 Hodge Road Walkden	M28 3AT	Salford
94	FXT26	Tims & Parker Pharmacy	716 Bolton Road Pendlebury Swinton	M27 6EW	Salford
95	FKX71	Trayners Chemist	108 Market Street Hindley Wigan	WN2 3AY	Wigan
96	FW367	Treated.Com	Unit 18, Waters Meeting Britannia Way Bolton	BL2 2HH	Bolton
97	FQR19	Ukpharmacylive	150 Deane Road Bolton	BL3 5DL	Bolton
98	FPQ02	Well	118 High Street Little Lever Bolton	BL3 1LR	Bolton
99	FQR15	Well	Farnworth Health Centre Frederick St, Farnworth Bolton	BL4 9AL	Bolton
100	FY680	Well	Hindley Medical Centre 109 Ladies Lane Hindley Wigan	WN2 2QG	Wigan

## 16.2 Pharmacy opening hours

Table 15: Pharmacy contract type and opening hours

Contractor Code	Contractor Name	Address	Postcode	Mon Total hours	Tues Total hours	Wed Total hours	Thurs Total hours	Fri Total hours	Sat Total hours	Sun Total hours	Weekly Total hours	100 Hour Pharmacy	Contract Type
FA604	Derby Street Pharmacy	317-319 Derby Street Bolton	BL3 6LH	15.0	15.0	15.0	15.0	14.0	15.0	11.0	100.0	Yes	Community
FF632	Harwood Pharmacy	Harwood Medical Centre Hough Fold Way Harwood, Bolton	BL2 3HQ	15.5	15.5	15.5	15.5	15.5	12.5	10.0	100.0	Yes	Community
FFP01	Asda Pharmacy	Manchester Road Bolton	BL3 2QS	15.0	16.0	16.0	16.0	16.0	15.0	6.0	100.0	Yes	Community
FFW20	Asda Pharmacy	Moss Bank Way Bolton Lancashire	BL1 8QG	15.0	16.0	16.0	16.0	16.0	15.0	6.0	100.0	Yes	Community
FKG53	Halliwell Midnight Pharmacy	34a Halliwell Road Bolton Lancashire	BL1 3QS	17.0	17.0	16.5	16.5	16.5	16.5	0.0	99.9	Yes	Community
FKL81	Lloydspharmacy	Trinity Street Bolton Lancashire	BL3 6DH	16.0	16.0	16.0	16.0	16.0	15.0	6.0	101.0	Yes	Community
FL728	Tesco Instore Pharmacy	Long Causeway Farnworth Bolton	BL4 9LS	14.5	16.0	16.0	16.0	16.0	15.5	6.0	100.0	Yes	Community
FL760	Cohens Chemist	Brightmet Health Centre Brightmet Fold Lane Bolton Lancashire	BL2 6NT	15.0	15.0	15.0	15.0	15.0	13.0	12.0	100.0	Yes	Community
FL814	Kildonan Pharmacy	Kildonan House Ramsbottom Road, Horwich Bolton	BL6 5NW	15.5	15.5	15.5	15.5	15.5	13.5	9.0	100.0	Yes	Community
FPP91	Deane Pharmacy	Horsefield Street Deane Bolton	BL3 4LU	15.0	15.0	15.0	15.0	15.0	13.0	12.0	100.0	Yes	Community
FRC82	Shanti Pharmacy	160 St Helens Road Bolton	BL3 3PH	14.5	14.5	14.5	14.5	14.5	14.5	13.0	100.0	Yes	Community
FWG32	Boots The Chemist	Trinity Street Retail Park, Unit 5 Trinity Street Bolton	BL3 6DH	15.5	15.5	15.5	15.5	16.0	16.0	6.0	99.9	Yes	Community
FA295	Rowlands Pharmacy	44 Market Street Westthoughton Bolton	BL5 3AN	8.2	8.2	8.2	8.2	8.2	5.0	0.0	45.8	No	Community
FA635	Rowlands Pharmacy	241 Highfield Road Farnworth Bolton	BL4 0NX	8.0	8.0	8.0	8.0	8.0	4.0	0.0	44.0	No	Community
FAC02	Hollowood Chemists	28 Blackhorse Street Blackrod Bolton	BL6 5EW	8.5	8.5	8.0	8.5	8.5	4.0	0.0	46.0	No	Community
FAK29	Cohens Chemist	Springview Health Centre Mytham Road Little Lever Bolton	BL3 1HQ	8.8	8.8	7.3	8.8	8.8	0.0	0.0	42.3	No	Community
FAK79	Newport Pharmacy	65 Newport Street Bolton	BL1 1NE	8.5	8.5	8.5	8.5	8.5	6.8	0.0	49.3	No	Community
FAL25	Hootons Pharmacy	119 Lee Lane Horwich Bolton	BL6 7AR	9.0	9.0	9.0	9.0	9.0	4.0	0.0	49.0	No	Community
FAY70	Cohens Chemist	49 Thicketford Road Bolton Lancashire	BL2 2LS	8.0	8.0	8.0	8.0	8.0	0.0	0.0	40.0	No	Community
FD098	Sykes Chemist	328 St.Helens Road Bolton Lancashire	BL3 3RP	9.5	9.5	9.0	9.5	9.5	3.5	0.0	50.5	No	Community
FDH18	Ladybridge Pharmacy	6 Broadgate Ladybridge Bolton	BL3 4PZ	8.5	8.5	8.5	8.5	8.5	0.0	0.0	42.5	No	Community
FE023	Haslam's Pharmacy	432 Halliwell Road Bolton	BL1 8AN	8.5	8.5	4.0	8.5	8.5	3.5	0.0	41.5	No	Community
FE733	Market Pharmacy	34 Brackley Street Farnworth Bolton	BL4 9DR	8.5	8.5	8.0	8.5	8.5	8.0	0.0	50.0	No	Community
FF814	Gatley Pharmacy	24 Tonge Old Road Bolton	BL2 6BH	9.0	9.0	9.0	9.0	9.0	4.0	0.0	49.0	No	Community
FFA91	S & S Dispensing Chemist	226 Deane Road Bolton	BL3 5DP	9.5	9.5	9.0	9.5	9.5	4.5	0.0	51.5	No	Community

Contractor Code	Contractor Name	Address	Postcode	Mon Total hours	Tues Total hours	Wed Total hours	Thurs Total hours	Fri Total hours	Sat Total hours	Sun Total hours	Weekly Total hours	100 Hour Pharmacy	Contract Type
FFD25	Rowlands Pharmacy	228 Chorley New Road Horwich Bolton	BL6 5NP	9.2	9.2	8.7	9.2	9.2	4.0	0.0	49.3	No	Community
FFK43	Cohens Chemist	193-195 Bolton Road Kearsley Bolton	BL4 9BX	10.0	10.0	9.0	10.0	10.0	0.0	0.0	49.0	No	Community
FFN98	Maxwell's Chemist	830 Bury Road Bolton	BL2 6PA	9.0	9.0	5.0	9.0	9.0	4.0	0.0	45.0	No	Community
FFP76	Pharmavon Ltd	Avondale Health Centre Avondale Street Bolton	BL1 4JP	9.0	9.0	4.3	9.0	8.8	0.0	0.0	40.0	No	Community
FG837	Manor Pharmacy	9 Hindley Road Westthoughton Bolton	BL5 2JU	8.5	8.5	8.5	8.5	8.5	4.0	0.0	46.5	No	Community
FGE12	Cohens Chemist	Waters Meeting Health Ctr Waters Meeting Road Bolton	BL1 8SW	10.0	10.0	10.0	10.0	10.0	9.0	0.0	59.0	No	Community
FGY44	Cohens Chemist	171 Crescent Road Great Lever Bolton Lancashire	BL3 2JS	8.5	8.5	3.5	8.5	8.5	2.5	0.0	40.0	No	Community
FHL70	Cohens Chemist	Halliwell Surg Pharmacy Lindfield Drive Bolton	BL1 3RG	9.5	9.5	9.0	9.5	9.5	0.0	0.0	47.0	No	Community
FJ737	Boots the Chemist	The Shippgates Centre Mealhouse Lane Bolton	BL1 1DF	8.5	8.5	8.5	8.5	8.5	8.5	6.0	57.0	No	Community
FJX13	Lloydspharmacy	576-578 Blackburn Road Bolton	BL1 7AL	9.0	9.0	9.0	9.0	9.0	4.0	0.0	49.0	No	Community
FKL96	Manor Pharmacy	28-30 Egerton Street Farnworth Bolton	BL4 7LE	8.0	8.0	5.0	8.0	8.0	4.0	0.0	41.0	No	Community
FKX49	Moss Bank Pharmacy	833 Moss Bank Way Bolton Lancashire	BL1 5SN	8.5	8.5	7.0	8.5	8.2	3.0	0.0	43.7	No	Community
FLH53	Boots The Chemist	311 Wigan Road Bolton	BL3 5QU	9.5	9.5	8.0	9.5	9.5	4.0	0.0	50.0	No	Community
FLQ64	Cohens Chemist	Egerton/Dunscar Health Centre Darwen Road Bromley Cross Bolton	BL7 9RG	8.8	8.8	8.8	8.8	8.8	0.0	0.0	43.8	No	Community
FLT86	Nash Pharmacy	63 Castle Street Bolton	BL2 1AD	11.0	11.0	11.0	11.0	11.0	9.0	7.0	71.0	No	Community
FLV72	Tesco Pharmacy	Mansell Way Horwich Bolton	BL6 6JS	13.0	13.0	13.0	13.0	13.0	13.0	6.0	84.0	No	Community
FM026	Howards Chemist	188-190 Chorley Old Road Bolton	BL1 3BG	8.0	8.5	8.0	8.0	8.5	0.0	0.0	41.0	No	Community
FM455	Rigbys Chemist	14 Swan Lane Bolton	BL3 6TL	8.0	8.0	8.0	8.0	8.0	4.0	0.0	44.0	No	Community
FM664	A1 Pharmacy	491 Radcliffe Road Darcy Lever Bolton	BL3 1SX	8.0	8.0	8.0	8.0	8.0	3.5	0.0	43.5	No	Community
FNG78	Lloydspharmacy	Great Lever Health Centre Rupert Street,Great Lever Bolton Lancashire	BL3 6RN	11.0	12.0	11.0	11.0	11.0	0.0	0.0	56.0	No	Community
FNY43	Boots The Chemist	Unit 8b Market Place Bolton	BL1 2AL	8.5	8.5	8.5	11.0	8.5	8.5	6.0	59.5	No	Community
FPQ02	Well	118 High Street Little Lever Bolton	BL3 1LR	10.0	10.0	8.0	10.0	10.0	4.0	0.0	52.0	No	Community
FPR09	Landmark Pharmacy	Landmark House 12 Chorley New Road Bolton	BL1 4AP	9.0	9.0	9.0	9.0	9.0	4.0	0.0	49.0	No	Community
FQG67	Cohens Chemist	31 Kentmere Road Brightmet Bolton Lancashire	BL2 5JG	7.5	7.5	7.5	7.5	7.5	2.5	0.0	40.0	No	Community
FQR15	Well	Farnworth Health Centre Frederick St, Farnworth Bolton	BL4 9AL	9.5	9.5	9.0	9.5	9.5	0.0	0.0	47.0	No	Community
FR216	Cohens Chemist	Crompton Health Centre Crompton Way Bolton	BL1 8UP	9.5	9.5	9.5	9.5	9.5	3.0	0.0	50.5	No	Community
FRJ11	Cohens Chemist	1 Market Street Little Lever Bolton	BL3 1HH	9.5	9.5	5.0	9.5	9.5	3.0	0.0	46.0	No	Community
FRQ49	Jhoots Pharmacy	Lever Chambers Ashburner Street Bolton	BL1 1SQ	9.7	9.7	9.7	9.7	9.7	0.0	0.0	48.3	No	Community
FRX12	Asda Pharmacy	Asda Stores Brackley Street Farnworth Bolton	BL4 9DT	12.5	12.5	12.5	12.5	12.5	11.5	6.0	80.0	No	Community

Contractor Code	Contractor Name	Address	Postcode	Mon Total hours	Tues Total hours	Wed Total hours	Thurs Total hours	Fri Total hours	Sat Total hours	Sun Total hours	Weekly Total hours	100 Hour Pharmacy	Contract Type
FTG52	Rigby & Higginson Pharmacy	140 Church Street Westhoughton Bolton	BL5 3SX	9.0	9.0	4.0	9.0	9.0	2.0	0.0	42.0	No	Community
FTR14	Pikes Lane Pharmacy	Pikes Lane Resource Ctr Deane Road Bolton	BL3 5HP	10.8	10.8	10.8	10.8	10.8	3.0	0.0	56.8	No	Community
FV072	Rowlands Pharmacy	Piggott Street Farnworth Bolton Lancashire	BL4 9QJ	8.5	8.5	8.0	8.5	8.5	0.0	0.0	42.0	No	Community
FV815	Cohens Chemist	281 Rishton Lane Great Leaver Bolton	BL3 2EH	9.3	9.3	4.3	9.3	9.3	4.0	0.0	45.3	No	Community
FVW56	Asda Pharmacy	Asda S/Store, The Linkway Middlebrook Retail Park Hornwich Bolton	BL6 6JA	12.0	12.0	12.0	12.0	12.0	12.0	6.0	78.0	No	Community
FVW83	Noble & Peacock	556 Chorley Old Road Bolton	BL1 6AB	8.0	8.0	8.0	8.0	8.0	3.5	0.0	43.5	No	Community
FW336	Rowlands Pharmacy	Captain Lees Road Westhoughton Bolton	BL5 3UB	9.7	9.7	8.7	9.7	9.7	0.0	0.0	47.3	No	Community
FW809	Newbrook Pharmacy	56 Newbrook Road Over Hulton Bolton	BL5 1ER	9.0	9.0	9.0	9.0	9.0	4.0	0.0	49.0	No	Community
FWC39	Boots The Chemist	Unit 2 The Linkway Middlebrook Retail Park Horwich, Bolton	BL6 6JA	12.0	12.0	12.0	12.0	12.0	10.0	6.0	76.0	No	Community
FX529	Kamson's Pharmacy	Heaton Medical Centre 2 Lucy Street Heaton, Bolton	BL1 5PU	10.5	10.5	10.5	10.5	10.5	0.0	0.0	52.5	No	Community
FXD23	Cohens Chemist	10 The Hillock Harwood Bolton Lancashire	BL2 3HP	8.0	8.0	8.0	8.0	8.0	0.0	0.0	40.0	No	Community
FXY77	Asif Iqbal Pharmacy Ltd	70 St Helens Road Bolton	BL3 3NP	8.5	8.5	4.0	8.5	8.5	0.0	0.0	38.0	No	Community
FG635	Manor Pharmacy	Manor House 200 St Helens Road Bolton	BL3 4EB	8.3	8.3	8.3	8.3	7.0	0.0	0.0	40.0	No	DSP
FHV38	Cohens Direct (Head Office)	Po Box 2076 Lynstock Way Bolton	BL6 4SA	9.0	9.0	9.0	9.0	9.0	0.0	0.0	45.0	No	DSP
FKH23	Pharmaease.Com	172 Willow Lane Bolton Lancashire	BL3 4BU	8.0	8.0	8.0	8.0	8.0	0.0	0.0	40.0	No	DSP
FPL58	Speaks Pharmacy	79 Church Street Blackrod Bolton	BL6 5EE	8.0	8.0	8.0	8.0	8.0	0.0	0.0	40.0	No	DSP
FQR19	Ukpharmacylive	150 Deane Road Bolton	BL3 5DL	8.0	8.0	8.0	8.0	8.0	0.0	0.0	40.0	No	DSP
FW367	Treated.Com	Unit 18, Waters Meeting Britannia Way Bolton	BL2 2HH	8.0	8.0	8.0	8.0	8.0	0.0	0.0	40.0	No	DSP
FXJ72	Care Connect Pharmacy	68 Higher Swan Lane Bolton	BL3 3AT	8.0	8.0	8.0	8.0	8.0	0.0	0.0	40.0	No	DSP



Figure 29: Pharmacies with Sunday opening (non distance selling, provided by contractor survey)

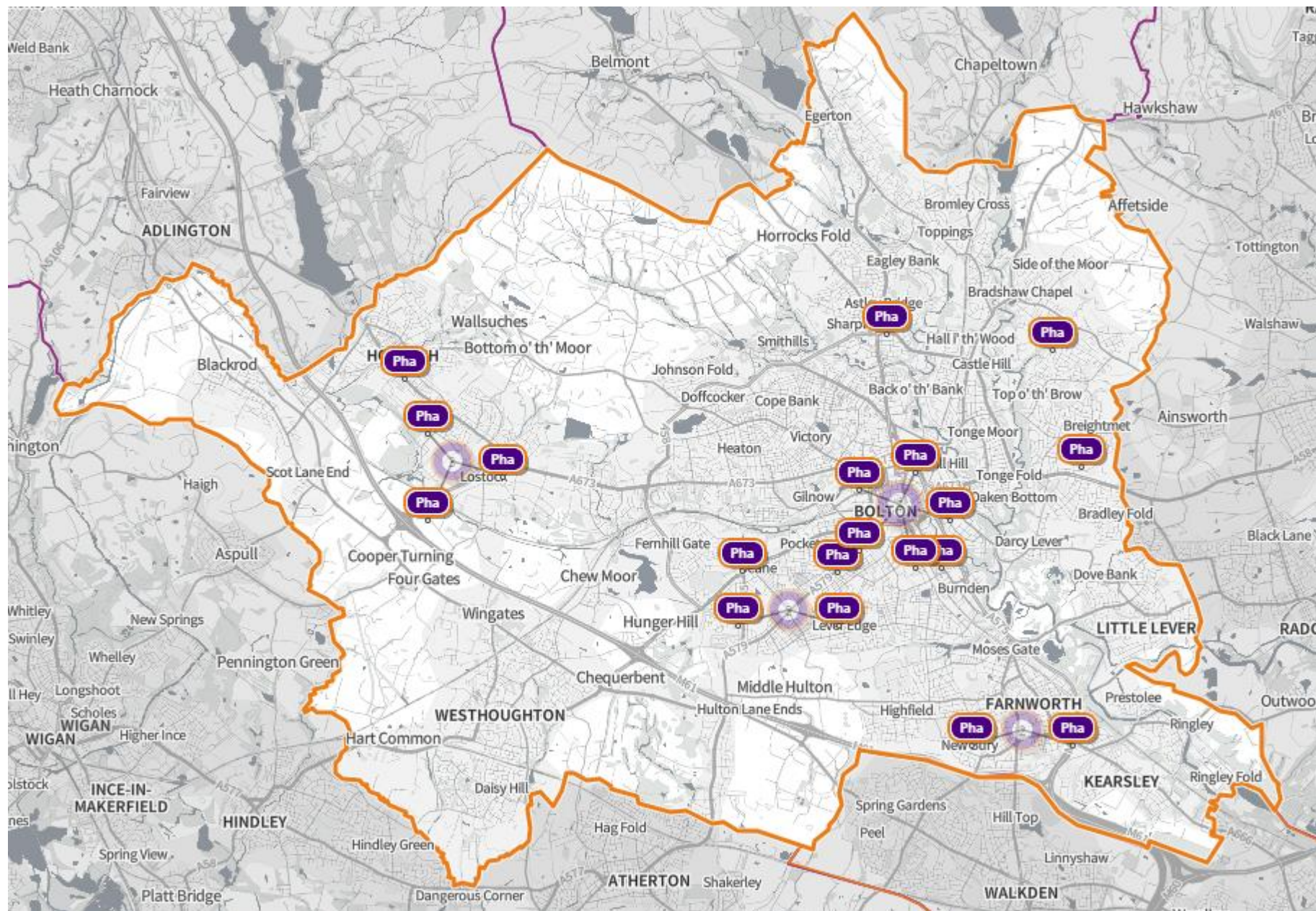




Figure 30: Pharmacies with at least one early morning opening (non distance selling, provided by contractor survey)

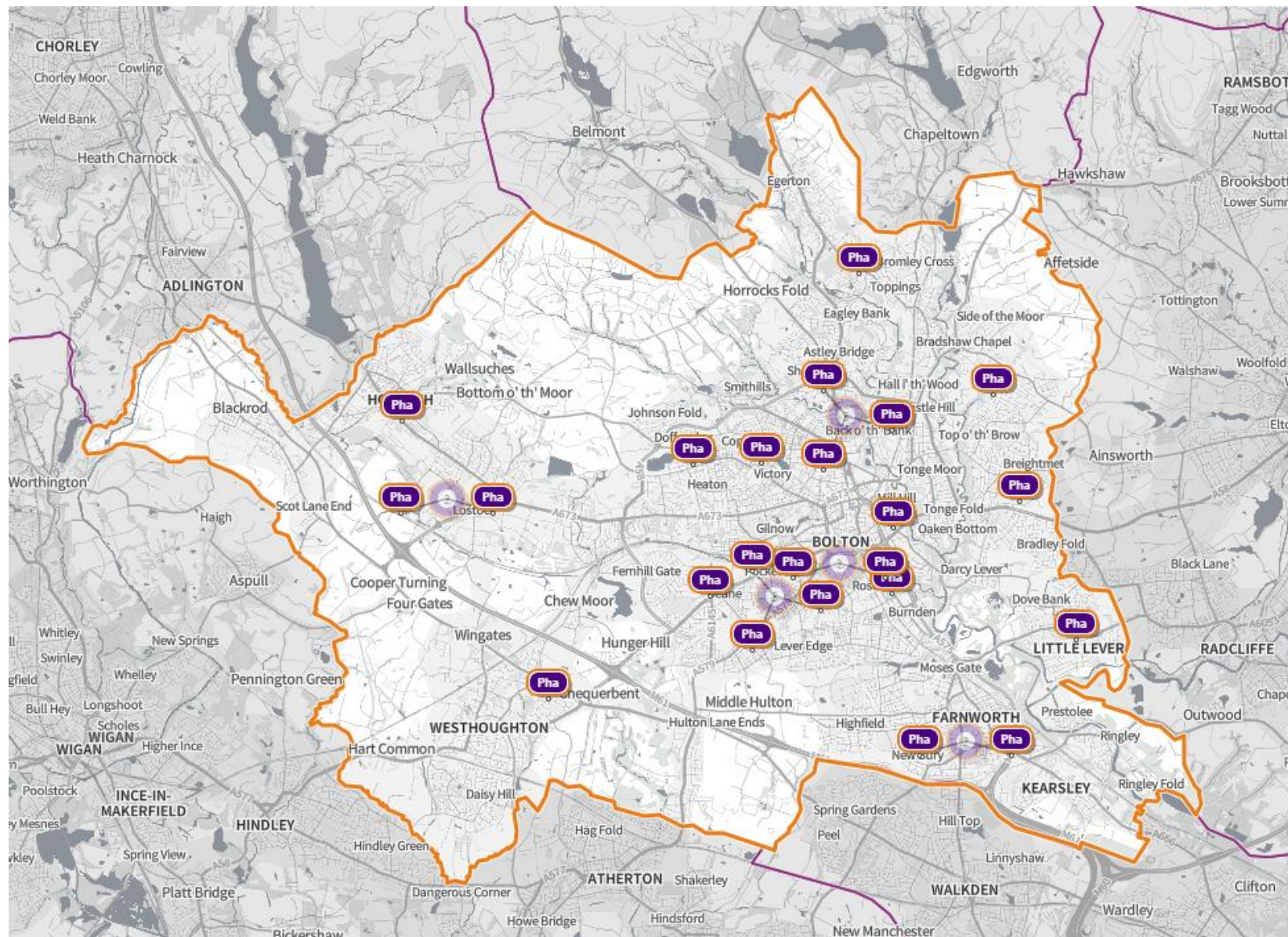




Figure 31: Pharmacies with at least one late evening opening (non distance selling, provided by contractor survey)

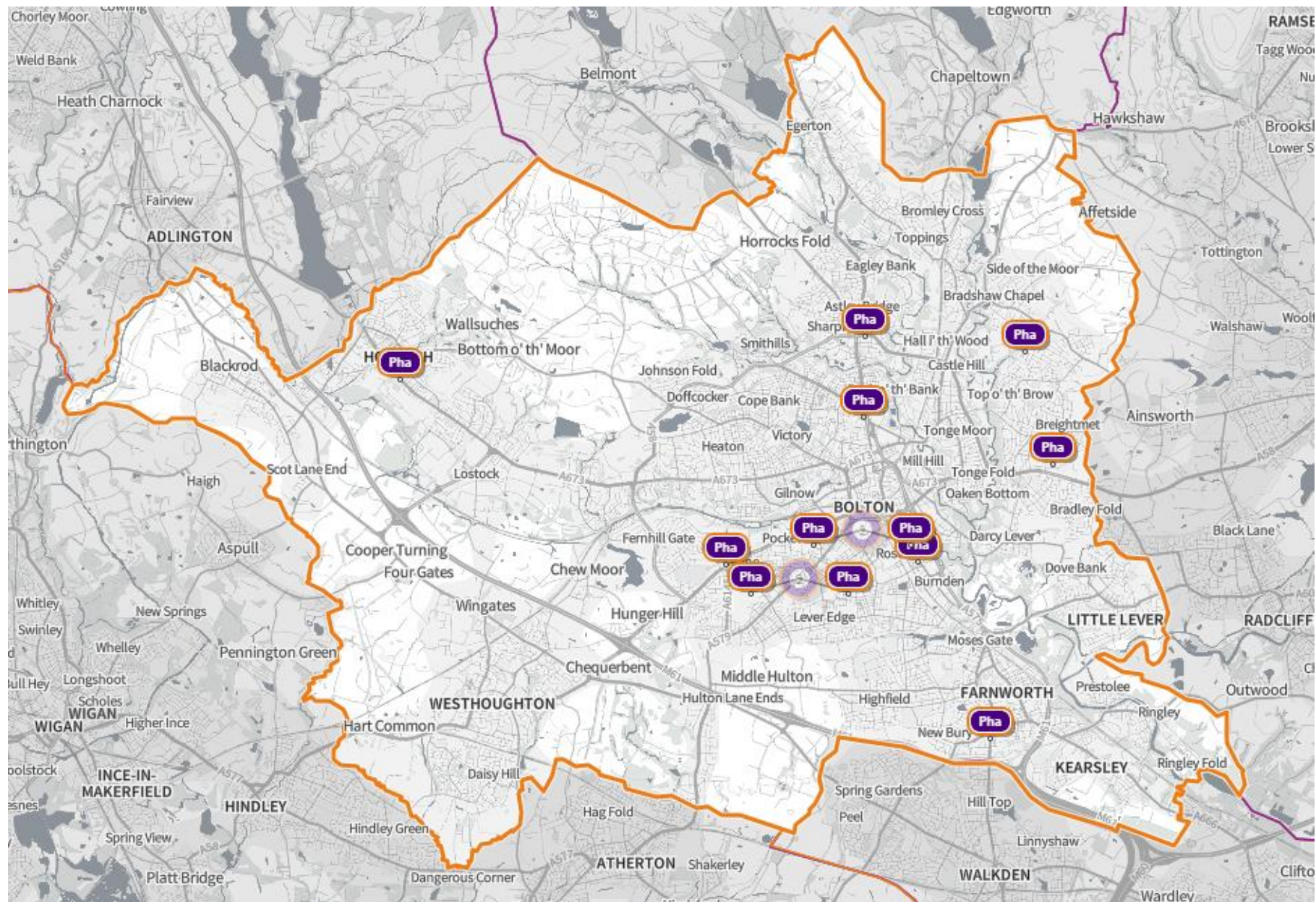




Figure 32: Pharmacies with at least one early evening opening (non distance selling, provided by contractor survey)

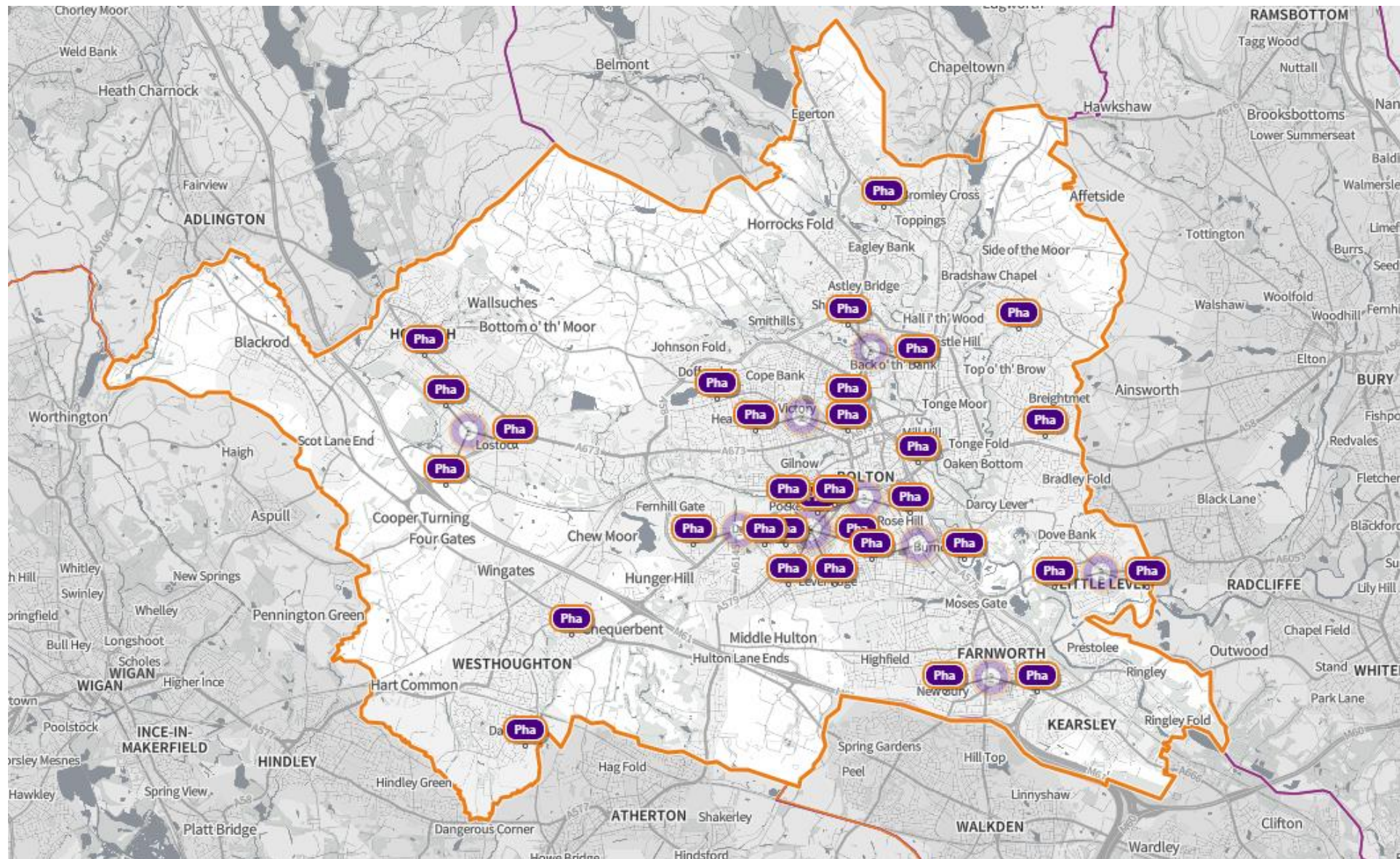


Table 16: Summary opening hours (provided by contractor survey)

Org Code	Provider	Postcode	Distance Selling	Weekday early morn (before 9:00) 1+ day	Lunchtime closure weekdays	Weekday early eve (18:00-21:00) 1+ day	Weekday late eve (from 21:00) 1+ day	Saturday opening	Sunday opening
FM664	A1 Pharmacy	BL3 1SX	No	Yes	All	No	No	Yes	No
FFW20	Asda (Branch: 4127 - BOLTON)	BL1 8QG	No	Yes	No	Yes	Yes	Yes	Yes
FRX12	Asda (Branch: 4196 - FARNWORTH)	BL4 9DT	No	Yes	No	Yes	No	Yes	Yes
FFP01	Asda (Branch: 4244 - BURNDEN PARK)	BL3 2QS	No	Yes	No	Yes	Yes	Yes	Yes
FVW56	Asda (Branch: 4652 - HORWICH)	BL6 6JA	No	No	No	Yes	No	Yes	Yes
FXY77	Asif Iqbal Pharmacy Ltd (St Helens Road Bolton)	BL3 3NP	No	No	Some	Yes	No	No	No
FAC02	Blackhorse Pharmacy	BL6 5EW	No	No	No	No	No	Yes	No
FJ737	Boots the Chemist (Branch: 0531 - The Shippages, Mealhouse Lane)	BL1 1DF	No	No	No	No	No	Yes	Yes
FLH53	Boots the Chemist (Branch: 1290 - Wigan Road, Bolton)	BL3 5QU	No	No	No	Yes	No	Yes	No
FNY43	Boots the Chemist (Branch: 1292 - Market Place, Bolton)	BL1 2AL	No	No	No	No	No	Yes	Yes
FWC39	Boots the Chemist (Branch: 6444 - Middlebrook Retail Park, Horwich)	BL6 6JA	No	Yes	No	Yes	No	Yes	Yes
FWG32	Boots the Chemist (Branch: 6586 - Trinity Street, Bolton)	BL3 6DH	No	Yes	No	Yes	Yes	Yes	Yes
FA604	Diamond Healthcare (Derby Street)	BL3 6LH	No	Yes	Some	Yes	Yes	Yes	Yes
FV815	Gorgemead Limited T/A Cohens (Branch: 546 - Rishton Lane, Bolton)	BL3 2EH	No	No	All	No	No	Yes	No
FRJ11	Gorgemead Ltd / Cohens (Branch: 001 - Little Lever)	BL3 1HH	No	No	No	Yes	No	Yes	No
FLQ64	Gorgemead Ltd / Cohens (Branch: 010 - Egerton/Dunscar HC)	BL7 9RG	No	Yes	All	Yes	No	No	No
FFK43	Gorgemead Ltd / Cohens (Branch: 039 - Kearsley)	BL4 9BX	No	Yes	No	No	No	No	No
FQG67	Gorgemead Ltd / Cohens (Branch: 462 - Kentmere)	BL2 5JG	No	No	All	No	No	Yes	No
FL760	Gorgemead Ltd / Cohens (Branch: 471 - Breightmet HC)	BL2 6NT	No	Yes	No	Yes	Yes	Yes	Yes
FHL70	Gorgemead Ltd / Cohens (Branch: 801 - Halliwell)	BL1 3RG	No	Yes	No	No	No	No	No
FR216	Gorgemead Ltd / Cohens (Branch: 944359 - Crompton Health)	BL1 8UP	No	Yes	No	No	No	No	No
FAY70	Gorgemead Ltd / Cohens (Branch: 814 - Thicketford)	BL2 2LS	No	No	All	No	No	No	No
FAK29	Gorgemead Ltd/Cohens (Branch: 003 - Springview HC)	BL3 1HQ	No	Yes	All	Yes	No	No	No
FGE12	Gorgemead Ltd/Cohens (Branch: 01204523148 - Waters Meeting)	BL1 8SW	No	Yes	No	Yes	No	Yes	No
FXD23	Gorgemead Ltd/Cohens (Branch: 813 - The Hillock)	BL2 3HP	No	No	All	No	No	No	No
FGY44	Gorgemead Ltd/Cohens (Branch: 816 - Great Lever)	BL3 2JS	No	No	All	Yes	No	Yes	No
FKG53	Halliwell Late Night Pharmacy / Al-Muhsineen Ltd	BL1 3QS	No	Yes	No	Yes	Yes	Yes	No
FF632	Harwood Pharmacy (4 Court Ltd)	BL2 3HQ	No	Yes	No	Yes	Yes	Yes	Yes
FE733	Hollowood / Market Pharmacy (Branch: 733)	BL4 9DR	No	No	No	No	No	Yes	No
FRQ49	Jhoots Pharmacy Limited (Branch: 126 - BOLT)	BL1 1SQ	No	No	No	No	No	No	No
FX529	Kamsons (Heaton Medical Centre, Bolton)	BL1 5PU	No	Yes	No	Yes	No	Yes	No



Org Code	Provider	Postcode	Distance Selling	Weekday early morn (before 9:00) 1+ day	Lunchtime closure weekdays	Weekday early eve (18:00-21:00) 1+ day	Weekday late eve (from 21:00) 1+ day	Saturday opening	Sunday opening
FL814	Kildonan Pharmacy	BL6 5NW	No	Yes	No	Yes	Yes	Yes	Yes
FNG78	LloydsPharmacy (Branch: 7044 - Rupert Street)	BL3 6RN	No	No	No	Yes	No	No	No
FJX13	LloydsPharmacy (Branch: 7048 - Blackburn Road, Bolton)	BL1 7AL	No	No	No	No	No	Yes	No
FKL81	LloydsPharmacy in Sainsburys (Branch: 5026 - Bolton)	BL3 6DH	No	Yes	No	Yes	Yes	Yes	Yes
FG837	Manor Pharmacy - Freshphase (Branch: 14 - 9 Hindley Road, Westhoughton)	BL5 2JU	No	No	All	Yes	No	Yes	No
FKL96	Manor Pharmacy - Freshphase (Branch: 5 - 28-30 Egerton Street, Farnworth)	BL3 7LE	No	No	Some	No	No	Yes	No
FKX49	Moss Bank Pharmacy (SWM PHARMA SOLUTIONS LIMITED)	BL1 5SN	No	No	No	No	No	Yes	No
FLT86	Nash Pharmacy Ltd	BL2 1AD	No	Yes	No	Yes	No	Yes	Yes
FW809	NEWBROOK PHARMACY LTD	BL5 1ER	No	No	No	No	No	Yes	No
FAK79	Newport Pharmacy Ltd	BL1 1NE	No	No	No	No	No	Yes	No
FFP76	Pharmavon Ltd (Avondale)	BL1 4JP	No	Yes	All	Yes	No	No	No
FTR14	Pikes Lane Pharmacy (Bolton)	BL3 5HP	No	Yes	No	Yes	No	Yes	No
FV072	Rowlands - Stonehill Pharmacy (Branch: 1646)	BL4 9QZ	No	No	All	Yes	No	No	No
FA635	Rowlands Pharmacy - Highfield (Branch: 1647 - 1647)	BL4 0NX	No	No	All	No	No	No	No
FW336	Rowlands Pharmacy (Branch: 1301 - Captain Lees)	BL5 3UB	No	Yes	No	Yes	No	No	No
FA295	Rowlands Pharmacy (McCallister) (Branch: 1300 - Market Street, Westhoughton)	BL5 3NA	No	No	No	No	No	Yes	No
FRC82	Shanti Medi-Care Ltd	BL3 3PH	No	Yes	No	Yes	Yes	Yes	Yes
FM026	Sykes / Howards Chemist	BL1 3BG	No	No	All	No	No	No	No
FF814	Sykes Chemist T/A Gatleys Chemist	BL2 6BH	No	No	All	No	No	Yes	No
FD098	Sykes Chemists Ltd (St Helens Road)	BL3 3RP	No	No	No	Yes	No	Yes	No
FE023	Sykes Chemists Ltd / Haslams Pharmacy	BL1 8AN	No	No	All	No	No	Yes	No
FPR09	Sykes Chemists Ltd / Landmark Pharmacy	BL1 4AP	No	No	No	Yes	No	Yes	Yes
FFN98	Sykes Chemists Ltd / Maxwell	BL2 6PA	No	No	No	No	No	Yes	No
FVW83	Sykes Chemists Ltd / Noble and Peacock	BL1 6AB	No	No	All	No	No	Yes	No
FTG52	Sykes Chemists Ltd / Rigby and Higginson Pharmacy	BL5 3SF	No	No	No	No	No	Yes	No
FM455	Sykes Chemists Ltd / Rigbys Chemist	BL3 6TL	No	No	No	No	No	Yes	No
FLV72	Tesco Instore Pharmacy (Branch: 2699 - Middlebrook)	BL6 6JS	No	Yes	No	Yes	No	Yes	Yes
FL728	Tesco Instore Pharmacy (Branch: 6449 - Farnworth)	BL4 9LS	No	Yes	No	Yes	Yes	Yes	Yes
FQR15	Well (Branch: 222562 - Farnworth - Frederick Street HC)	BL4 9AH	No	Yes	No	No	No	No	No
FPQ02	Well (Branch: 223030 - Little Lever - High Street)	BL3 1LR	No	No	No	No	No	Yes	No
FFA91	Wellbrook Ventures Ltd / S & S Pharmacy	BL3 5DP	No	No	No	Yes	No	Yes	No
FAL25	Whittle Pharmacy / Hootons	BL6 7AR	No	No	No	No	No	Yes	No
FDH18	Whittle Pharmacy / Ladybridge	BL3 4PZ	No	No	No	No	No	No	No
FPP91	Wilkinsons / Deane Pharmacy	BL3 4LU	No	Yes	No	Yes	Yes	Yes	Yes
FHV38	Gorgemead Ltd/Cohens (Branch: 199 - Lynstock House (Head Office))	BL6 4SA	Yes	No	No	No	No	Yes	Yes
FG635	Manor Pharmacy - 200 St Helens Road, Bolton	BL3 4EB	Yes	No	Some	No	No	No	No
FKH23	Nationwide - Pharmaease (Bolton)	BL3 4BU	Yes	No	No	No	No	No	No

Org Code	Provider	Postcode	Distance Selling	Weekday early morn (before 9:00) 1+ day	Lunchtime closure weekdays	Weekday early eve (18:00-21:00) 1+ day	Weekday late eve (from 21:00) 1+ day	Saturday opening	Sunday opening
FFD25	Rowlands Pharmacy / Heatons (Branch: 1302 - Chorley New Road, Horwich)	BL6 5NP	No	No	No	No	No	Yes	No
FPL58	Speaks Pharmacy	BL6 5EE	Yes	No	No	No	No	No	No
FW367	Treated.com Pharmacy	BL2 2HH	Yes	No	No	No	No	No	No
FQR19	UK Pharmacy Live (Deane Road Bolton)	BL3 5DL	Yes	No	No	No	No	No	No

## 16.3 Pharmacy travel times

Figure 33: Walk travel time from pharmacies

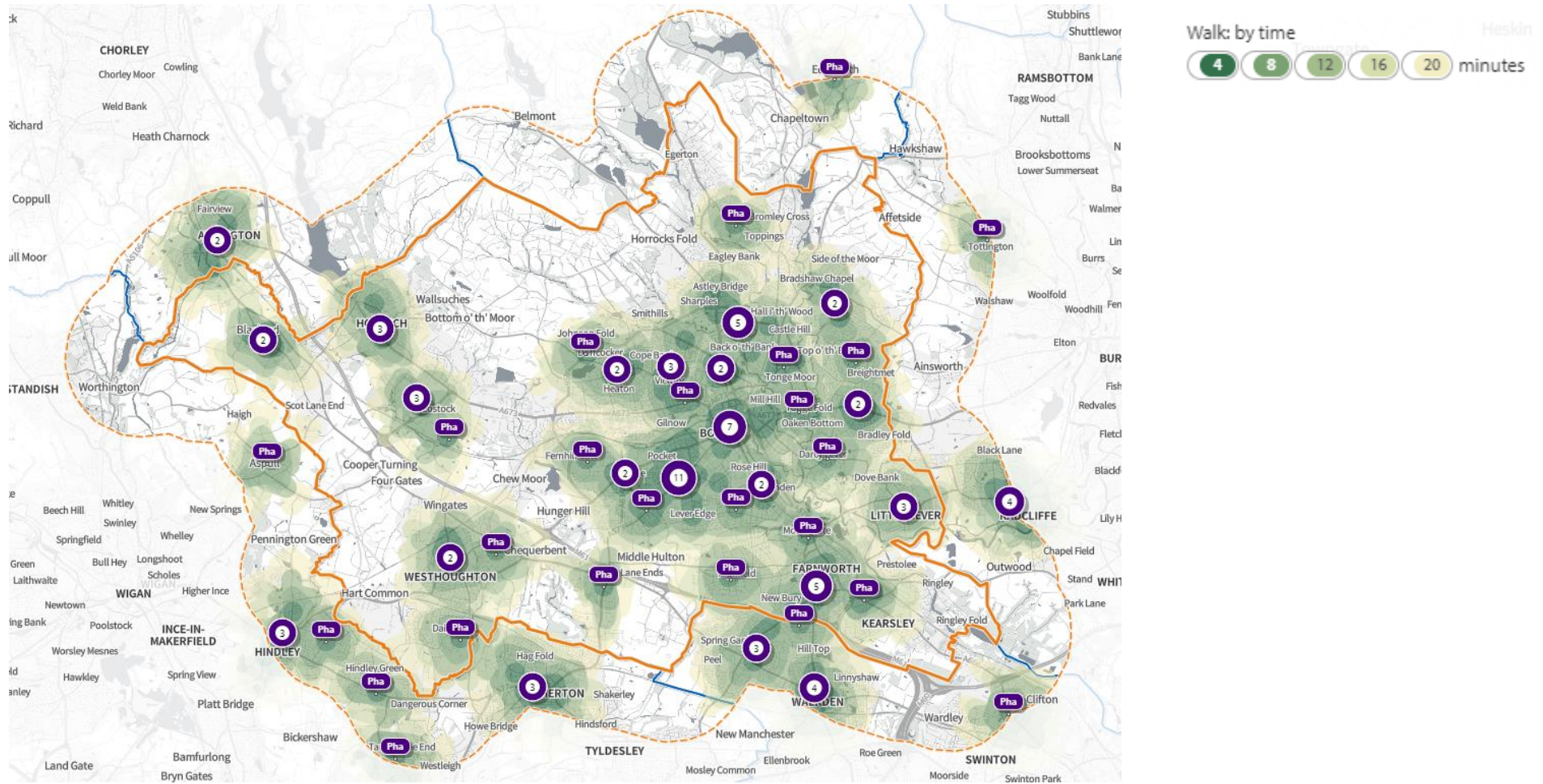




Figure 34: Cycle travel time from pharmacies

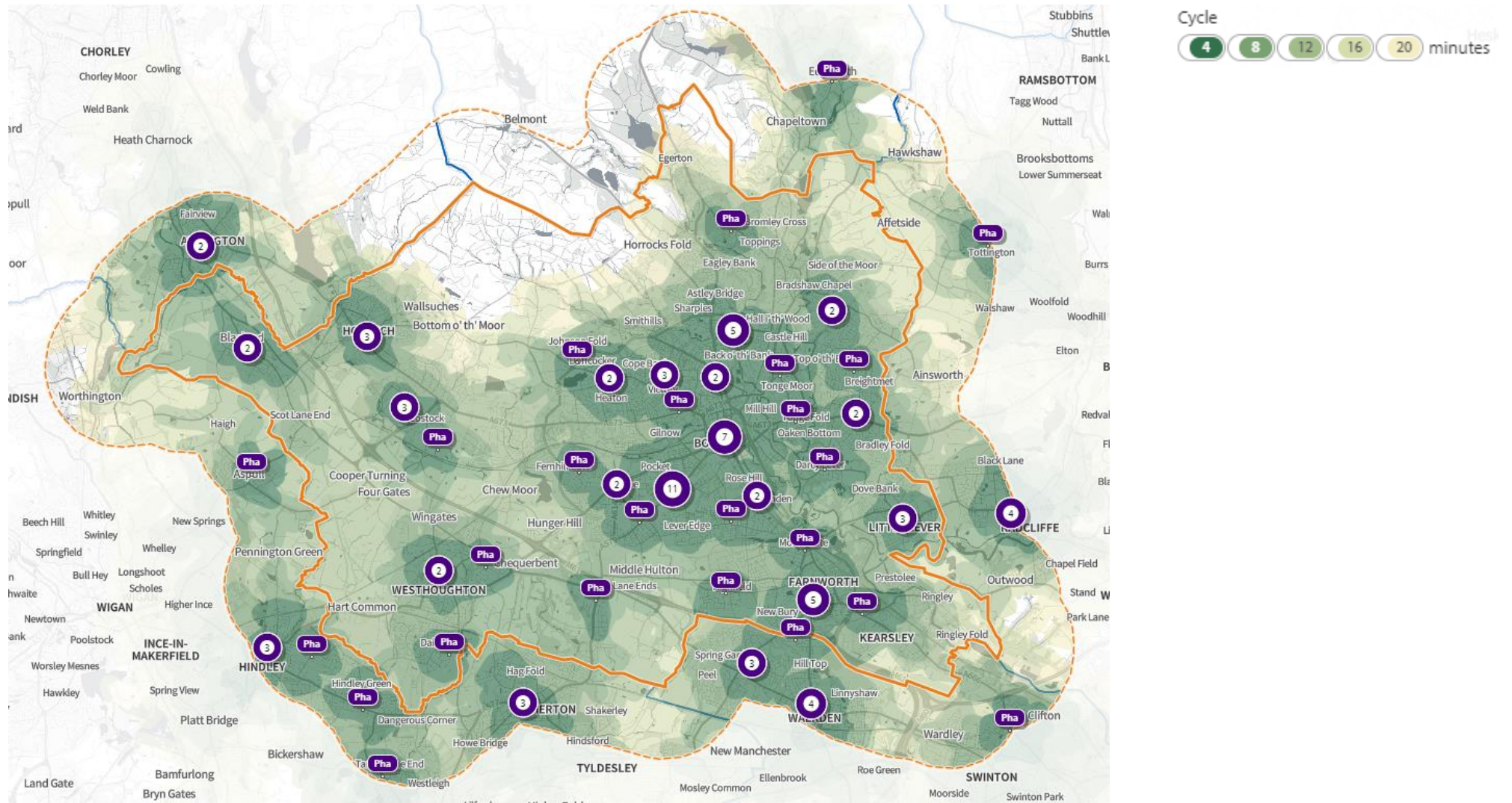


Figure 35: Public transport travel time from pharmacies (weekday morning)

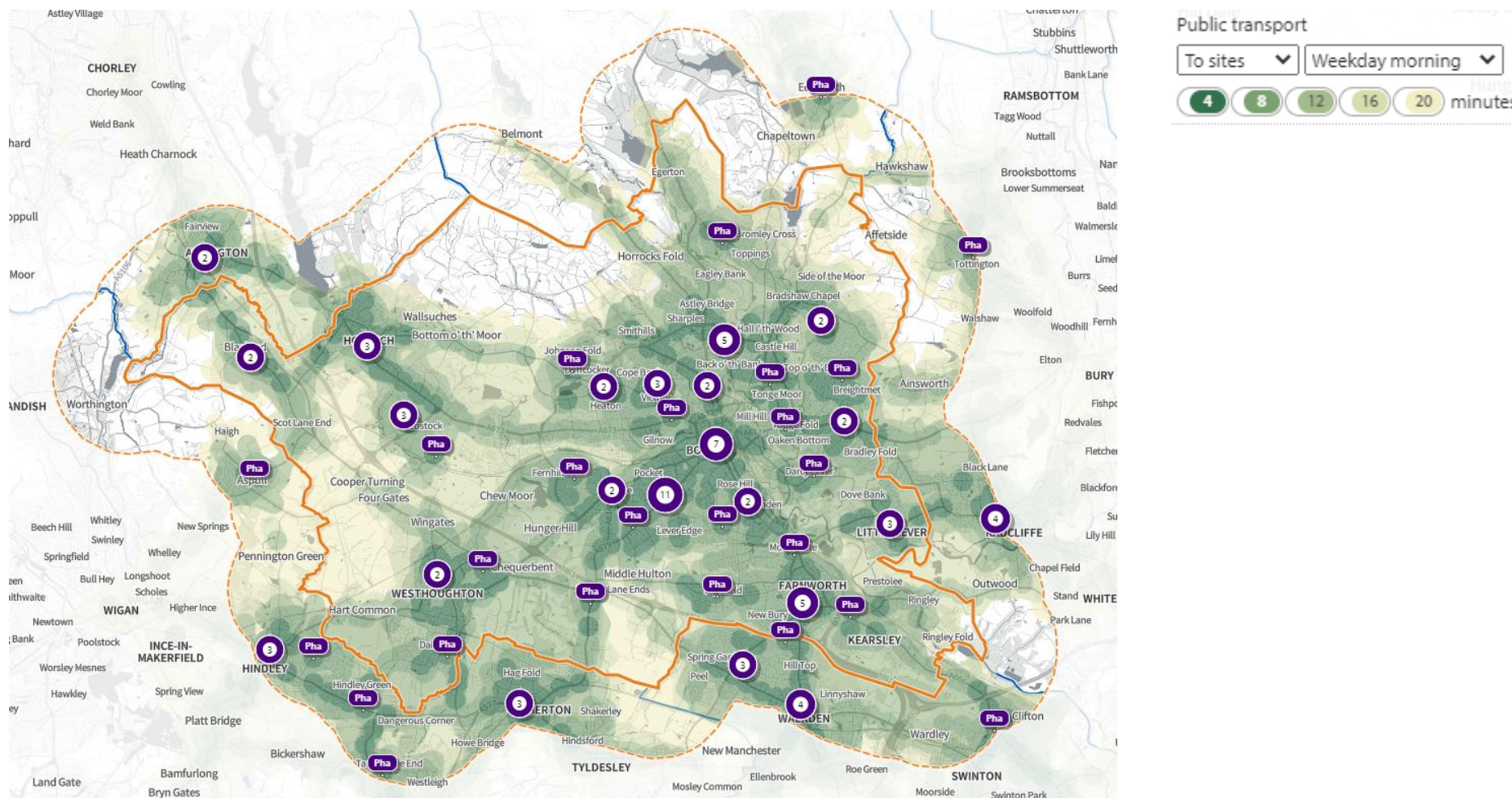




Figure 36: Public transport travel time from pharmacies (weekday evening)

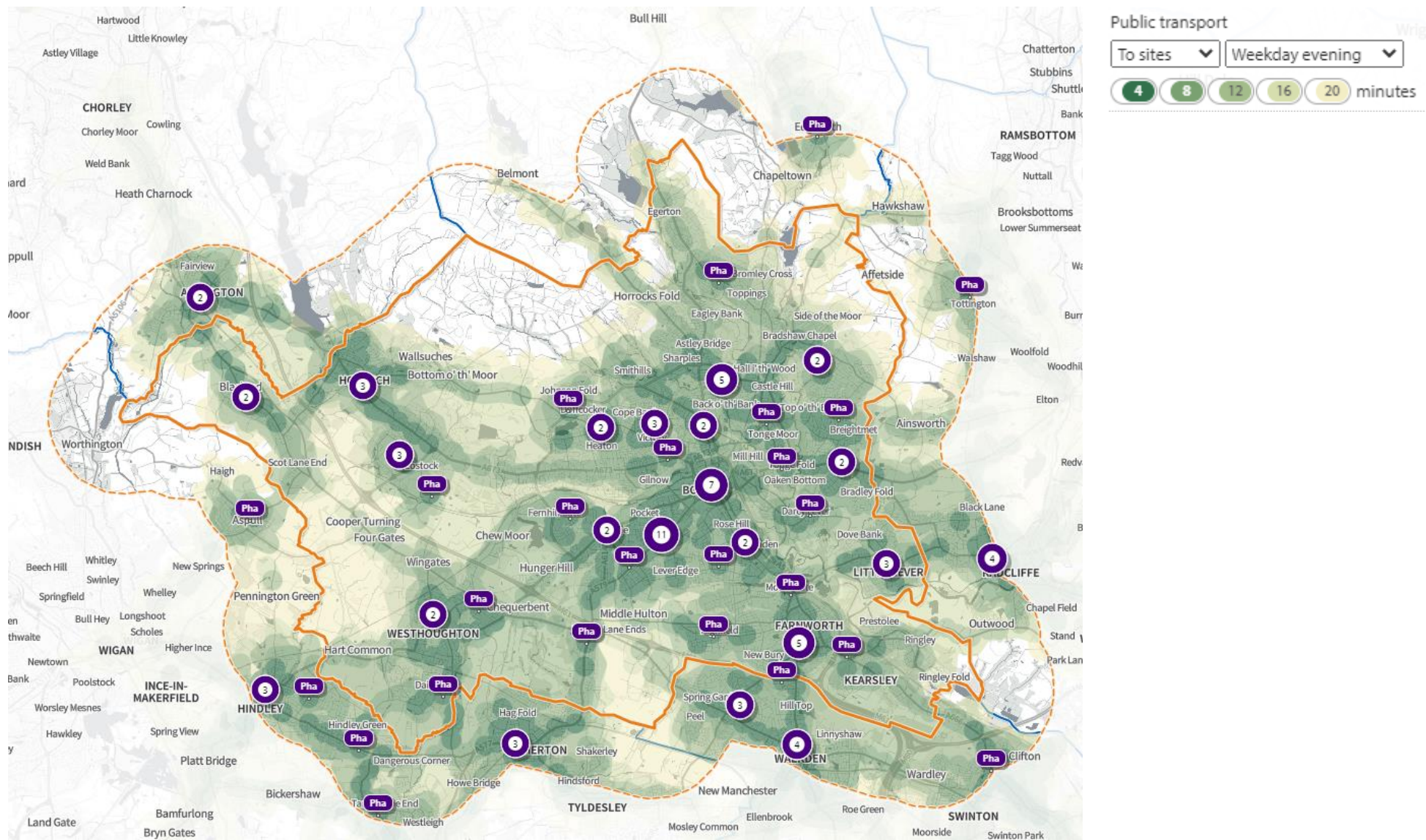




Figure 37: Car travel time from pharmacies (peak time)

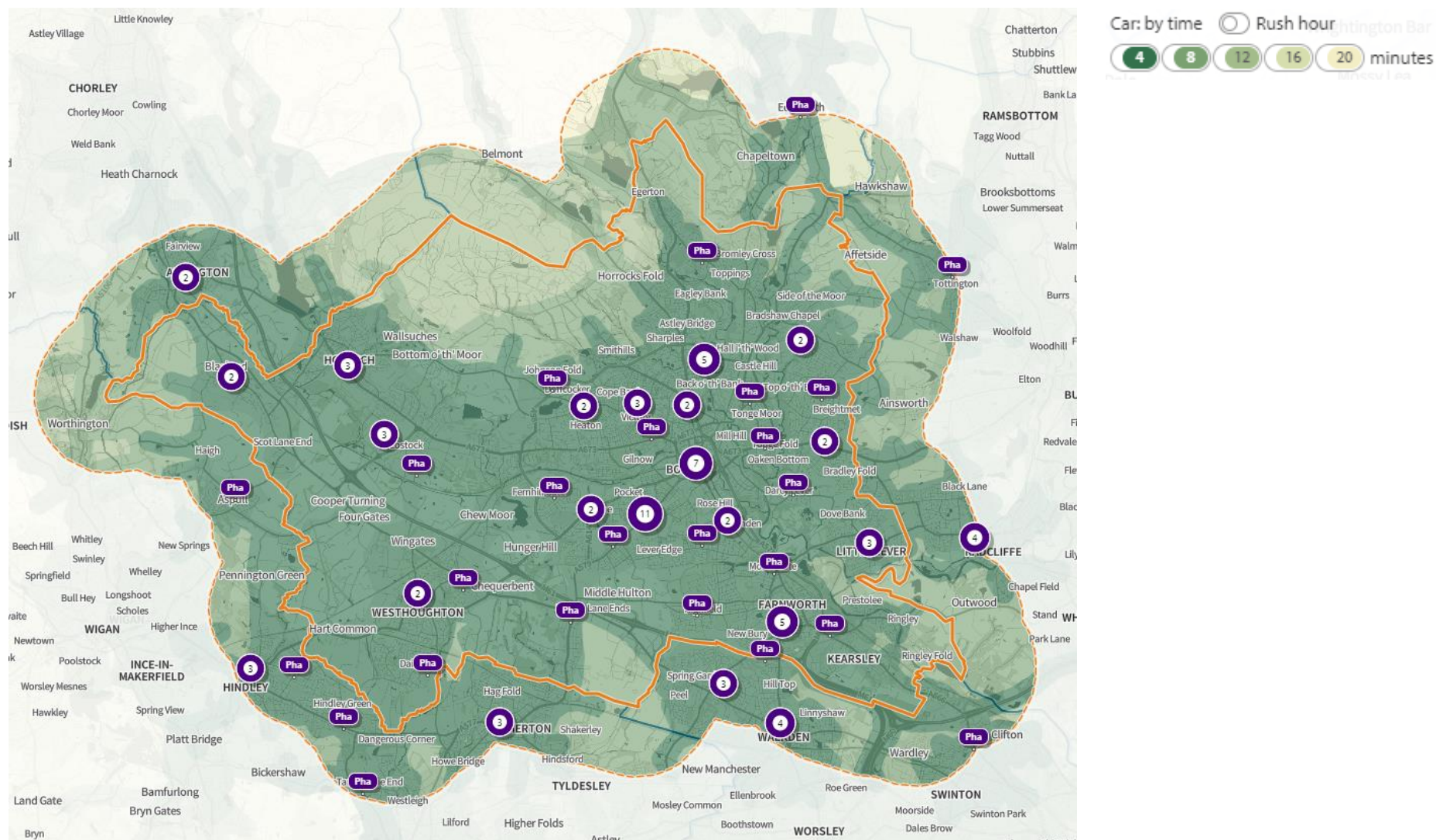


Figure 38: Car travel time from pharmacies (off peak)

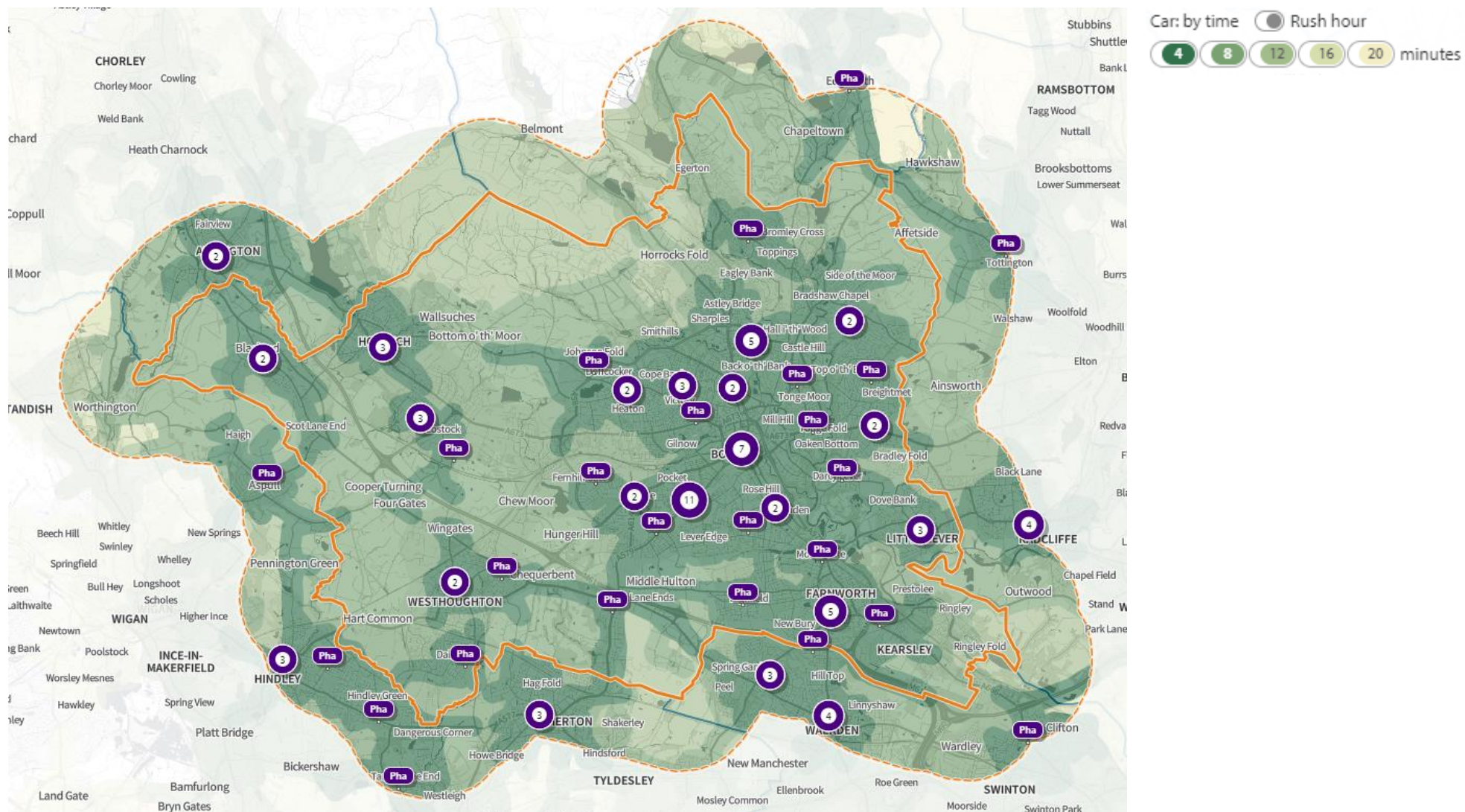




Figure 39: Population density around pharmacies

With 1.6km buffer round pharmacies

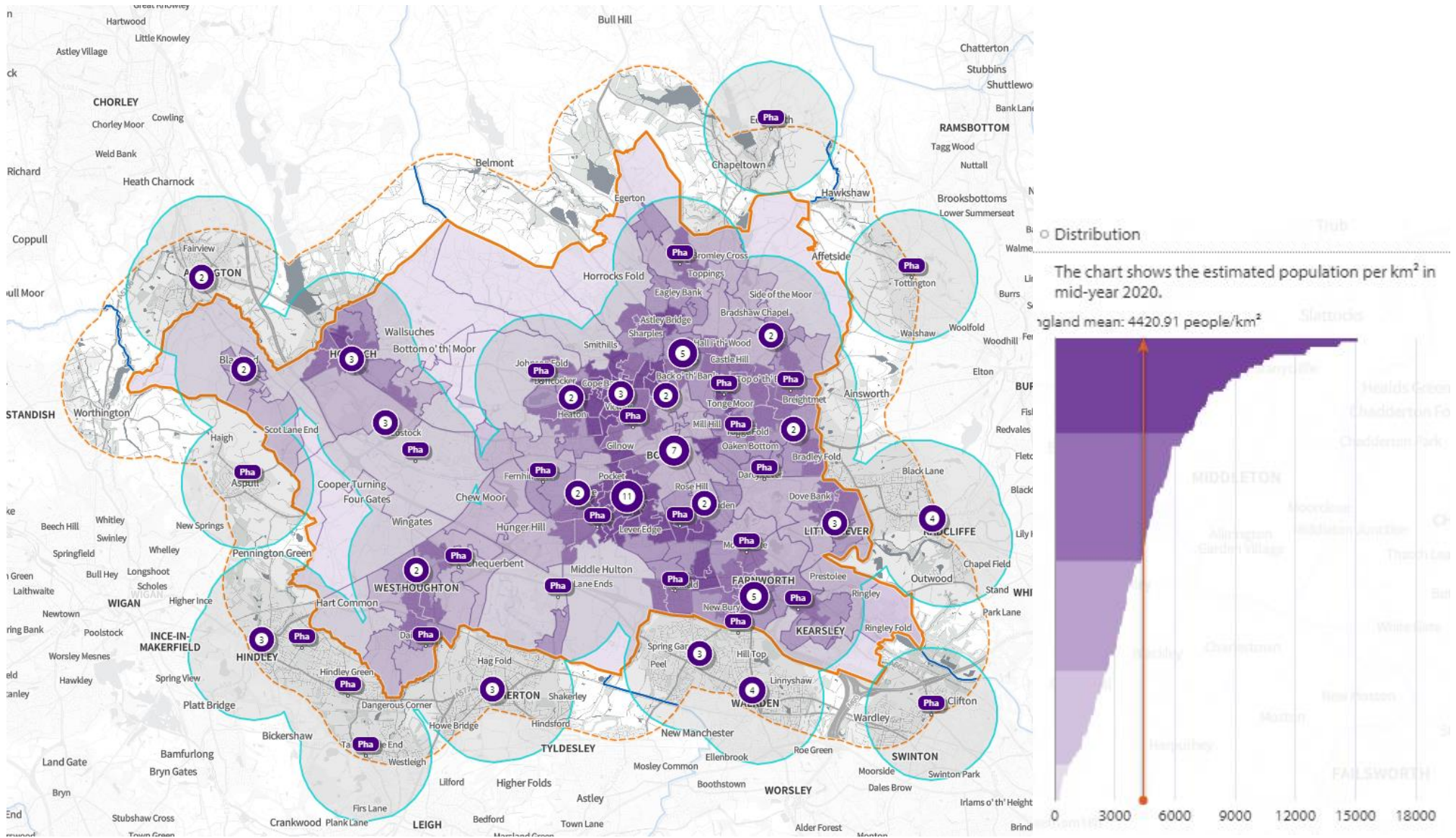
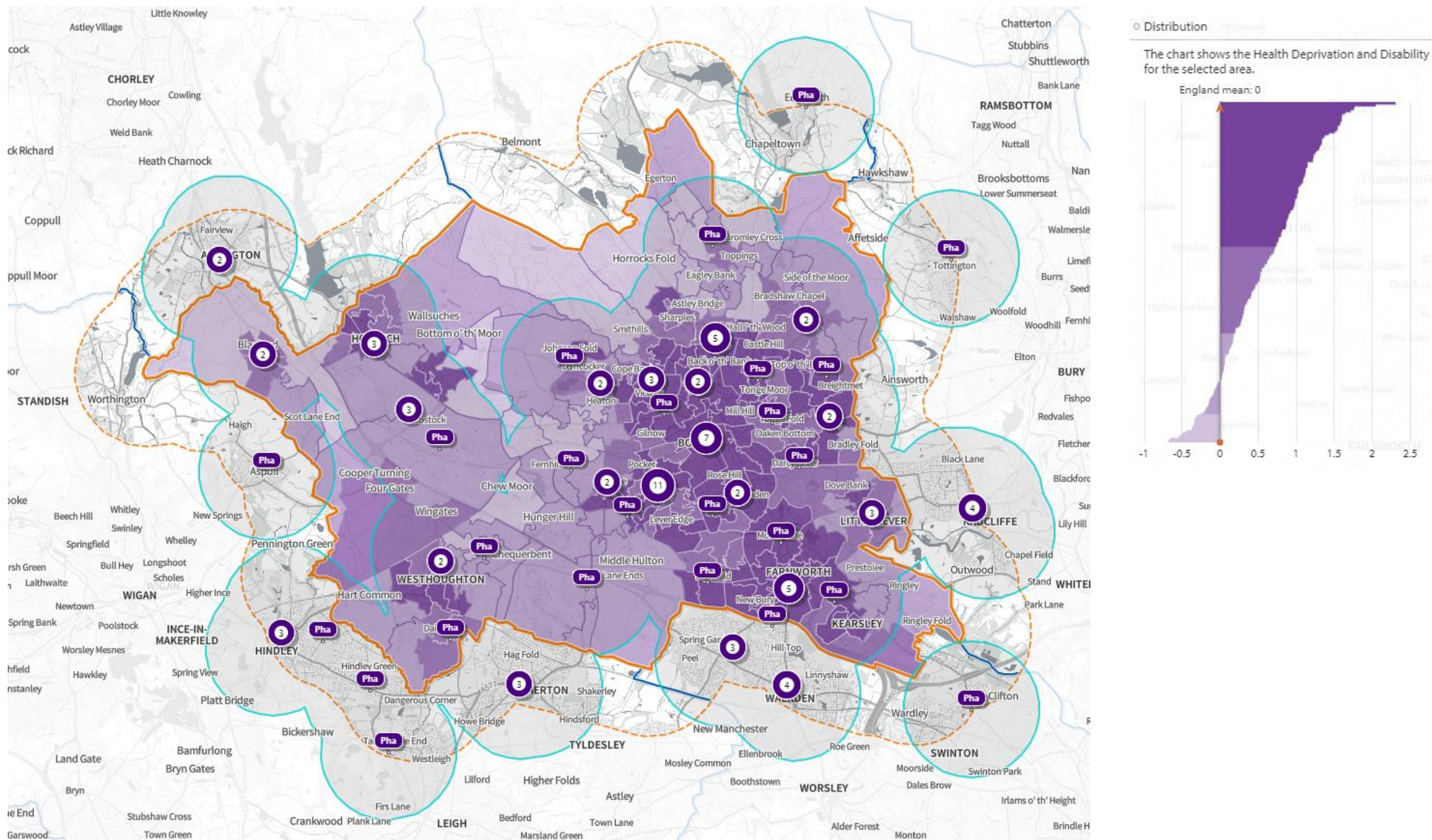




Figure 40: Deprivation around pharmacies (IMD 2019, health deprivation and disability domain)

With 1.6km buffer round pharmacies





## 16.4 Other relevant locations

Figure 41: Proximity of pharmacies to GP practices

Pharmacies in purple, GP practices in turquoise

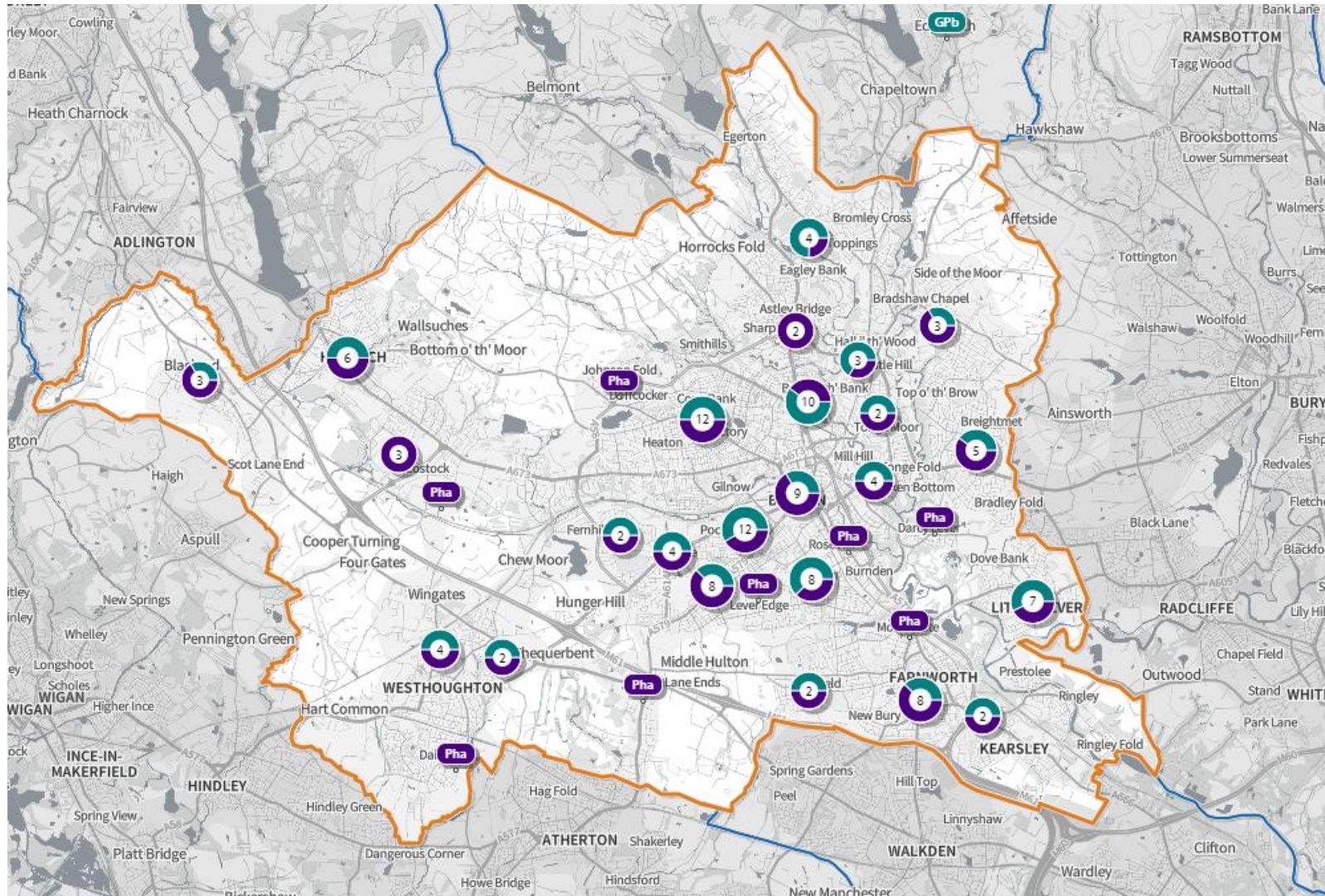




Figure 42: Location of dental practices

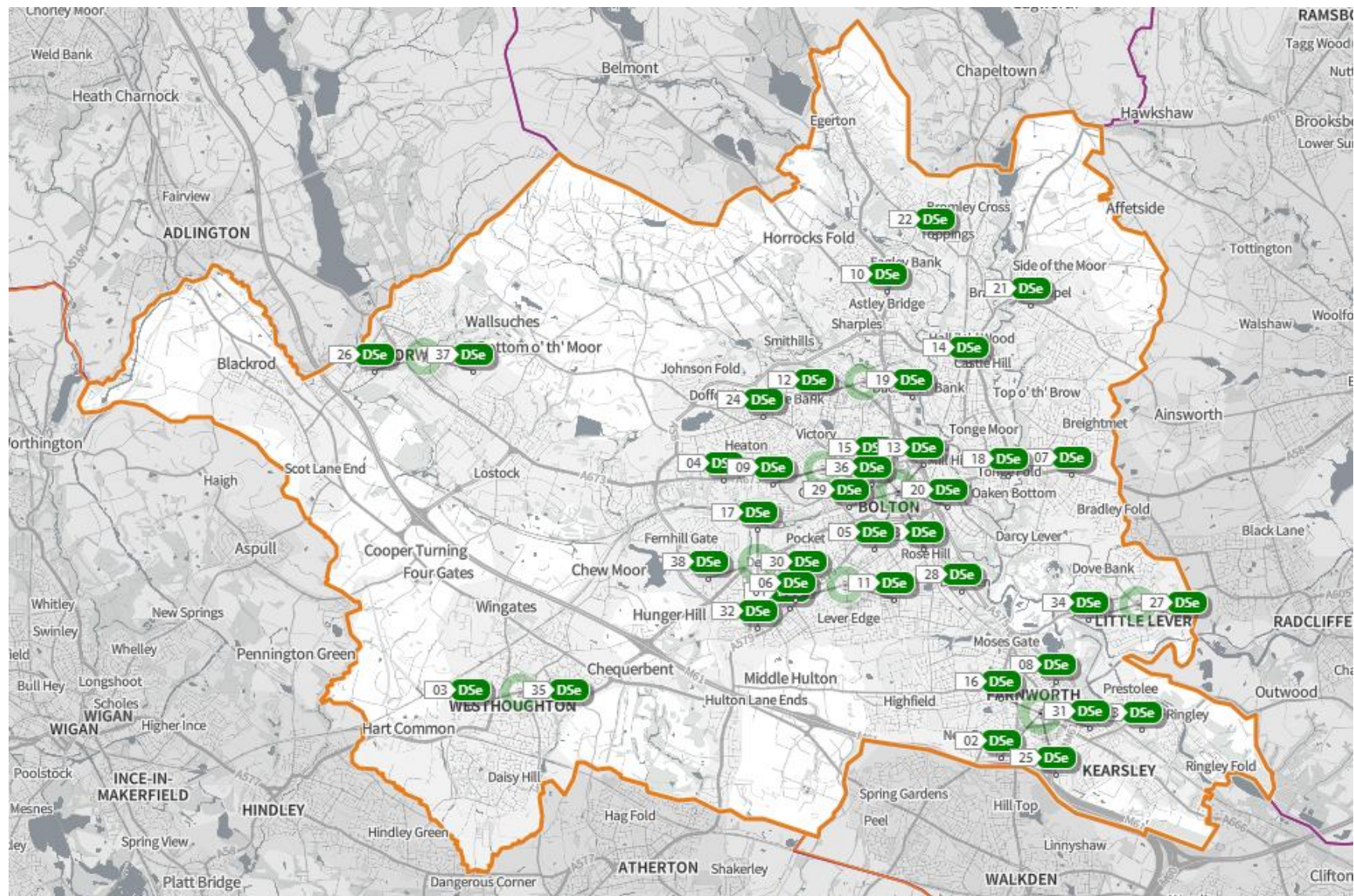


Figure 43 Key to Figure 42

Map index	Organisation Code	Name	Postcode
1	V05455	272 St Helens Road 272 St. Helens Road Bolton	BL3 3PZ
2	V43836	Brackley Street Brackley House Farnworth Bolton	BL4 9ES
3	V05789	Church Street Dental Surgery 60 Church Street Westhoughton Bolton	BL5 3RS
4	V83082	Dental Partners 350 Chorley New Road Bolton	BL1 5AD
5	V09326	Dental Surgery Lever Chambers 27 Ashburner Street Bolton	BL1 1SQ
6	V05410	Dental Surgery 48 Higher Swan Lane Bolton	BL3 3AT
7	V05436	Dental Surgery 794 Bury Road Bolton	BL2 6PA
8	V05615	Dental Surgery 1 Bolton Road Kearsley Bolton	BL4 8DB
9	V05738	Dental Surgery 40 Chorley New Road Bolton	BL1 4AP
10	V05742	Dental Surgery 757 Blackburn Road Bolton	BL1 7JJ
11	V05760	Dental Surgery 288 Derby Street Bolton	BL3 6LF
12	V05763	Dental Surgery 403-405 Halliwell Road Bolton	BL1 8DE
13	V05781	Dental Surgery 18 Silverwell Street Bolton	BL1 1PP
14	V05806	Dental Surgery 513 Tonge Moor Road Bolton	BL2 3BG
15	V05816	Dental Surgery 32 Bradford Street Bolton	BL2 1JJ
16	V06036	Dental Surgery 25 Bolton Road Kearsley Bolton	BL4 8DB
17	V06048	Dental Surgery 208 Wigan Road Bolton	BL3 5QE
18	V07265	Dental Surgery 372 Bury Road Bolton	BL2 6DD
19	V09568	Dental Surgery 274 Blackburn Road Bolton	BL1 8DT
20	V26395	Dental Surgery Moor Lane Moor Lane Bolton	BL3 5BN
21	V80372	Denuvo Dental 143 Lea Gate Harwood Bolton	BL2 4BQ
22	V05744	Duncalf Dental Practice 227 Darwen Road Bromley Cross Bolton	BL7 9BS
23	V17019	Europa House Stoneclough Rd Kearsley Manchester	M26 1GG
24	V06062	Firth and Bowden Dental Surgery 530 Chorley Old Road Bolton	BL1 6AB
25	V43926	Highfield Dental Practice Ltd Brackley Street Farnworth Bolton	BL4 9ES
26	V06097	Horwich Dental Practice 19-21 Winter Hey Lane Horwich Bolton	BL6 7AD
27	V05745	Little Lever Dental Practice 100 High Street Little Lever Bolton	BL3 1LR
28	V06387	Manchester Road (Dental Surgery) 464 Manchester Road Lancashire Bolton	BL3 2NU
29	V83453	Portman Healthcare Ltd - Bolton 38 Higher Bridge Street Bolton	BL1 2HA
30	V17907	Ravat & Ray Dental Care Head Office Rumworth House 512 Wigan Road Bolton	BL3 4QW
31	V83532	Ravat & Ray Dental Care Brackley House Brackley Street Farnworth Bolton	BL4 9ES
32	V136884	Rumworth House 512 Wigan Road Bolton	BL3 4QW
33	V07216	Smile Centre Unit 9 Marsden Road Bolton	BL1 2JT
34	V05427	The Dental Care Centre 75 Market Street Little Lever Bolton	BL3 1HH
35	V05820	The Westhoughton Dental Centre 53 Park Road Westhoughton Bolton	BL5 3BX
36	V83014	True Dentistry Kendalmer 177 Chorley New Road Bolton	BL1 4QZ

Map index	Organisation Code	Name	Postcode
37	V12257	Victoria Road (Dental Surgery) 37 Victoria Road Horwich Bolton	BL6 5ND
38	V11526	Wigan Road (Dental Surgery) 48 Wigan Road Bolton	BL3 5PZ



Figure 44: Proximity of pharmacies to dental practices

Pharmacies in purple, dental practices in green

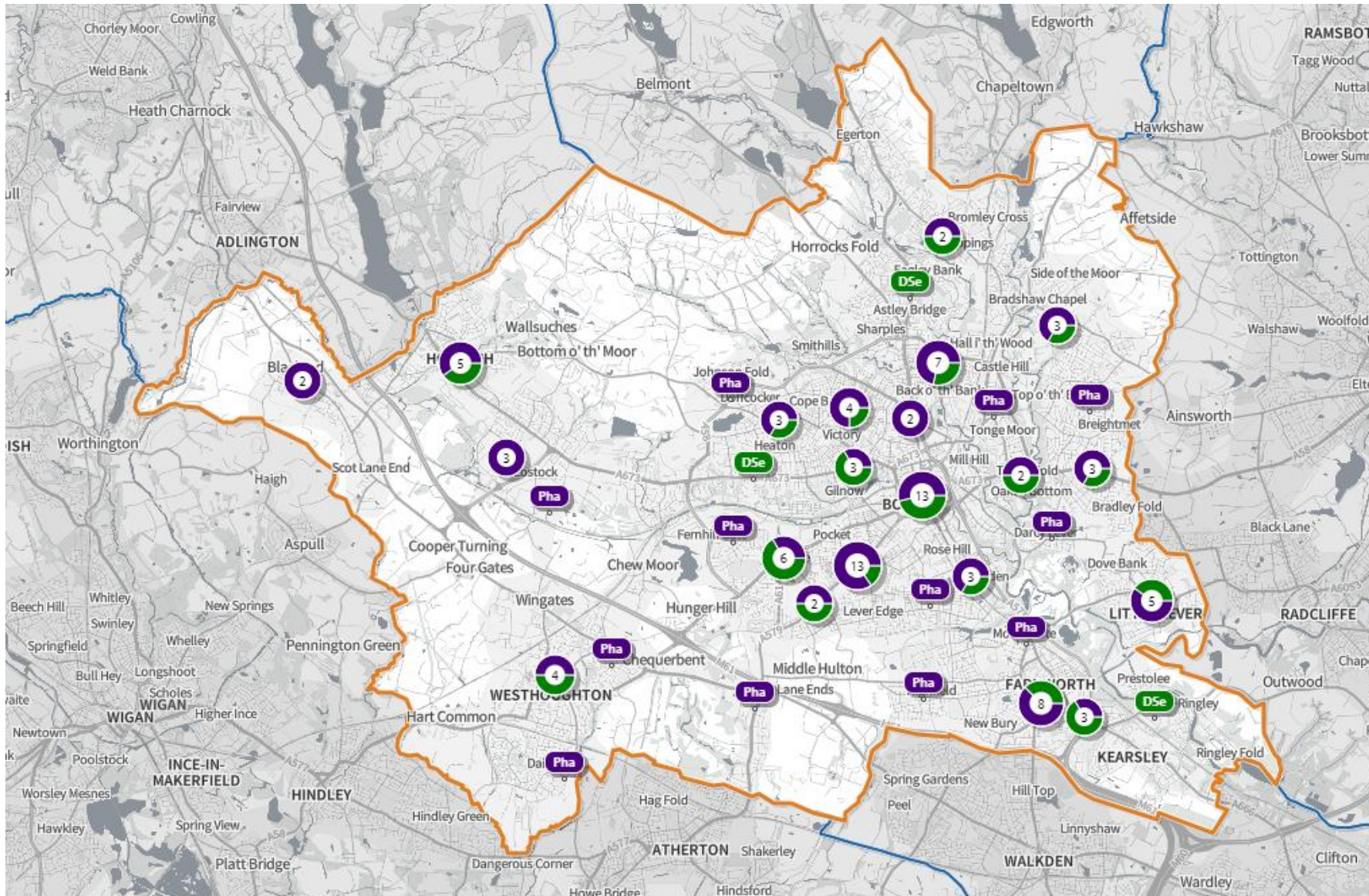
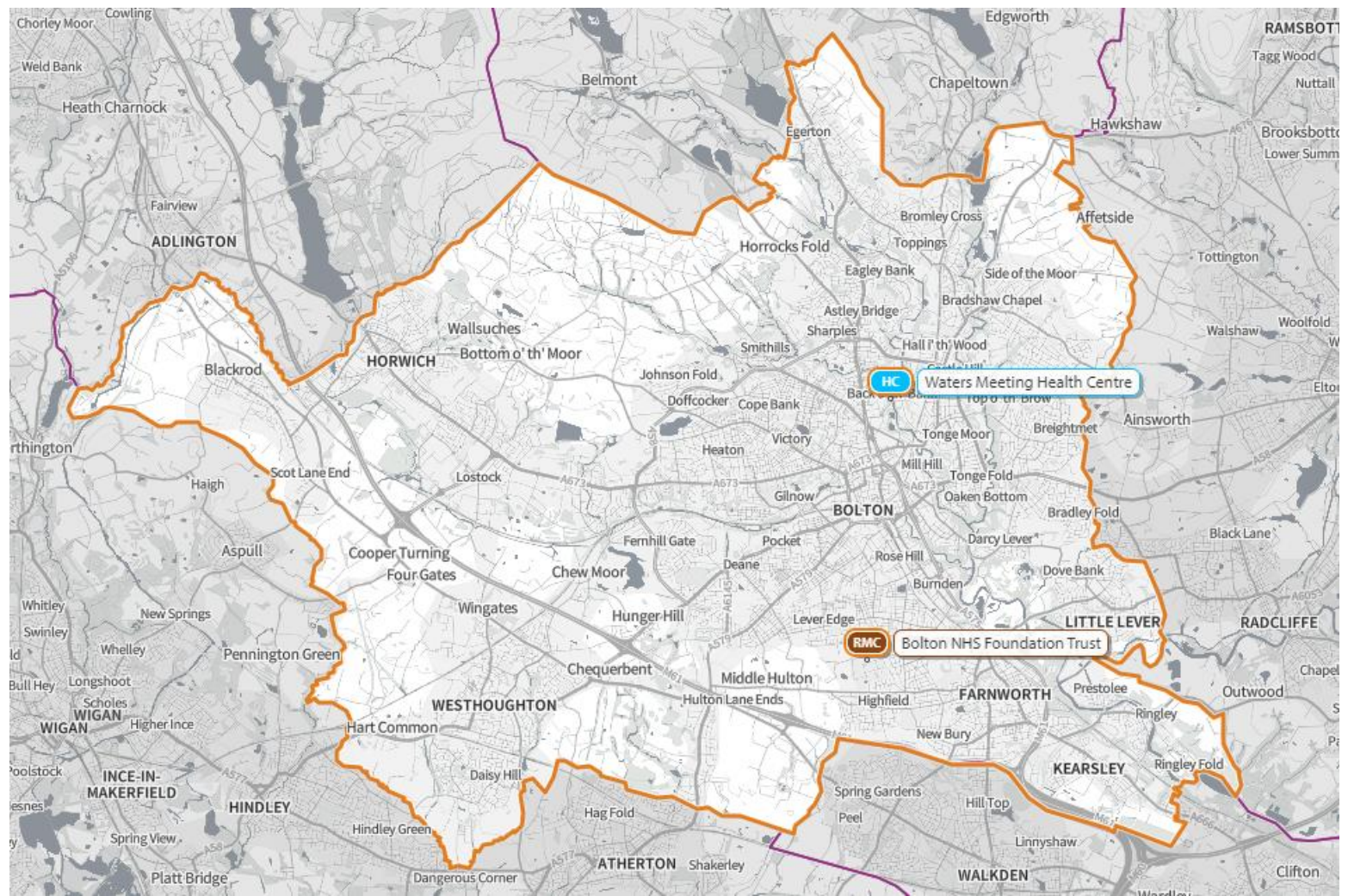




Figure 45: Locations of Royal Bolton Hospital & Waters Meeting Health Centre

Royal Bolton Hospital, Minerva Road, Farnworth, Bolton, BL18 TU.

Waters Meeting Health Centre, Navigation Way, Bolton, BL1 8TU



## 16.5 Pharmacy activity

Table 17: Service provision 1, obtained from contractor survey

ODS Code	Provider	Post code	Distance Selling	Dispense appliances	Dispense dressings	Dispense stoma appliances	Dispense incontinence appliances	New Medicine service	Appliance Use Review	Stoma customisation
<b>FM664</b>	A1 Pharmacy	BL3 1SX	No	Yes	Yes	Yes	Yes	Yes	Soon	Soon
<b>FFW20</b>	Asda (Branch: 4127 - BOLTON)	BL1 8QG	No	Yes	Yes	No	No	Yes	Yes	No
<b>FRX12</b>	Asda (Branch: 4196 - FARNWORTH)	BL4 9DT	No	Yes	Yes	No	No	Yes	No	No
<b>FFP01</b>	Asda (Branch: 4244 - BURNDEN PARK)	BL3 2QS	No	None	No	No	No	Yes	No	No
<b>FVW56</b>	Asda (Branch: 4652 - HORWICH)	BL6 6JA	No	None	No	No	No	Yes	No	No
<b>FXY77</b>	Asif Iqbal Pharmacy Ltd (St Helens Road Bolton)	BL3 3NP	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FAC02</b>	Blackhorse Pharmacy	BL6 5EW	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FJ737</b>	Boots the Chemist (Branch: 0531 - The Shipgates, Mealhouse Lane)	BL1 1DF	No	Yes	Yes	Yes	No	Yes	No	No
<b>FLH53</b>	Boots the Chemist (Branch: 1290 - Wigan Road, Bolton)	BL3 5QU	No	Yes	Yes	No	Yes	Yes	No	No
<b>FN433</b>	Boots the Chemist (Branch: 1292 - Market Place, Bolton)	BL1 2AL	No	None	No	No	No	Yes	No	No
<b>FWC39</b>	Boots the Chemist (Branch: 6444 - Middlebrook Retail Park, Horwich)	BL6 6JA	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FWG32</b>	Boots the Chemist (Branch: 6586 - Trinity Street, Bolton)	BL3 6DH	No	None	No	No	No	Yes	No	No
<b>FA604</b>	Diamond Healthcare (Derby Street)	BL3 6LH	No	Yes	Yes	Yes	Yes	Yes	Soon	Soon
<b>FV815</b>	Gorgemead Limited T/A Cohens (Branch: 546 - Rishton Lane, Bolton)	BL3 2EH	No	None	No	No	No	Yes	No	No
<b>FRJ11</b>	Gorgemead Ltd / Cohens (Branch: 001 - Little Lever)	BL3 1HH	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FLQ64</b>	Gorgemead Ltd / Cohens (Branch: 010 - Egerton/Dunscar HC)	BL7 9RG	No	None	No	No	No	Yes	No	No
<b>FFK43</b>	Gorgemead Ltd / Cohens (Branch: 039 - Kearsley)	BL4 9BX	No	None	No	No	No	Yes	No	No

ODS Code	Provider	Post code	Distance Selling	Dispense appliances	Dispense dressings	Dispense stoma appliances	Dispense incontinence appliances	New Medicine service	Appliance Use Review	Stoma customisation
<b>FQG67</b>	Gorgemead Ltd / Cohens (Branch: 462 - Kentmere)	BL2 5JG	No	Yes	Yes	No	No	Yes	No	No
<b>FL760</b>	Gorgemead Ltd / Cohens (Branch: 471 - Brightmet HC)	BL2 6NT	No	None	No	No	No	Yes	No	No
<b>FHL70</b>	Gorgemead Ltd / Cohens (Branch: 801 - Halliwell)	BL1 3RG	No	Yes	Yes	Yes	Yes	Yes	Yes	No
<b>FR216</b>	Gorgemead Ltd / Cohens (Branch: 944359 - Crompton Health)	BL1 8UP	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FAY70</b>	Gorgemead Ltd / Cohens (Branch: 814 - Thicketford)	BL2 2LS	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FAK29</b>	Gorgemead Ltd / Cohens (Branch: 003 - Springview HC)	BL3 1HQ	No	Yes	Yes	Yes	No	Yes	No	No
<b>FGE12</b>	Gorgemead Ltd / Cohens (Branch: 01204523148 - Waters Meeting)	BL1 8SW	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FXD23</b>	Gorgemead Ltd / Cohens (Branch: 813 - The Hillock)	BL2 3HP	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FGY44</b>	Gorgemead Ltd / Cohens (Branch: 816 - Great Lever)	BL3 2JS	No	Yes	Yes	No	No	Yes	No	No
<b>FKG53</b>	Halliwell Late Night Pharmacy / Al-Muhsineen Ltd	BL1 3QS	No	Yes	Yes	Yes	Yes	Soon	Soon	Yes
<b>FF632</b>	Harwood Pharmacy (4 Court Ltd)	BL2 3HQ	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FE733</b>	Hollowood / Market Pharmacy (Branch: 733)	BL4 9DR	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FRQ49</b>	Jhoots Pharmacy Limited (Branch: 126 - BOLT)	BL1 1SQ	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FX529</b>	Kamsons (Heaton Medical Centre, Bolton)	BL1 5PU	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FL814</b>	Kildonan Pharmacy	BL6 5NW	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>FNG78</b>	LloydsPharmacy (Branch: 7044 - Rupert Street)	BL3 6RN	No	None	No	No	No	Yes	No	No
<b>FJX13</b>	LloydsPharmacy (Branch: 7048 - Blackburn Road, Bolton)	BL1 7AL	No	None	No	No	No	Yes	Yes	No
<b>FKL81</b>	LloydsPharmacy in Sainsburys (Branch: 5026 - Bolton)	BL3 6DH	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FG837</b>	Manor Pharmacy - Freshphase (Branch: 14 - 9 Hindley Road, Westthoughton)	BL5 2JU	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>FKL96</b>	Manor Pharmacy - Freshphase (Branch: 5 - 28-30 Egerton Street, Farnworth)	BL3 7LE	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes

ODS Code	Provider	Post code	Distance Selling	Dispense appliances	Dispense dressings	Dispense stoma appliances	Dispense incontinence appliances	New Medicine service	Appliance Use Review	Stoma customisation
<b>FKX49</b>	Moss Bank Pharmacy (SWM PHARMA SOLUTIONS LIMITED)	BL1 5SN	No	Yes	Yes	Yes	Yes	Yes	No	Yes
<b>FLT86</b>	Nash Pharmacy Ltd	BL2 1AD	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FW809</b>	NEWBROOK PHARMACY LTD	BL5 1ER	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>FAK79</b>	Newport Pharmacy Ltd	BL1 1NE	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FFP76</b>	Pharmavon Ltd (Avondale)	BL1 4JP	No	None	No	No	No	Yes	No	No
<b>FTR14</b>	Pikes Lane Pharmacy (Bolton)	BL3 5HP	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FV072</b>	Rowlands - Stonehill Pharmacy (Branch: 1646)	BL4 9QZ	No	Yes	Yes	Yes	No	Yes	No	No
<b>FA635</b>	Rowlands Pharmacy - Highfield (Branch: 1647 - 1647)	BL4 0NX	No	None	No	No	No	Yes	No	No
<b>FW336</b>	Rowlands Pharmacy (Branch: 1301 - Captain Lees)	BL5 3UB	No	None	No	No	No	Yes	No	No
<b>FA295</b>	Rowlands Pharmacy (McCallister) (Branch: 1300 - Market Street, Westthoughton)	BL5 3NA	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FRC82</b>	Shanti Medi-Care Ltd	BL3 3PH	No	Yes	Yes	Yes	Yes	Yes	No	Yes
<b>FM026</b>	Sykes / Howards Chemist	BL1 3BG	No	None	No	No	No	Yes	Yes	No
<b>FF814</b>	Sykes Chemist T/A Gatlays Chemist	BL2 6BH	No	None	No	No	No	Yes	Yes	Yes
<b>FD098</b>	Sykes Chemists Ltd (St Helens Road)	BL3 3RP	No	Yes	Yes	Yes	Yes	Yes	No	Yes
<b>FE023</b>	Sykes Chemists Ltd / Haslams Pharmacy	BL1 8AN	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FPR09</b>	Sykes Chemists Ltd / Landmark Pharmacy	BL1 4AP	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FFN98</b>	Sykes Chemists Ltd / Maxwell	BL2 6PA	No	None	No	No	No	Yes	No	No
<b>FVW83</b>	Sykes Chemists Ltd / Noble and Peacock	BL1 6AB	No	Yes	Yes	Yes	Yes	Yes	Yes	No
<b>FTG52</b>	Sykes Chemists Ltd / Rigby and Higginson Pharmacy	BL5 3SF	No	Yes	Yes	Yes	Yes	Yes	No	No
<b>FM455</b>	Sykes Chemists Ltd / Rigbys Chemist	BL3 6TL	No	Yes	Yes	Yes	Yes	Yes	Yes	No

ODS Code	Provider	Post code	Distance Selling	Dispense appliances	Dispense dressings	Dispense stoma appliances	Dispense incontinence appliances	New Medicine service	Appliance Use Review	Stoma customisation
FLV72	Tesco Instore Pharmacy (Branch: 2699 - Middlebrook)	BL6 6JS	No	Yes	Yes	Yes	Yes	Yes	No	No
FL728	Tesco Instore Pharmacy (Branch: 6449 - Farnworth)	BL4 9LS	No	None	No	No	No	Yes	No	No
FQR15	Well (Branch: 222562 - Farnworth - Frederick Street HC)	BL4 9AH	No	Yes	Yes	Yes	Yes	Yes	No	No
FPQ02	Well (Branch: 223030 - Little Lever - High Street)	BL3 1LR	No	Yes	Yes	Yes	Yes	Yes	No	No
FFA91	Wellbrook Ventures Ltd / S & S Pharmacy	BL3 5DP	No	Yes	Yes	Yes	Yes	Yes	Soon	Soon
FAL25	Whittle Pharmacy / Hootons	BL6 7AR	No	Yes	Yes	Yes	Yes	Yes	Soon	No
FDH18	Whittle Pharmacy / Ladybridge	BL3 4PZ	No	Yes	Yes	Yes	Yes	Yes	Yes	No
FPP91	Wilkinsons / Deane Pharmacy	BL3 4LU	No	Yes	Yes	Yes	Yes	Yes	No	No
FHV38	Gorgemead Ltd/Cohens (Branch: 199 - Lynstock House (Head Office))	BL6 4SA	Yes	Yes	Yes	Yes	Yes	No	No	No
FG635	Manor Pharmacy - 200 St Helens Road, Bolton	BL3 4EB	Yes	Yes	Yes	Yes	Yes	Yes	Soon	Soon
FKH23	Nationwide - Pharmaease (Bolton)	BL3 4BU	Yes	Yes	Yes	Yes	Yes	Yes	Soon	Soon
FFD25	Rowlands Pharmacy / Heatons (Branch: 1302 - Chorley New Road, Horwich)	BL6 5NP	No	None	No	No	No	Yes	No	No
FPL58	Speaks Pharmacy	BL6 5EE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
FW367	<a href="http://Treated.com">Treated.com</a> Pharmacy	BL2 2HH	Yes	None	No	No	No	No	No	No
FQR19	UK Pharmacy Live (Deane Road Bolton)	BL3 5DL	Yes	Yes	Yes	Yes	Yes	Yes	Soon	Soon

Table 18: Service provision 2, obtained from contractor survey

CP = Currently providing NHS service; WA = Willing and able to provide if commissioned; PP = Currently providing company led/ private service; NW = Not willing or able to provide service

ODS Code	Provider	Post code	Distance Selling	NHS Flu Vaccination	Community pharmacist consultation service	Wheelchair accessible entrance	Non English Support	Covid Vacc	Palliative care meds	Medicine administration records
<b>FM664</b>	A1 Pharmacy	BL3 1SX	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FFW20</b>	Asda (Branch: 4127 - BOLTON)	BL1 8QG	No	Yes	Yes	Yes	Yes	WA	CP	CP
<b>FRX12</b>	Asda (Branch: 4196 - FARNWORTH)	BL4 9DT	No	Yes	Yes	Yes	No	WA	CP	NW
<b>FFP01</b>	Asda (Branch: 4244 - BURNDEN PARK)	BL3 2QS	No	Yes	Yes	Yes	No	WA	WA	PP
<b>FVW56</b>	Asda (Branch: 4652 - HORWICH)	BL6 6JA	No	Yes	Yes	Yes	No	NW	CP	NW
<b>FXY77</b>	Asif Iqbal Pharmacy Ltd (St Helens Road Bolton)	BL3 3NP	No	No	Yes	No	Yes	NW	WA	PP
<b>FAC02</b>	Blackhorse Pharmacy	BL6 5EW	No	Yes	Yes	No	Yes	NW	WA	CP
<b>FJ737</b>	Boots the Chemist (Branch: 0531 - The Shippgates, Mealhouse Lane)	BL1 1DF	No	Yes	Yes	Yes	No	WA	WA	PP
<b>FLH53</b>	Boots the Chemist (Branch: 1290 - Wigan Road, Bolton)	BL3 5QU	No	Yes	Yes	Yes	Yes	WA	WA	WA
<b>FNY43</b>	Boots the Chemist (Branch: 1292 - Market Place, Bolton)	BL1 2AL	No	Yes	Yes	Yes	Yes	NW	NW	PP
<b>FWC39</b>	Boots the Chemist (Branch: 6444 - Middlebrook Retail Park, Horwich)	BL6 6JA	No	Yes	Yes	Yes	No	WA	WA	WA
<b>FWG32</b>	Boots the Chemist (Branch: 6586 - Trinity Street, Bolton)	BL3 6DH	No	Yes	Yes	Yes	Yes	WA	WA	WA
<b>FA604</b>	Diamond Healthcare (Derby Street)	BL3 6LH	No	Soon	Yes	Yes	Yes	WA	WA	CP
<b>FV815</b>	Gorgemead Limited T/A Cohens (Branch: 546 - Rishton Lane, Bolton)	BL3 2EH	No	Soon	Yes	Yes	Yes	NW	NW	CP
<b>FRJ11</b>	Gorgemead Ltd / Cohens (Branch: 001 - Little Lever)	BL3 1HH	No	Yes	Yes	Yes	No	NW	NW	CP
<b>FLQ64</b>	Gorgemead Ltd / Cohens (Branch: 010 - Egerton/Dunscar HC)	BL7 9RG	No	Yes	Yes	Yes	No	NW	NW	NW
<b>FFK43</b>	Gorgemead Ltd / Cohens (Branch: 039 - Kearsley)	BL4 9BX	No	Yes	Yes	No	No	NW	NW	CP;NW



ODS Code	Provider	Post code	Distance Selling	NHS Flu Vaccination	Community pharmacist consultation service	Wheelchair accessible entrance	Non English Support	Covid Vacc	Palliative care meds	Medicine administration records
<b>FQG67</b>	Gorgemead Ltd / Cohens (Branch: 462 - Kentmere)	BL2 5JG	No	Yes	Yes	No	Yes	NW	NW	CP
<b>FL760</b>	Gorgemead Ltd / Cohens (Branch: 471 - Brightmet HC)	BL2 6NT	No	Yes	Yes	Yes	No	WA	CP	WA
<b>FHL70</b>	Gorgemead Ltd / Cohens (Branch: 801 - Halliwell)	BL1 3RG	No	Yes	Yes	Yes	Yes	CP	WA	CP
<b>FR216</b>	Gorgemead Ltd / Cohens (Branch: 944359 - Crompton Health)	BL1 8UP	No	Yes	Yes	Yes	No	WA	WA	CP
<b>FAY70</b>	Gorgemead Ltd /Cohens (Branch: 814 - Thicketford)	BL2 2LS	No	Yes	Yes	No	Yes	WA	WA	CP
<b>FAK29</b>	Gorgemead Ltd/Cohens (Branch: 003 - Springview HC)	BL3 1HQ	No	No	Yes	Yes	No	NW	NW	CP
<b>FGE12</b>	Gorgemead Ltd/Cohens (Branch: 01204523148 - Waters Meeting)	BL1 8SW	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FXD23</b>	Gorgemead Ltd/Cohens (Branch: 813 - The Hillock)	BL2 3HP	No	Yes	Yes	No	No	WA	WA	CP
<b>FGY44</b>	Gorgemead Ltd/Cohens (Branch: 816 - Great Lever)	BL3 2JS	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FKG53</b>	Halliwell Late Night Pharmacy / Al-Muhsineen Ltd	BL1 3QS	No	Yes	Yes	Yes	Yes	WA	PP	CP
<b>FF632</b>	Harwood Pharmacy (4 Court Ltd)	BL2 3HQ	No	Yes	Yes	Yes	Yes	WA	CP	WA
<b>FE733</b>	Hollowood / Market Pharmacy (Branch: 733)	BL4 9DR	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FRQ49</b>	Jhoots Pharmacy Limited (Branch: 126 - BOLT)	BL1 1SQ	No	Yes	Yes	Yes	Yes	WA	WA	WA
<b>FX529</b>	Kamsons (Heaton Medical Centre, Bolton)	BL1 5PU	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FL814</b>	Kildonan Pharmacy	BL6 5NW	No	Yes	Yes	Yes	Yes	WA	WA	WA
<b>FNG78</b>	LloydsPharmacy (Branch: 7044 - Rupert Street)	BL3 6RN	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FJX13</b>	LloydsPharmacy (Branch: 7048 - Blackburn Road, Bolton)	BL1 7AL	No	Yes	Yes	No	No	WA	NW	CP
<b>FKL81</b>	LloydsPharmacy in Sainsburys (Branch: 5026 - Bolton)	BL3 6DH	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FG837</b>	Manor Pharmacy - Freshphase (Branch: 14 - 9 Hindley Road, Westhoughton)	BL5 2JU	No	Yes	Yes	Yes	Yes	WA	CP	CP

ODS Code	Provider	Post code	Distance Selling	NHS Flu Vaccination	Community pharmacist consultation service	Wheelchair accessible entrance	Non English Support	Covid Vacc	Palliative care meds	Medicine administration records
<b>FKL96</b>	Manor Pharmacy - Freshphase (Branch: 5 - 28-30 Egerton Street, Farnworth)	BL3 7LE	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FKX49</b>	Moss Bank Pharmacy (SWM PHARMA SOLUTIONS LIMITED)	BL1 5SN	No	Yes	Yes	Yes	Yes	WA	WA	WA
<b>FLT86</b>	Nash Pharmacy Ltd	BL2 1AD	No	No	Yes	Yes	Yes	NW	CP	CP
<b>FW809</b>	NEWBROOK PHARMACY LTD	BL5 1ER	No	Yes	Yes	Yes	Yes	NW	NW	CP
<b>FAK79</b>	Newport Pharmacy Ltd	BL1 1NE	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FFP76</b>	Pharmavon Ltd (Avondale)	BL1 4JP	No	Yes	Yes	Yes	Yes	WA; NW	NW	CP
<b>FTR14</b>	Pikes Lane Pharmacy (Bolton)	BL3 5HP	No	Yes	Yes	Yes	No	WA	WA	CP
<b>FV072</b>	Rowlands - Stonehill Pharmacy (Branch: 1646)	BL4 9QZ	No	Yes	Yes	Yes	No	WA	WA	CP
<b>FA635</b>	Rowlands Pharmacy - Highfield (Branch: 1647 - 1647)	BL4 0NX	No	Yes	Yes	No	Yes	PP	NW	NW
<b>FW336</b>	Rowlands Pharmacy (Branch: 1301 - Captain Lees)	BL5 3UB	No	Yes	Yes	Yes	Yes	NW	NW	CP
<b>FA295</b>	Rowlands Pharmacy (McCallister) (Branch: 1300 - Market Street, Westhoughton)	BL5 3NA	No	Yes	Yes	No	No	NW	WA	WA;PP
<b>FRC82</b>	Shanti Medi-Care Ltd	BL3 3PH	No	Yes	Yes	Yes	Yes	WA	CP	CP
<b>FM026</b>	Sykes / Howards Chemist	BL1 3BG	No	Yes	Yes	No	Yes	WA	WA	WA
<b>FF814</b>	Sykes Chemist T/A Gatleys Chemist	BL2 6BH	No	Yes	Yes	No	Yes	WA	WA	WA
<b>FD098</b>	Sykes Chemists Ltd (St Helens Road)	BL3 3RP	No	Yes	Yes	No	Yes	WA	WA	CP
<b>FE023</b>	Sykes Chemists Ltd / Haslams Pharmacy	BL1 8AN	No	Yes	Yes	No	Yes	WA	NW	CP
<b>FPR09</b>	Sykes Chemists Ltd / Landmark Pharmacy	BL1 4AP	No	Yes	Yes	Yes	Yes	WA	CP	CP
<b>FFN98</b>	Sykes Chemists Ltd / Maxwell	BL2 6PA	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FVW83</b>	Sykes Chemists Ltd / Noble and Peacock	BL1 6AB	No	Yes	Yes	No	Yes	WA	CP	WA

ODS Code	Provider	Post code	Distance Selling	NHS Flu Vaccination	Community pharmacist consultation service	Wheelchair accessible entrance	Non English Support	Covid Vacc	Palliative care meds	Medicine administration records
<b>FTG52</b>	Sykes Chemists Ltd / Rigby and Higginson Pharmacy	BL5 3SF	No	Yes	Yes	No	Yes	WA	NW	WA
<b>FM455</b>	Sykes Chemists Ltd / Rigbys Chemist	BL3 6TL	No	Yes	Yes	No	Yes	WA	WA	CP
<b>FLV72</b>	Tesco Instore Pharmacy (Branch: 2699 - Middlebrook)	BL6 6JS	No	Yes	Yes	Yes	No	WA	NW	WA
<b>FL728</b>	Tesco Instore Pharmacy (Branch: 6449 - Farnworth)	BL4 9LS	No	Yes	Yes	Yes	Yes	NW	NW	NW
<b>FQR15</b>	Well (Branch: 222562 - Farnworth - Frederick Street HC)	BL4 9AH	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FPQ02</b>	Well (Branch: 223030 - Little Lever - High Street)	BL3 1LR	No	Yes	Yes	Yes	No	NW	NW	WA
<b>FFA91</b>	Wellbrook Ventures Ltd / S & S Pharmacy	BL3 5DP	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FAL25</b>	Whittle Pharmacy / Hootons	BL6 7AR	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FDH18</b>	Whittle Pharmacy / Ladybridge	BL3 4PZ	No	Yes	Yes	Yes	Yes	WA	WA	WA
<b>FPP91</b>	Wilkinsons / Deane Pharmacy	BL3 4LU	No	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FHV38</b>	Gorgemead Ltd/Cohens (Branch: 199 - Lynstock House (Head Office))	BL6 4SA	Yes	Yes	No	Yes	Yes	NW	NW	NW
<b>FG635</b>	Manor Pharmacy - 200 St Helens Road, Bolton	BL3 4EB	Yes	Yes	Yes	No	Yes	CP	NW	CP
<b>FKH23</b>	Nationwide - Pharmaease (Bolton)	BL3 4BU	Yes	Yes	Yes	Yes	Yes	WA	WA	CP
<b>FFD25</b>	Rowlands Pharmacy / Heatons (Branch: 1302 - Chorley New Road, Horwich)	BL6 5NP	No	Yes	Yes	Yes	No	NW	NW	CP
<b>FPL58</b>	Speaks Pharmacy	BL6 5EE	Yes	Yes	Yes	No	Yes	WA	WA	CP
<b>FW367</b>	<a href="http://Treated.com">Treated.com</a> Pharmacy	BL2 2HH	Yes	No	No	Yes	Yes	NW	NW	NW
<b>FQR19</b>	UK Pharmacy Live (Deane Road Bolton)	BL3 5DL	Yes	Soon	Yes	No	Yes	WA	WA	CP;WA

Table 19: Service provision 3, obtained from contractor survey

CP = Currently providing NHS service; WA = Willing and able to provide if commissioned; PP = Currently providing company led/ private service; NW = Not willing or able to provide service

ODS Code	Provider	Postcode	Distance Selling	Emergency Hormonal Contraception	Needle exchange	NRT Voucher	Smoking cessation counselling	Varenicline PGD	Supervised Administration
<b>FM664</b>	A1 Pharmacy	BL3 1SX	No	CP	CP	CP	CP	CP	CP
<b>FFW20</b>	Asda (Branch: 4127 - BOLTON)	BL1 8QG	No	CP	WA	CP	CP	CP	CP
<b>FRX12</b>	Asda (Branch: 4196 - FARNWORTH)	BL4 9DT	No	CP	CP	CP	CP	CP	CP
<b>FFP01</b>	Asda (Branch: 4244 - BURNDEN PARK)	BL3 2QS	No	CP	NW	CP	CP	CP	CP
<b>FVW56</b>	Asda (Branch: 4652 - HORWICH)	BL6 6JA	No	CP	WA	CP	CP	CP	CP
<b>FXY77</b>	Asif Iqbal Pharmacy Ltd (St Helens Road Bolton)	BL3 3NP	No	NW	WA	WA	WA	WA	WA
<b>FAC02</b>	Blackhorse Pharmacy	BL6 5EW	No	WA	WA	WA	WA	WA	WA
<b>FJ737</b>	Boots the Chemist (Branch: 0531 - The Shipgates, Mealhouse Lane)	BL1 1DF	No	CP	WA	WA	WA	WA	WA
<b>FLH53</b>	Boots the Chemist (Branch: 1290 - Wigan Road, Bolton)	BL3 5QU	No	CP	WA	WA	WA	WA	CP
<b>FNY43</b>	Boots the Chemist (Branch: 1292 - Market Place, Bolton)	BL1 2AL	No	CP	CP	CP	NW	NW	CP
<b>FWC39</b>	Boots the Chemist (Branch: 6444 - Middlebrook Retail Park, Horwich)	BL6 6JA	No	CP	NW	WA	WA	WA	WA
<b>FWG32</b>	Boots the Chemist (Branch: 6586 - Trinity Street, Bolton)	BL3 6DH	No	CP	NW	WA	NW	NW	CP
<b>FA604</b>	Diamond Healthcare (Derby Street)	BL3 6LH	No	WA	WA	WA	WA	WA	CP
<b>FV815</b>	Gorgemead Limited T/A Cohens (Branch: 546 - Rishton Lane, Bolton)	BL3 2EH	No	NW	CP	CP	WA	WA;NW	CP
<b>FRJ11</b>	Gorgemead Ltd / Cohens (Branch: 001 - Little Lever)	BL3 1HH	No	NW	CP	NW	NW	NW	CP
<b>FLQ64</b>	Gorgemead Ltd / Cohens (Branch: 010 - Egerton/Dunscar HC)	BL7 9RG	No	NW	NW	NW	NW	NW	NW
<b>FFK43</b>	Gorgemead Ltd / Cohens (Branch: 039 - Kearsley)	BL4 9BX	No	NW	NW	NW	NW	NW	CP
<b>FQG67</b>	Gorgemead Ltd / Cohens (Branch: 462 - Kentmere)	BL2 5JG	No	CP	WA	CP	NW	NW	CP
<b>FL760</b>	Gorgemead Ltd / Cohens (Branch: 471 - Brightmet HC)	BL2 6NT	No	CP	CP	WA	WA	WA	CP



ODS Code	Provider	Postcode	Distance Selling	Emergency Hormonal Contraception	Needle exchange	NRT Voucher	Smoking cessation counselling	Varenicline PGD	Supervised Administration
<b>FHL70</b>	Gorgemead Ltd / Cohens (Branch: 801 - Halliwell)	BL1 3RG	No	NW	CP	CP	CP	CP	CP
<b>FR216</b>	Gorgemead Ltd / Cohens (Branch: 944359 - Crompton Health)	BL1 8UP	No	CP	WA	CP	WA	WA	CP
<b>FAY70</b>	Gorgemead Ltd /Cohens (Branch: 814 - Thicketford)	BL2 2LS	No	WA	CP	CP	CP	CP	CP
<b>FAK29</b>	Gorgemead Ltd/Cohens (Branch: 003 - Springview HC)	BL3 1HQ	No	NW	NW	NW	NW	NW	NW
<b>FGE12</b>	Gorgemead Ltd/Cohens (Branch: 01204523148 - Waters Meeting)	BL1 8SW	No	WA	CP	CP	WA	NW	CP
<b>FXD23</b>	Gorgemead Ltd/Cohens (Branch: 813 - The Hillock)	BL2 3HP	No	WA	WA	WA	WA	WA	CP
<b>FGY44</b>	Gorgemead Ltd/Cohens (Branch: 816 - Great Lever)	BL3 2JS	No	NW	CP	CP	CP	CP	CP
<b>FKG53</b>	Halliwell Late Night Pharmacy / Al-Muhsineen Ltd	BL1 3QS	No	CP	CP	CP	CP	CP	CP
<b>FF632</b>	Harwood Pharmacy (4 Court Ltd)	BL2 3HQ	No	CP	WA	CP	CP	CP	WA
<b>FE733</b>	Hollowood / Market Pharmacy (Branch: 733)	BL4 9DR	No	WA	CP	CP	WA	WA	CP
<b>FRQ49</b>	Jhoots Pharmacy Limited (Branch: 126 - BOLT)	BL1 1SQ	No	WA	WA	WA	WA	WA	WA
<b>FX529</b>	Kamsons (Heaton Medical Centre, Bolton)	BL1 5PU	No	CP	CP	CP	CP	CP	WA
<b>FL814</b>	Kildonan Pharmacy	BL6 5NW	No	CP	WA	WA	WA	WA	WA
<b>FNG78</b>	LloydsPharmacy (Branch: 7044 - Rupert Street)	BL3 6RN	No	CP	CP	CP	CP	WA	CP
<b>FJX13</b>	LloydsPharmacy (Branch: 7048 - Blackburn Road, Bolton)	BL1 7AL	No	CP	NW	CP	CP	CP	CP
<b>FKL81</b>	LloydsPharmacy in Sainsburys (Branch: 5026 - Bolton)	BL3 6DH	No	CP	WA	WA	CP	CP	WA
<b>FG837</b>	Manor Pharmacy - Freshphase (Branch: 14 - 9 Hindley Road, Westhoughton)	BL5 2JU	No	NW	WA	CP	CP	CP	CP
<b>FKL96</b>	Manor Pharmacy - Freshphase (Branch: 5 - 28-30 Egerton Street, Farnworth)	BL3 7LE	No	CP	CP	WA	CP	CP	CP
<b>FKX49</b>	Moss Bank Pharmacy (SWM PHARMA SOLUTIONS LIMITED)	BL1 5SN	No	PP	CP	WA	WA	WA	WA
<b>FLT86</b>	Nash Pharmacy Ltd	BL2 1AD	No	CP	NW	CP	CP	CP	NW

ODS Code	Provider	Postcode	Distance Selling	Emergency Hormonal Contraception	Needle exchange	NRT Voucher	Smoking cessation counselling	Varenicline PGD	Supervised Administration
<b>FW809</b>	NEWBROOK PHARMACY LTD	BL5 1ER	No	NW	NW	CP	CP	NW	NW
<b>FAK79</b>	Newport Pharmacy Ltd	BL1 1NE	No	CP	NW	CP	CP	CP	CP
<b>FFP76</b>	Pharmavon Ltd (Avondale)	BL1 4JP	No	CP	NW	NW	CP	CP	NW
<b>FTR14</b>	Pikes Lane Pharmacy (Bolton)	BL3 5HP	No	WA	CP	WA	WA	WA	CP
<b>FV072</b>	Rowlands - Stonehill Pharmacy (Branch: 1646)	BL4 9QZ	No	CP	NW	CP	CP	CP	NW
<b>FA635</b>	Rowlands Pharmacy - Highfield (Branch: 1647 - 1647)	BL4 0NX	No	CP	WA	CP	CP	CP	CP
<b>FW336</b>	Rowlands Pharmacy (Branch: 1301 - Captain Lees)	BL5 3UB	No	PP	NW	WA	CP	CP	CP
<b>FA295</b>	Rowlands Pharmacy (McCallister) (Branch: 1300 - Market Street, Westhoughton)	BL5 3NA	No	CP;NW	CP	WA	WA	WA	CP
<b>FRC82</b>	Shanti Medi-Care Ltd	BL3 3PH	No	CP	NW	CP	CP	CP	CP
<b>FM026</b>	Sykes / Howards Chemist	BL1 3BG	No	WA	WA	CP	CP	CP	WA
<b>FF814</b>	Sykes Chemist T/A Gatleys Chemist	BL2 6BH	No	CP	CP	CP	CP	CP	CP
<b>FD098</b>	Sykes Chemists Ltd (St Helens Road)	BL3 3RP	No	CP	CP	CP	CP	WA	CP
<b>FE023</b>	Sykes Chemists Ltd / Haslams Pharmacy	BL1 8AN	No	CP	CP	CP	CP	CP	CP
<b>FPR09</b>	Sykes Chemists Ltd / Landmark Pharmacy	BL1 4AP	No	CP	CP	CP	CP	CP	CP
<b>FFN98</b>	Sykes Chemists Ltd / Maxwell	BL2 6PA	No	CP	CP	CP	CP	CP	CP
<b>FVW83</b>	Sykes Chemists Ltd / Noble and Peacock	BL1 6AB	No	CP	WA	CP	CP	CP	CP
<b>FTG52</b>	Sykes Chemists Ltd / Rigby and Higginson Pharmacy	BL5 3SF	No	CP	NW	WA	CP	WA;NW	NW
<b>FM455</b>	Sykes Chemists Ltd / Rigbys Chemist	BL3 6TL	No	CP	CP	CP	CP	CP	CP
<b>FLV72</b>	Tesco Instore Pharmacy (Branch: 2699 - Middlebrook)	BL6 6JS	No	PP	NW	WA	PP	WA	NW
<b>FL728</b>	Tesco Instore Pharmacy (Branch: 6449 - Farnworth)	BL4 9LS	No	PP	NW	NW	NW	NW	NW

ODS Code	Provider	Postcode	Distance Selling	Emergency Hormonal Contraception	Needle exchange	NRT Voucher	Smoking cessation counselling	Varenicline PGD	Supervised Administration
<b>FQR15</b>	Well (Branch: 222562 - Farnworth - Frederick Street HC)	BL4 9AH	No	CP	NW	CP	CP	WA	NW
<b>FPQ02</b>	Well (Branch: 223030 - Little Lever - High Street)	BL3 1LR	No	CP	NW	CP	WA	WA	NW
<b>FFA91</b>	Wellbrook Ventures Ltd / S & S Pharmacy	BL3 5DP	No	WA	WA	WA	WA	WA	WA
<b>FAL25</b>	Whittle Pharmacy / Hootons	BL6 7AR	No	CP	CP	CP	CP	WA	CP
<b>FDH18</b>	Whittle Pharmacy / Ladybridge	BL3 4PZ	No	WA	WA	WA	WA	WA	WA
<b>FPP91</b>	Wilkinsons / Deane Pharmacy	BL3 4LU	No	CP	CP	CP	CP	CP	CP
<b>FHV38</b>	Gorgemead Ltd/Cohens (Branch: 199 - Lynstock House (Head Office))	BL6 4SA	Yes	NW	NW	NW	NW	NW	NW
<b>FG635</b>	Manor Pharmacy - 200 St Helens Road, Bolton	BL3 4EB	Yes	NW	NW	NW	NW	NW	NW
<b>FKH23</b>	Nationwide - Pharmaease (Bolton)	BL3 4BU	Yes	WA	WA	WA	WA	WA	WA
<b>FFD25</b>	Rowlands Pharmacy / Heaton (Branch: 1302 - Chorley New Road, Horwich)	BL6 5NP	No	CP	CP	CP	WA	WA	CP
<b>FPL58</b>	Speaks Pharmacy	BL6 5EE	Yes	PP	NW	WA	WA	WA	NW
<b>FW367</b>	<a href="http://Treated.com">Treated.com</a> Pharmacy	BL2 2HH	Yes	NW	NW	NW	NW	NW	NW
<b>FQR19</b>	UK Pharmacy Live (Deane Road Bolton)	BL3 5DL	Yes	NW	NW	WA	WA	WA	NW

Table 20: Bolton community pharmacy providers of in hours availability of urgent medicines (including palliative care medicines)

Pharmacy Name	Address	Opening Hours	
Asda Pharmacy	43-53 The Linkway, Middlebrook, Horwich, Bolton BL6 6JA	Mon: 9am - 9pm Tues: 9am - 9pm Wed: 9am - 9pm Thurs: 9am - 9pm Fri: 9am - 9pm	Sat: 9am - 9pm Sun: 11am - 5pm
Manor Pharmacy	9 Hindley Road, Westhoughton, Bolton BL5 2JU	Mon: 9am - 1pm, 2pm - 6.30pm Tues: 9am - 1pm, 2pm - 6.30pm Wed: 9am - 1pm, 2pm - 6.30pm Thurs: 9am - 1pm, 2pm - 6.30pm Fri: 9am - 1pm, 2pm - 6.30pm	Sat: 9am - 1pm Sun: Closed
Noble and Peacock Pharmacy	556 Chorley Old Road, Bolton BL1 6AB	Mon: 9am - 1pm, 2pm - 6pm Tues: 9am - 1pm, 2pm - 6pm Wed: 9am - 1pm, 2pm - 6pm Thurs: 9am - 1pm, 2pm - 6pm Fri: 9am - 1pm, 2pm - 6pm	Sat: 9am - 12.30pm Sun: Closed
Shanti Pharmacy	160 St Helens Road, Bolton BL3 3PH	Mon: 8am - 10.30pm Tues: 8am - 10.30pm Wed: 8am - 10.30pm Thurs: 8am - 10.30pm Fri: 8am - 10.30pm	Sat: 8am - 10.30pm Sun: 9am - 10pm
Marsden Road Pharmacy	Unit 6, Marsden House, Marsden Rd, Bolton BL1 2AY	Mon: 8.30am - 11pm Tues: 8.30am - 11pm Wed: 8.30am - 11pm Thurs: 8.30am - 11pm Fri: 8.30am - 11pm	Sat: 9am - 11pm Sun: 9.30am - 11pm
Nash Pharmacy	63 Castle St, Bolton BL2 1AD	Mon: 8am - 7pm Tues: 8am - 7pm Wed: 8am - 7pm Thurs: 8am - 7pm Fri: 8am - 7pm	Sat: 10am - 7pm Sun: 12 noon - 7pm <b>Bank Holidays: 2pm-7pm</b>
Asda Pharmacy	Moss Bank Way, Bolton BL1 8QG	Mon: 8am - 11pm Tues: 7am - 11pm Wed: 7am - 11pm Thurs: 7am - 11pm Fri: 7am - 11pm	Sat: 7am - 10pm Sun: 11am - 5pm
Harwood Pharmacy	Harwood Medical Centre, Hough Fold Way, Harwood, Bolton	Mon: 7.30am - 11pm Tues: 7.30am - 11pm Wed: 7.30am - 11pm	Sat: 8.30am - 9pm Sun: 11am - 9pm

Pharmacy Name	Address	Opening Hours	
	BL2 3HQ	Thurs: 7.30am - 11pm Fri: 7.30am - 11pm	
Cohens Chemist	Breightmet Health Centre, Breightmet Fold Lane, Bolton BL2 6NT	Mon: 8am - 11pm Tues: 8am - 11pm Wed: 8am - 11pm Thurs: 8am - 11pm Fri: 8am - 11pm	Sat: 9am - 10pm Sun: 10am - 10pm
Asda Pharmacy	Brackley Street, Farnworth, Bolton BL4 9DT	Mon: 8.30am - 9pm Tues: 8.30am - 9pm Wed: 8.30am - 9pm Thurs: 8.30am - 1pm, 2pm - 9pm	Fri: 8.30am - 9pm Sat: 8.30am - 1pm, 2pm - 8pm Sun: 10am - 4pm